

**CONTRACT BETWEEN
THE TOWN OF WEST HARTFORD
AND
CSEA LOCAL 2001, SEIU**

2012 - 2017

Public Safety Dispatchers



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APPLICATION OF AGREEMENT

This Agreement shall apply to all Public Safety Dispatcher employees of the Town of West Hartford in those titles listed on the Certification of Representative (ME-8429), excluding those employees now represented by other bargaining agents heretofore certified by the Connecticut State Board of Labor Relations, confidential employees as mutually agreed, part-time employees who work less than 20 hours per week, temporary employees who work less than six months, seasonal employees, and other employees who work less than 900 hours per year.

ARTICLE I - Recognition

1.1: The Town hereby recognizes the CSEA Local 2001, SEIU as the sole and exclusive bargaining agent for the purposes of collective bargaining on matters of wages, hours of employment, and other conditions of employment for the employees of the Town in the positions described above.

1.2: It is agreed, however, that any other employees eligible under the law, may at any time be designated to be represented by the Union either (a) by their majority consent and mutual agreement of the parties hereto or (b) by certification of the State Board of Labor Relations.

ARTICLE II – Wage Deductions

2.1: The Town agrees that, upon the written authorization of any employee in the bargaining unit, it will make a monthly deduction from the wages of such employee of an amount authorized by the employee for the purpose of paying Union dues or initiation fees. Such deduction shall be discontinued only in the event of termination of the employee's services or upon employee's written request. All such requests shall be on forms provided by the Town to the employees, and submitted at least 30 calendar days before they are to become effective. No refund will be made to any employee in the event of the employee's failure to comply with this provision. All deductions under this section will be made from the wages payable on the first regular payroll of each month.

2.2: All members of the bargaining unit shall, as a condition to continued employment, either become and remain a member of the Union or pay to the Union a service fee equivalent to the amount of Union dues, such requirement to become effective thirty (30) days after ratification of this agreement by both parties, or thirty (30) days after the employee's date of hire in the bargaining unit, whichever occurs later.

2.3: Any employee who objects to joining or financially supporting labor organizations shall not be required to join or financially support the Union. However, in lieu of periodic dues, such employee shall be required to pay sums equal to such dues to one of the following non-religious charitable funds: (a) Connecticut Children's Medical Center, (b) Amnesty International/U.S.A., (c) Disabled American Veterans, (d) American Heart Association, (e) American Lung Association of Connecticut, (f) March of Dimes, (g) American Cancer Society, (h) St. Jude's Children's Hospital, (i) Juvenile Diabetes Foundation, (j) any other non-religious charity approved by both the Town and the Union.

2.4: Additionally, if such employee requests the Union to use the grievance-arbitration procedure on the employee's behalf or otherwise requests Union representation, the Union shall charge the employee for the reasonable cost of such representation.

2.5: The Union agrees to indemnify and save harmless the Town for any sums which the Town is required to pay as the result of a claim that the sums of money herein referred to have been illegally deducted, or for any liabilities which may arise from the Town's having complied with or enforced this provision.

2.6: The total amount deducted each month, in accordance with the provisions of Article II, will be remitted by the Town, together with a list of the employees from whose wages such deductions have been made, to such individual and at such address as shall be specified by the Secretary of the Union. Such remittance shall be made by the last day of the month in which the deductions are made.

2.7: The obligation of the Town for funds actually deducted under this Article terminates upon the delivery of the deductions so made to the person authorized to receive such amounts from the Town. Neither any employee nor the Union shall have any claim against the Town for errors in processing of deductions unless a claim of error is made in writing to the Finance Director within ninety (90) calendar days after the date such deductions were or should have been made.

2.8: The Union agrees that it will not call, authorize, instigate, sanction or condone any strike, slowdown, work stoppage, or any action against the Town by bargaining unit employees who are on duty. The Town agrees that it will not lock out any employees.

ARTICLE III – Management Rights

3.1: Except where such rights, powers and authority are specifically relinquished, abridged or limited by the provisions of this agreement, the Town has and will continue to retain, whether exercised or not, all of the rights, powers and authority heretofore had by it and, except where such rights, powers and authority are specifically relinquished, abridged or limited by the provisions of this agreement, it shall have the sole and absolute right, responsibility and prerogative of management of the affairs of the Town and direction of the working force, including, but not limited to the following;

- (a) To determine the care, maintenance and operation of equipment and property used for and on behalf of the purposes of the Town.
- (b) To establish or continue policies, practices and procedures for the conduct of Town business and, from time to time, to change or abolish such policies, practices, or procedures.
- (c) To discontinue processes or operations or to discontinue their performance by employees.
- (d) To select and to determine the number and types of employees required to perform the Town's operations.
- (e) To employ, transfer, promote or demote employees, or to layoff, terminate or otherwise relieve employees from duty for lack of work or other legitimate reasons when it shall be in the best interests of the Town or the department.
- (f) To prescribe and enforce reasonable rules and regulations for the maintenance of discipline and for the performance of work in accordance with the requirements of the Town, provided such rules and regulations are made known in a reasonable manner to the employees affected by them.

(g) To ensure that incidental duties connected with departmental operations, whether enumerated in job descriptions or not, shall be performed by employees.

(h) To establish contracts or sub-contracts for municipal operations, provided that this right shall not be used for the purpose or intention of undermining the Union or of discriminating against its members. All work customarily performed by the employees of the bargaining unit shall be continued to be so performed unless in the sole judgment of the town it can be done more economically or expeditiously otherwise.

(i) To create job specifications and to revise existing job specifications.

3.2: The above rights, responsibilities and prerogatives are inherent in the Town Council and the Town Manager by virtue of statutory and charter provisions and are not subject to delegation in whole or in part.

ARTICLE IV – Disciplinary Action

4.1: No permanent employee shall be discharged, reduced in rank or compensation, suspended without pay or disciplined in any other manner except for just cause. Whenever any employee is so disciplined, the Department Head or designated representative shall present such employee with written reasons for such disciplinary action within five (5) days after such employee is disciplined or notified of their discipline, whichever comes sooner.

4.2: Written warnings or letters of reprimand may not be used against an employee after one (1) year from the date of issue, and records of disciplinary suspension shall not be used against any employee after five (5) years from the date of issue. In addition, upon request of the affected employee, the Town will seek approval of the State of Connecticut Public Records Administrator for the destruction of written warnings or letters of reprimand after one (1) year from the date of issue, and of records of disciplinary suspensions after five (5) years from the date of issue.

ARTICLE V – Grievance Procedure

5.1: A grievance shall mean a complaint by an employee or group of employees or the Union that, as to him, her, them, or it, there has been a violation, misinterpretation or misapplication of the provisions of this Agreement.

5.2: Adjustment of all grievances shall be sought as follows, except that grievances over a disciplinary action may, at the discretion of the Union, be started at Step 4 of this Section:

Step 1. The aggrieved employee, who may be represented by a Union representative, shall present verbally or in writing the grievance or dispute to his or her immediate supervisor within ten (10) calendar days of the date of the grievance or his knowledge of its occurrence. The written grievance shall include a statement of the grievance and facts involved, the alleged violation of the agreement, and the remedy requested. The immediate supervisor shall meet with the interested parties within seven (7) calendar days after receipt of the grievance in an attempt to adjust the matter and shall render his or her decision within seven (7) calendar days after the grievance hearing.

Step 2. If the grievance has not been settled, it shall be presented in writing to the Department Head within ten (10) calendar days after the supervisor's response is received or should have been received.

The Department Head or his/her designated representative shall meet with the interested parties within seven (7) calendar days after such Department Head receives such grievance, and render his/her decision in writing no later than seven (7) calendar days after the grievance hearing.

Step 3. If the grievance has not been settled, it shall be appealed to the Town Manager within ten (10) calendar days after the decision of the Department Head or his or her designated representative is received or should have been received. The Town Manager or his or her designated representative shall meet with the parties within seven (7) calendar days after the receipt of the grievance and in any case shall render his/her decision in writing within seven (7) calendar days after the grievance hearing.

Step 4. If the Union is not satisfied with the decision of the Town Manager or his/her designated representative, it may within ten (10) working days after receipt of the Step 3 decision submit the grievance to arbitration. Notice of intention to proceed to arbitration must be given to the Town Manager within (10) working days after receipt of such decision. Arbitration shall be by the State Board of Mediation and Arbitration, except in the case of grievances involving, discharges, reprimands, reductions in rank or compensation, and suspensions without pay, which may at the option of the Town be submitted to the American Arbitration Association. If the Town elects to exercise its option, it shall pay the fee of the arbitrator. If the Town chooses to exercise such option, it must do so within two (2) working days after receipt of notice of the Union's intention to proceed to arbitration. The arbitrator shall be limited to the express terms of the contract and shall not have the power to modify, amend, or delete any of the terms or provisions of the agreement.

5.3: The decision of the arbitrator shall be final and binding on the parties.

5.4: The time limits provided for in Section 5.2 of this Article may be extended by agreement of the parties. As used throughout this Article, the term "days" refers to calendar days, unless otherwise specified.

5.5: Beginning not later than Step 1, all grievances and answers thereto shall be set forth in writing.

5.6: The number of bargaining unit employees who may be released from duty with pay in order to present grievances, under Section 5.2 of this Article, shall not exceed two at any one time, unless the attendance of additional witnesses is required.

5.7: Nothing contained herein shall prevent any employee from presenting their own grievance and representing themselves in Steps 1 through 3 in these procedures.

5.8: The Union business agent may submit a written request for specific factual information, as related to a disciplinary action case, from the Department Head. The Department Head will make such requested data available to the business agent.

5.9: A grievance may be appealed to the next step at any time during the period in which a response is overdue, but not yet received. Failure at any step to appeal shall be considered acceptance of the decision rendered.

ARTICLE VI - Holidays

6.1: The following holidays shall be observed as days off with pay, and except as specified elsewhere in this Article, shall be celebrated on the dates set forth in Connecticut General Statutes, Section 1-4:

New Year's Day

Labor Day

Martin Luther King Day	Columbus Day
Lincoln's Birthday	Veterans' Day
Good Friday	Thanksgiving Day
Washington's Birthday	Christmas Day
Memorial Day	Employee's Birthday
Independence Day	

- a.) An employee's birthday holiday shall be taken during each fiscal year as a floating holiday with pay at a time mutually agreed to between the employee and their immediate supervisor.
- b.) Under no circumstances shall such holiday be carried over to another fiscal year if not taken nor will the employee receive premium pay for working on their birthday.
- c.) Any employee who leaves the Town service for any reason shall repay the town if they have taken their birthday holiday before having earned such day (their birth date). As an option, the employee may elect to subtract the day from any accumulated vacation days the employee has due them at separation.

6.2: Each Public Safety Dispatcher shall receive with the first paycheck due in January of each fiscal year a lump sum computed as follows: One day's pay (one-tenth of the biweekly pay rate) at the appropriate rate for the step occupied by the employee on the first day of the fiscal year, multiplied by thirteen (13). The multiplying factor of thirteen (13) shall be adjusted downward for each regular holiday during the fiscal year on which an employee is not on the payroll, or is on leave without pay, or is on suspension for just cause. Employees who do not become employed until after January 1 of the fiscal year shall receive the appropriate lump sum payment at the end of the fiscal year, and those whose employment terminates for any reason prior to the end of the fiscal year shall reimburse the Town for that portion of the lump sum payment representing holidays on which they are not employed, such reimbursement to be by withholding from the final paycheck.

6.3: Each Public Safety Dispatcher may elect to take up to a maximum of thirteen (13) of the holidays listed under Article VI in compensatory days off in lieu of the compensation the employee would have received under Section 6.2 above. Such election must be made during the preceding fiscal year in time for consideration when the department budget is being prepared. Compensatory days off must be scheduled by agreement with the appropriate superior officer in the same manner as vacation or other days off.

6.4: Nothing in this agreement shall in any way abridge the Town's right to schedule employees to work on recognized holidays subject to applicable compensation provisions.

ARTICLE VII - Vacations

7.1:

(a) Annual vacation leave with pay shall be earned by all classified employees as follows:

Less than 4 full years of service:	5/6 day per month (2 weeks)
4 but less than 14 full years:	1-1/4 days per month (3 weeks)
14 but less than 24 full years:	1-2/3 days per month (4 weeks)
More than 24 full years:	2-1/12 days per month (5 weeks)

One year's vacation accrual shall be posted to each employees' credit with the first full paycheck in July of each fiscal year. For any new employee such posting shall be for the portion of the fiscal year from date of hire to the end of the fiscal year and shall be made on the first full (10 working days) paycheck after the employee's date of hire. The accrual shall be adjusted down, at the appropriate rate for the employees' length of service, for each month the employee fails to be in service (pay status) the full month. Any employee who leaves the Town service for any reason shall repay the Town for any vacation leave taken in excess of what they would have earned on a monthly accrual basis from the first of the fiscal year or date of hire. For employees with prior accumulation of vacation leave, said repayment shall be first subtracted from prior accumulated vacation days.

(b) In addition, immediately on completion of the number of full years of service indicated below, the following number of vacation days shall be credited to all classified employees as follows:

10 full years - 1 day	20 full years - 1 day
11 full years - 2 days	21 full years - 2 days
12 full years - 3 days	22 full years - 3 days
13 full years - 4 days	23 full years - 4 days

(c) At the beginning of the 14th and 24th year of service, employees shall accrue vacation as stated in Section 7.1(a) as of and including the month in which their anniversary occurs.

7.2: However, earned but unused vacation leave shall not accrue to an employee's credit in excess of fifty (50) working days. Unused vacation in excess of the maximum accrual shall be forfeited if not used by the end of the fiscal year in which such excess accrual occurs.

7.3: For the purpose of computing vacation leave only dismissal or resignation will break the continuity of service; other leave except sick leave will defer vacation leave accrual during such leave. Vacation leave shall not be granted to employees with less than six months of service; however, upon completion of six months of service, employees shall have their accrual of such leave computed from the date of their original appointment.

7.4: In the event of illness during an employee's vacation period, the employee shall be given an option of charging the sick day to his/her sick leave, providing a doctor's certificate verifies illness.

7.5: Classified permanent employees working on a part-time basis will be granted vacation leave on a schedule prorated on their working hours compared to the normal weekly working hours for employees in their class and organizational unit.

7.6: Employees who resign in good standing or who are laid off shall be paid for any unused vacation leave that has accrued to their last day of service. An employee shall be considered to resign in good standing only if such employee notified their department head of such resignation at least fifteen (15) calendar days in advance of his last day of service. Employees who retire shall be entitled to use any accrued vacation leave prior to the effective date of their retirement, but any accrued vacation not so used shall be forfeited and in no case may a period of vacation leave delay retirement beyond the date of retirement as provided by the Town pension plan. Vacation leave shall not further accrue during the period of such terminal leave.

7.7: Employees entitled to vacation leave who are terminated for cause shall be paid for any unused vacation leave in excess of fifteen (15) days that has accrued to their last day of service. Any part or all of accrued unused vacation leave up to fifteen (15) days may be granted at the discretion of the Town Manager.

Effective July 1, 2003, only upon separation from Town service for immediate retirement under the Town Pension Plan, unused vacation leave, up to the maximum allowable accrual, shall be paid in a lump sum payment and shall be deposited into a Special Pay Retirement Plan. This Special Pay Retirement Plan is subject to Section 401 of the Internal Revenue Code and, as such, is subject to its provisions.

Such payments shall not be credited toward the employee's average final compensation for the purpose of calculating their pension benefit.

7.8: An employee leaving on vacation may be granted pay due them for their accrued vacation time, provided they submit a written request for such pay to the Finance Department not less than ten (10) calendar days in advance.

7.9: Employees may take their vacation leave, in accordance with schedules established by the Department Head, throughout the fiscal year. The Department Head may, however, limit the number of employees on vacation at any one time because of the operating requirements of the department and may further provide that no employee may take more than two (2) consecutive vacation weeks during the months of July and August. In the event there is a conflict concerning the choice of vacation weeks between employees, the Department Head shall give preference on the basis of greatest length of service in the highest classification but this decision shall be final.

7.10: If the workload of an employee's organization unit makes adherence to the vacation schedule impracticable or undesirable, vacation leave may be postponed at the discretion of the Department Head, but in requiring such postponement employees having the greatest length of service in their respective classifications shall be given preference over those with less service in said classification. Vacation leave so postponed shall accrue to the employee's credit notwithstanding the above provision for a maximum of such leave.

ARTICLE VIII – Sick Leave

8.1: Sick leave shall not be considered as an entitlement which an employee may use at his discretion, but shall be allowed only in case of necessity arising from actual sickness or disability of the employee, or to meet dental appointment, or to take physical examination or other sickness prevention measures, when such appointment, examination and/or measure cannot reasonably be scheduled outside of working hours.

8.2: Sick leave with pay shall accrue to the credit of each employee as follows, subject to the restrictions listed below:

(a) Sick leave with pay shall accrue to the credit of each employee at the rate of one and one-quarter (1-1/4) working days for each full month of service to a maximum of one hundred fifty (150) working days.

One year's sick leave accrual (i.e., 15 days) shall be posted to each employees' credit with the first full paycheck in July of each fiscal year. For any new employee such posting shall be for the portion of the fiscal year from date of hire to the end of the fiscal year and shall be made on the first full (10 working days) paycheck after the employees' date of hire. The accrual shall be adjusted down at a rate of one and one-quarter (1¼) days, for each month the employee fails to be in service (pay status) the full month. Any employee who leaves the Town service for any reason shall repay the Town for any sick leave taken in excess of what they would have earned on a monthly accrual basis from the first of the fiscal year or date of hire. For employees with prior accumulation of sick leave, said repayment shall be first subtracted from prior accumulated sick days.

(b) No provision of these rules is to be construed as preventing any Department Head, with the concurrence of the Town Manager, from withholding sick leave for just cause from any employee under their jurisdiction.

(c) Notwithstanding the foregoing provision regarding maximum accrual of paid sick leave, any employee may be granted additional paid sick leave upon joint approval of the employee's Department Head, the Personnel Director, and the Town Manager. Consideration of such approval shall take into account personal hardship, the nature of the illness, the employee's service record and length of service, and needs of the Town service.

(d) In all cases, sick leave with pay in excess of five (5) consecutive workdays will be granted only when a certificate from a regularly licensed practitioner of medicine or surgery, or both, verifying the need for sick leave, has been submitted to the Division Manager, Assistant Department Head, or Department Head.

However, if such authority feels an employee has been abusing sick leave by requesting such leave without justification, they may require such a certificate for future sick leave of any duration. He or she shall so notify the employee in writing, stating in his letter the reasons for the requirement.

(e) Sick leave shall not accrue during any leave of absence without pay.

(f) Up to five (5) days of an employee's accumulated sick leave may be used in any fiscal year for illness or incapacity in the employee's immediate household in cases where the presence of the employee is essential.

An employee may utilize up to ten (10) additional days accrued sick leave in any fiscal year for the birth, adoption or foster care of a child or the serious health condition of a child, parent, civil union spouse or spouse in accordance with FMLA provisions. This provision does not include the employee's domestic partner.

Upon written request to the Chief of Police or his/her designee, an employee may be authorized additional paid sick leave in any fiscal year with the approval of the Chief of Police or his/her designee and the Director of Employee Services for the reason of a serious health condition of a parent, child, spouse, or civil union spouse, in accordance with FMLA provisions.

(g) 1.) Upon separation from town service for any reason except retirement under the Town Pension Plan, unused accrued sick leave shall revert to the Town. There shall be no sick leave buy-out for employees who separate from Town service and vest for purposes of their pension benefit or for employees hired after December 16, 2016 who retire from Town service.

2.) Employees hired on or after July 1, 2003, but prior to December 16, 2016, who retire under the Town pension plan immediately upon separation from Town service, shall be paid at his/her regular rate of pay for 50% of the sick leave accrued to his/her credit up to one hundred-fifty (150) working days' accrual (i.e., 75 working days' payment). Sick leave will not be included in the calculation of his/her average final compensation for the purposes of calculating pension benefits.

3.) Employees hired prior to July 1, 2003, who retire under the Town pension plan immediately upon separation from Town service, shall be paid at his/her regular rate of pay for 50% of the sick leave accrued to his/her credit up to one hundred-fifty (150) working days' accrual (i.e., 75 working days' payment). For purposes of calculating pension benefits only, sick leave shall be calculated as one-half

(1/2) of the sick leave accrued to the employee's credit up to one hundred-twenty (120) working days' accrual, i.e., sixty (60) days' payment, plus 1/10 of the additional sick leave accrued to the employee's credit up to an additional thirty (30) working days' accrual (i.e., three (3) working days' payment).

4.) Any payments made to an employee under Section 8.2 (g) shall be paid in a lump sum payment and shall be deposited into a Special Pay Retirement Plan. This Special Pay Retirement Plan is subject to Section 401 of the Internal Revenue Code and, as such, is subject to its provisions.

(h) In cases of sick leave of less than one full working day, an employee's accrued sick leave shall only be charged to the nearest hour of absence from work.

(i) Classified permanent part-time employees who are members of the bargaining unit will be granted sick leave on a schedule prorated on their working hours compared to the normal weekly working hours for employees in their class and organizational unit.

8.3: No more than three (3) days of accrued sick leave may be used by the employee each fiscal year for personal business which cannot be conducted at any other time, and which is not covered by any other leave provision in this Agreement. Request for leave under this paragraph should be made as soon as the employee is aware of the need, and in no event less than 24 hours prior to the beginning of the shift for which leave is requested, except in case of emergency or other unforeseen circumstances arising after such time limit has passed. If necessary, the Department Head or his designee may limit the number of employees on leave under this paragraph at any one time in order to meet the operating requirements of the Department. Personal leave days under this paragraph may not accumulate from year to year except as sick leave.

ARTICLE IX – Insurance and Pension Program

9.1: Health Insurance

A. Effective May 9, 1999 the Town will maintain, on behalf of Town employees, a group health PPO plan in accordance with the Town Health Plan Summary Plan Description, as amended.

B. Effective January 1, 2017, the Town shall also offer a High Deductible Health Plan (HDHP) option with Health Savings Account (HSA)/PPO Plan to Town employees.

(1.) The annual In-Network deductible for the HDHP option shall be \$1,500 for individual coverage and \$3,000 for family coverage. The annual Out-of-Network deductible shall be \$1,500 for individual coverage and \$3,000 for family coverage. For the purpose of satisfying the plan deductible, all claims shall be cross cumulative (i.e., inclusive of In-Network and Out-of-Network). Thereafter, for the purpose of satisfying the Out-of-Network deductible, all claims shall be paid at an eighty percent (80%) Town paid and twenty percent (20%) employee split. The maximum annual total out-of-pocket expense shall be \$3,000 for individual coverage or \$6,000 for family coverage. Prescription drug coverage shall be included in all deductible calculations.

(2.)(a.) Under the HDHP, the Town shall fund 50% of the annual deductible into the employee's Health Savings Account (i.e., 50% of \$1,500 for an individual plan and 50% of \$3,000 for either an employee plus one or family plan.)

(b) The Town shall contribute 100% of the Town's portion of the annual deductible for new hires in their initial year of employment regardless of when the employee becomes eligible.

(3.) The Town will pay set-up and monthly maintenance fees for Health Savings Account plans. Employees will assume responsibility for all other transaction fees. In-Network Preventive Care visits are paid 100% by the Plan and do not come out of the Health Savings Account. In-Network visits are first paid for by the annual deductible/health savings account and then covered 100% by the Plan. Out-of-Network visits are first paid for by the annual deductible/health savings account and then the employee pays 20% of the claims up to the cost share maximum, then the claims are covered at 100%.

C. Effective May 24, 2016 each member of the bargaining unit shall contribute seventeen percent (17%) of the fully insured rate for the PPO plan or sixteen percent (16%) of the fully insured rate for the High Deductible Health Plan for the individual or dependent coverage desired, not to exceed three percent (3%) of the employee's annual earnings calculated from base pay rate.

D. After initial enrollment, an employee may modify coverage only during the annual enrollment period, except for changes in family status by birth, death, adoption, marriage, or involuntary loss of coverage due to extenuating circumstances may be made at any time.

E. Upon death of an active employee, medical benefits shall continue, for a period of thirty-six (36) months, to the surviving spouse and eligible dependents in the same manner as if the deceased had remained an active employee, with the exception that any contributions to premiums shall not be required, and benefits for a surviving spouse age 65 or over will be coordinated with Medicare in the same manner as with a retired employee. Such continuation of medical benefits is intended to satisfy the requirements of COBRA and no further continuation shall be made.

F. Effective February 1, 1993, the Town shall provide a Tax Savings Plan within the meaning of Section 125 of the Internal Revenue Code of 1986, as amended, and the income designated by the employee in compliance with such plan shall be excludable from the employees' taxable income as provided by law.

G. The parties agree that the Town Health Plan constitutes a self-funded non-federal governmental plan and the parties agree that it be exempted from all of the Health Insurance Portability and Accountability Act (HIPAA) requirements, except certification.

H. Dispatchers may purchase hearing aids under the durable medical hardware provision of the Town's health plan, if medically necessary. Coverage will be subject to a \$250 deductible, then will be covered at 50%, up to a limit of \$1,000, and the purchase of not more than one hearing aid every five years. Coverage is limited to active public safety dispatchers only.

I. The Town will provide Dispatchers with an Employee Assistance Plan.

9.2: Prescription Drug Program

A. Effective May 24, 2016, the Town will maintain a prescription drug program on behalf of Town employees in accordance with the following:

1. Co-pay of \$10-generic; \$25 Brand-Preferred; \$40 Brand Non-Preferred
2. Network of providers;
3. No maximum benefit;

4. Mandatory mail order (90-day supply of maintenance drugs) after three refills at retail for maintenance drugs* with employee co-pay of \$20 for generic; \$50 Brand Preferred; and \$80 Brand Non-Preferred.
5. Prescription drug contraceptive methods approved by the Federal Food and Drug Administration (FDA) in accordance with state statute will be covered under the Prescription Drug Program.

*Maintenance drugs are defined as medications prescribed for chronic, long term conditions taken on a regular, recurring basis.

9.3: Retiree Health and Prescription Drug Plan

- A. 1. For purposes of this section, employees hired prior to July 1, 1986, the term “retired employee” shall be limited to those who are eligible to receive, and who actually do receive either an early (reduced) or normal (unreduced) retirement benefit under the Town pension plan immediately upon separation from Town service.

2. For purposes of this section, employees hired on or after July 1, 1986, the term “retired employee” shall be limited to those who are eligible to receive, and who actually do receive, a normal (unreduced) retirement benefit from the Town pension plan immediately upon separation from Town service.
- B. Each individual retired employee and any eligible and enrolled dependents shall be eligible to participate in the same health and prescription drug programs that they enjoyed immediately prior to retirement. Such plans are described in Sections 9.1 and 9.2 of this Article and include the same co-pays, deductibles and other terms and conditions.
- C. Any active employee as of January 1, 1999, or hired prior to July 1, 2007, who receives a normal (unreduced) retirement benefit with eligibility at twenty (20) years of service under the Town pension plan immediately upon separation from Town service, shall pay twenty percent (20%) of the fully insured rate for the individual or dependent coverage desired, for continued coverage of the health program that he/she enjoyed immediately prior to retirement.
- D. 1. Employees hired prior to July 1, 1986, who actually receive, either an early (reduced) or normal (unreduced) retirement benefit under the Town pension plan immediately upon separation from town service shall be eligible to receive health insurance benefits in accordance with past practice and provisions of the Memorandum of Understanding regarding retiree health insurance benefits for individuals hired prior to July 1, 1986.

2. The parties agree to incorporate the provisions of Section 9.3 (D) (1) of this Article in a separate agreement with individual members of the bargaining unit who were employed prior to July 1, 1986. Such agreement shall be binding on the Town and on such individuals regardless of the result of future negotiations between the Town and the Union on the subject of retiree health insurance benefits. However, the Union does not waive its right to represent such individuals, and the Town shall have no right to negotiate directly with such individuals, as long as they remain employed by the Town and are covered by Section 9.3 of this Article, or by any successor provision governing retiree health insurance.
- E. 1. Employees hired on or after July 1, 1986 and prior to January 1, 1999, who retire with a normal (unreduced - and with eligibility at age 55 with 25 years of service) retirement benefit immediately upon separation from Town service, shall pay seven percent (7%) of the fully insured rate for the individual or dependent coverage desired, for continued coverage of the health program that they

enjoyed immediately prior to retirement. Payment shall be made to the Town until the retiree reaches Medicare eligibility.

2. Employees hired on or after July 1, 1986 and prior to January 1, 1999, who retire with a normal (unreduced – and with eligibility at age 60 with 10 years of service) retirement benefit immediately upon separation from Town service, shall pay thirty percent (30%) of the fully insured rate for the individual or dependent coverage desired, for continued coverage of the health program that they enjoyed immediately prior to retirement. Payment shall be made to the Town until the retiree reaches Medicare eligibility.

F. Employees hired on or after January 1, 1999, but prior to December 16, 2016, who receive a normal retirement benefit with eligibility at 20 years of service immediately upon separation from Town service, and have at least 25 years of service but has not reached age 55 shall pay seventeen and one-half percent (17.5%) of the fully insured rate for the individual or dependent coverage desired, for continued coverage of the health program that they enjoyed immediately prior to retirement. Payment shall be made to the Town until the retiree reaches Medicare eligibility.

G. 1. Employees hired on or after January 1, 1999, but prior to December 16, 2016, who retire with a normal (unreduced - and with eligibility at age 55 with 25 years of service) retirement benefit immediately upon separation from Town service, shall pay fifteen percent (15%) of the fully insured rate for the individual or dependent coverage desired, for continued coverage of the health program that they enjoyed immediately prior to retirement. Payment shall be made to the Town until the retiree reaches Medicare eligibility.

2. Employees hired on or after January 1, 1999, but prior to December 16, 2016, who retire with a normal (unreduced – and with eligibility at age 60 with 10 years of service) retirement benefit immediately upon separation from Town service, shall pay thirty percent (30%) of the fully insured rate for the individual or dependent coverage desired, for continued coverage of the health program that they enjoyed immediately prior to retirement. Payment shall be made to the Town until the retiree reaches Medicare eligibility.

H. Employees hired on or after December 16, 2016, who retire with a normal retirement benefit (unreduced and with eligibility at 25 years of service) immediately upon separation from Town service, shall pay 50% of the fully insured rate for the individual or dependent coverage elected. The health program shall be the same as current active members until the retiree reaches Medicare eligibility. At Medicare eligibility, provisions of Section 9.3 (I) shall apply. Payment shall be made to the Town as long as the retiree is receiving retiree health benefits (pre- and post-65) through the Town.

I. 1. At Medicare eligibility, retired employees with Town health insurance coverage, shall have their coverage converted to a Medicare Supplement Plan; and continuation is contingent upon conditions established by the carrier. The cost of the Medicare Supplement Plan shall be provided by the Town to the retiree without cost sharing for employees hired prior to December 16, 2016.

2. It is assumed that the retired employee is covered by Medicare - Part A and Part B. The retired employee, with Town health insurance coverage, is automatically covered by Medicare Part A if they are eligible for Social Security. Enrollment in Medicare Part B and payment of the Medicare premium is the retired employee's responsibility. Whether enrolled or not, the Town Plan will only pay for the amount normally payable under the Town Plan as is available to active employees minus the amount payable under Medicare Part A and Part B for the same expenses.

J. For those employees who retire on or after July 1, 2003, upon death of the retiree, medical benefits shall continue, for a period of twenty-four (24) months, to the surviving spouse and eligible dependents in the same manner as if the deceased had remained an active employee, with the exception that any contributions to premiums shall not be required during this twenty-four (24) month period, and benefits for a surviving spouse age 65 or over will be coordinated with Medicare in the same manner as with a retired employee. This twenty-four (24) month continuation of medical benefits is intended to be applied to meeting the requirements of COBRA and any further continuation shall not exceed the COBRA limits.

K. At Medicare eligibility, the retired employee's prescription drug plan shall remain the same as is available to active employees. Agreement on having this benefit "remain the same as is available to active employees" shall not establish a precedent for other benefit negotiations.

L. Employees in the bargaining unit who are on the Town's payroll on November 1, 1986, and who thereafter leave the Town service with vested rights to a pension benefit, may participate in the Town's group health insurance plan, subject to all the conditions applicable to other participants in the plan, provided they pay the full cost of such coverage, for themselves and any enrolled dependents, for as long as they participate in the plan. Eligibility for participation in the Town's plan shall terminate upon the employee's eligibility for Medicare.

M. Employees who are otherwise eligible to receive retiree health care benefits immediately upon separation from Town service and elect to opt-out of coverage, shall have the right to elect coverage in the future, as if they had elected coverage at the time of retirement (immediately upon separation from Town service).

9.4 - Health Benefits with Disability Retirement

Effective January 1, 1999, any employee who retires with a disability pension under Section 30-14 of the Pension Ordinance, and, has at least ten (10) years of consecutive and continuous years of service with the Town immediately prior to retirement, shall be eligible to receive health benefits in the following manner:

A. The employee shall receive the same health benefit that is applicable to active employment in the same bargaining unit that the employee was in immediately prior to their disability retirement. Any change in the health plan for active employees shall also change the health plan for the retiree. At Medicare eligibility, the health plan shall convert to the Medicare Supplement Plan. The retiree shall continue to contribute toward the cost of the plan as defined in Section 9.4 (B) of this Article.

B. The employee shall contribute toward the cost of this health benefit in the following manner:

a. 100% of the fully insured rate minus an amount determined by multiplying the employee's years of service by 3.5. For example, if an employee had fifteen (15) years of service, they would contribute 47.5% of the fully insured rate. $(100 - [15 \times 3.5])$

b. Dependent coverage may be continued for twelve (12) months at the same rate as determined in Section 9.4 (B)(a) above. Any and all dependents' coverage will be terminated thereafter, except that COBRA continuation will be offered, for a period of twenty-six (26) months, by paying 102% of the fully insured rate.

c. Upon reemployment with any other employer who provides a health plan of any kind, the employee and dependents shall be ineligible for further participation in the Town plan.

1. The employee shall be responsible for notification of the Town and shall be responsible for any claim made against the Town during any period of time they could have been covered by another plan.

2. The employee shall furnish such documentation as required from time to time by the Town for purposes of verifying other employment and available health benefits. Failure to do so shall render the employee ineligible for this health benefit.

9.5 - Cost Containment

The Town may choose to provide for the administration of employee health benefits under a “cost-containment” program by any provider who has filed with and been approved by the Connecticut State Department of Insurance to provide such services. Such a program may include any classifications and definitions of services which have been agreed upon by the Union, provided that implementation or elimination of any such service is thoroughly communicated to all employees not less than 60 days prior to the effective date of implementation or elimination. Once implemented, the Town may eliminate any such service at its sole discretion provided it gives employees the notice required above and further provided it restores the full contractual benefit that the eliminated service(s) affected. Any service implemented must be within parameters which have been agreed upon by the Union in writing.

9.6 - Life Insurance

A. Effective May 24, 2016, the Town will participate in a group life insurance plan providing a benefit in the amount of \$60,000 for each full-time active employee and will pay the cost of such insurance for each participating employee.

B. Effective May 24, 2016, each employee pensioned, will have their group life insurance automatically reduced to \$25,000. This reduction will become effective as specified in the group life insurance plan. The cost of such reduced life insurance for each pensioned employee who retires shall be paid by the Town. The balance of each retired employee’s group life insurance may be converted and paid for by the retired employee in accordance with the terms of the group life insurance plan.

9.7 - Long Term Disability

Effective January 1, 1999 the Town shall provide for active employees’ disability insurance coverage with the following features: 180-day waiting period, benefit of 60% of pay with \$3,000 monthly maximum and with offset for any other disability income, benefits to age 65, disability defined as unable to engage in own occupation for first two (2) years and unable to engage in any occupation thereafter.

9.8 - Vision Care

Effective May 9, 1999, the Town shall provide and pay the cost, for active employees and qualified dependents, for a “basic” networked vision care program as outlined in Attachment B. For each retiree eligible for health insurance benefits as defined in Article IX, Section 9.3, (C),(D),(E) (F), (G), and (H), and their eligible dependents, one (1) vision examination related to refractive errors shall be provided per

year and be paid in full, after an office visit copayment, up to reasonable and customary charges, until eligibility for Medicare Supplement Plan, as per practice.

9.9 - Dental Insurance

Effective May 9, 1999, the Town shall provide a full service dental plan as outlined in Attachment C and pay 50% of the fully insured rate toward the cost of individual coverage. Each bargaining unit member shall be enrolled and pay 50% of the fully insured rate for individual coverage and have the option to elect further coverage for eligible dependents. Employees who elect to enroll dependents may do so at their own expense by authorizing monthly payroll deductions covering 100% of the additional cost for such enrolled dependents. Dependents may be enrolled during the open enrollment period and must remain participants in the plan for at least twelve (12) months. Eligible dependents may include dependent children to age 19 (25 if full-time student). Participation in the Dental Plan is limited to active employee, unless otherwise required by applicable law.

9.10 - Carriers

The Town may at any time and from time to time change the carriers for any of the foregoing insurance, provided that the benefits shall be the equivalent or better than those provided in the above referenced coverages.

9.11 - Pension

A. The provisions of the Codified Ordinances of the Town of West Hartford relating to pensions for Town employees are made a part of this agreement. Any and all amendments to said pension ordinance, which effect this bargaining unit, and which are enacted during the term of this Agreement shall also become a part hereof, provided that no such amendment which reduces retirement allowances or their dependents or beneficiaries, or which requires greater employee contributions than now specified, shall become a part hereof without written consent of the Union.

B. The following amendments to the Pension Ordinance have been agreed to by both parties, effective as to members of this bargaining unit on the dates specified below:

1. Effective May 9, 1999, the Town shall amend the Pension Ordinance to reflect the provisions agreed to in this Section. This Pension Plan for Public Safety Dispatchers will include all provisions of the Part B Plan that pertain to this bargaining unit except with regard to Section 9.11 (B)(2) below.
2. The Town shall add to the above section of the Pension Ordinance a provision to provide a benefit without actuarial reduction for those retiring with twenty (20) years of service for those employees hired on or before July 1, 2007.
3. Effective May 11, 2008, the Town shall amend the Pension Ordinance to provide that each employee of the bargaining unit shall contribute, in addition to any other contributions they may make to the Pension Plan, six percent (6%) of their gross wages, toward the cost of their pension.
4. Any employee who leaves Town service and withdraws from participation in the Town's Pension Plan shall receive a refund of their pension contribution as referenced in Section

9.11 (B)(3), plus 2% interest payment. Such payment is a separate refund from any other refund which may be provided in Section 9.11 (C)(4) and Section 9.11 (F).

C. The Pension Ordinance will be further amended to allow for each individual retiring on or after May 9, 1999 a 1% cost-of-living adjustment to their pension every year beginning three (3) years after the date they would have retired with a normal retirement at age 55 with 25 years of service. The adjusted benefit shall begin on the closest January 1st or July 1st to the third year following the member's COLA eligible retirement date.

1. For each individual retiring on or after May 9, 1999 with an early retirement there shall be a 1% cost-of-living adjustment to their pension every year beginning three (3) years after they would have been eligible for a normal retirement at age 55 with 25 years of service. The adjusted benefit shall begin on the closest January 1st or July 1st to the third year following the member's COLA eligible retirement date.
2. Section 30-24 (H) of the Pension Ordinance regarding the 1% cost of living adjustment will be applied as follows:
 - (a) The 1% cost of living adjustment is provided on the amount of the member's benefit at the time they are receiving it, except as modified by (2)(d) of this Section. The benefit will include all previous year's COLA adjustments, so that there will be a compounding effect.
 - (b) When a member who is receiving the temporary retirement allowance (as defined in Section 30-18 and 30-19 of the Pension Ordinance) is no longer eligible for that allowance, the COLA amount that was applied to the member's benefit during the temporary increase will be applied on an actuarial equivalent basis to the new benefit.
 - (c) COLA increases after a member's eligibility for the temporary retirement allowance shall be on the amount of the member's actual benefit at the time the COLA increase is to take effect, except as modified by (2)(d) of this Section.
 - (d) COLA increases shall be calculated without regard to or inclusion of any portion of the retirement allowance which is payable to the member as a result of a retirement incentive.
3. The COLA provision shall not apply to disability retirements, employees who terminate with a deferred vested benefit, or to beneficiaries of employees who die before becoming eligible for retirement.
4. Effective May 9, 1999, all active employees in the bargaining unit shall contribute, in addition to any other contribution they may make to the Pension Plan, 1% of gross earnings to the Pension Plan.
5. Any reduction in the 1% contribution, referred to in Section 9.11(C)(4) shall not be a mandatory subject of bargaining for the duration of this contract (1997-2002) and for the duration of the next two succeeding contracts.
6. It is understood by both parties that the intended relationship of the 1% employee contribution identified in 9.11(C)(4) above and 1% COLA is to have the benefit pay for itself through employee contributions. It is agreed that any future change in the plan negotiated by the

parties that would change the intended relationship between the contribution and the COLA will be reason, for either party, to request and have accepted a reopener of this Article IX, Section 9.11(C)(1), (2), (3), (4) and (5) of the collective bargaining agreement, for the purpose of negotiating a change that will keep the intended relationship intact. Such reopener shall not, however, violate the provisions of Section 9.11(C)(5).

7. Any employee who leaves Town service and withdraws from participation in the Town's Pension Plan shall receive a refund of their 1% pension contribution as referenced in Section 9.11 (C)(4), plus 2% interest payment. Such payment is a separate refund from any other refund which may be provided in Section 9.11 (B)(3) and Section 9.11 (F).

D. Section 30-19 of the Pension Ordinance shall be modified, effective May 9, 1999, so that:

1. the reduction in benefits for years of service prior to January 1, 1989 shall be changed to apply to years of service prior to January 1, 1986, and
2. the reduction shall not be made until the member reaches full retirement age as defined by the Social Security Administration schedule.

E. 1. The Town shall establish procedures for allowing members of the bargaining unit to buy back eligible years of service from other governmental entities through payroll deductions and to use any contractual provision for sick leave buy-out upon retirement for the purpose of such buy-back.

2. Employees who exercised their option to purchase eligible years of service from other governmental entities as provided in Section 9.11 (E)(1) may request reimbursement of their previously purchased service if they no longer wish the previous service to be used in the calculation of retirement benefits. Refunds will be allowed and calculated based on the cash value at the time of the initial purchase. Reimbursement of buyback payments shall not be subject to any interest payment from the Plan. All buyback provisions shall be in accordance with Pension Plan provisions.

F. The Town shall establish procedures for enrolling members of the bargaining unit in the existing deferred compensation plan. Participation in this plan shall be at the discretion of each individual employee, effective January 1, 2004, and in each calendar year thereafter, the Town shall match, on a dollar-to-dollar basis, the employee's contribution to a 457 deferred compensation program. The Town's contribution shall not exceed 1.2% of the employee's annual base pay and shall start with the employee's first contribution of the calendar year.

G. An employee shall provide his/her department director thirty (30) days' notice of his/her intent to retire under the Town of West Hartford Pension Plan.

H. Effective June 30, 2007, the Pension Ordinance shall be modified to provide vesting in the Plan after 10 years of service.

I. The Pension Ordinance shall be modified to provide an employee with less than ten (10) years of service who is unable to perform any work in accordance with federal Social Security Administration provisions shall be eligible to receive a disability pension.

Regardless of years of service, the disability pension benefit shall be offset at a rate of one dollar for every two dollars of earned income, once earned income plus disability pension benefit equals the

employee's annual base salary at the time of disability. Earned income shall be defined as adjusted gross income on federal income taxes that include, but not be limited to, wages, long term disability payments, workers' compensation payments, etc.

An employee who qualifies for a disability pension, who is offered alternate employment shall remain a member of Part B of the Pension Plan for all purposes, including the computation of employee and Town contributions, retirement eligibility date, and pension benefit computation, as if he or she had remained in his/her former position, and had received the salary increase uniformly applicable to his/her former position. An employee similarly situated from another bargaining unit shall maintain the benefits afforded to them under the collective bargaining unit they belonged at the time of the injury.

J. The Pension Ordinance shall be modified to provide Employees hired on or after July 1, 2007 shall be eligible for a retirement benefit without actuarial reduction with twenty-five (25) years of service.

Any member of the bargaining unit retiring after July 1, 2007 who earns twenty-five (25) years of credited service, not counting buyback of service time, shall receive an annual benefit equal to 55% of the member's average final compensation. Members with years of service prior to January 1, 1986 are subject to a benefit offset as defined in the pension ordinance. A member who earns twenty-six (26) or twenty-seven (27) years of credited service, not counting buyback of service time, shall also receive an annual benefit equal to 55% of the member's average final compensation subject to benefit offset, however, credited service of twenty-eight (28) years shall receive an annual benefit equal to 56% of the member's average final compensation and an additional 2% per year to the Plan maximum benefit.

K. Pension shall not be a mandatory subject of bargaining for the duration of this 2007-2012 contract and three succeeding contracts.

ARTICLE X - Wages

10.1: The pay schedules below show the biweekly rates of compensation to become effective as specified. The approximate annual equivalents are obtained by multiplying these rates by 26:

Public Safety Dispatcher									
	Effective	%	ER	E2	E3	E4	E5	E6	E7
	Date	Increase	A	B	C	D	E	F	G
Grade 1	01/01/13		1778	1844	1916	1986	2061	2131	2199
			46,228	47,944	49,816	51,636	53,586	55,406	57,174
	07/01/13	2.00%	1,814	1,881	1,954	2,026	2,102	2,174	2,243
			47,164	48,906	50,804	52,676	54,652	56,524	58,318
	07/01/14	2.00%	1,850	1,919	1,993	2,067	2,144	2,217	2,288
			48,100	49,894	51,818	53,742	55,744	57,642	59,488
	07/01/15	2.25%	1,892	1,962	2,038	2,114	2,192	2,267	2,339
			49,192	51,012	52,988	54,964	56,992	58,942	60,814
	07/01/16	2.25%	1,935	2,006	2,084	2,162	2,241	2,318	2,392
			50,310	52,156	54,184	56,212	58,266	60,268	62,192

10.2: If an employee is hired at the first step and completes one year of service, they will be eligible to advance to the second step in the new schedule effective with the full payroll period that includes the

employee's date of employment providing they meet the conditions set forth in Section 10.3 of this Article.

10.3: The Town reserves the right to grant annual merit pay increases. Merit salary increases within an established range shall depend primarily upon recommendations of merit by the Department Head. Merit salary increases shall not be predicted solely upon the length of service. Merit increase will be given only upon certification by a Department Head that the employee has maintained consistently high level of performance throughout the preceding year. When an increment is withheld, the employee shall be notified in writing of the reasons for such action and shall have the right to challenge the decision by means of the grievance procedure.

Merit increases in excess of one step or more often than once per year shall be reserved for exceptional performance and shall be given only with approval of the appointing authority. Merit salary increases will be effective with the first day of the full payroll period that includes the employee's anniversary date of advancement.

10.4: When an employee is promoted from one class to another his/her rate of pay will be increased on the date of such promotion from his/her current step in his/her current salary range to the corresponding step in the range for the position to which he/she is promoted, except that he/she shall not be placed on any step in the pay range for the new position which results in an increase of more than 10% in the employee's biweekly or hourly rate unless required to place the employee at least at the minimum of the new rate range. Following promotion, merit salary increases will normally be made effective the first full pay period of the fiscal quarter starting closest to the anniversary date of the promotion.

10.5: No employee shall repeatedly or for an extended period be detailed or required by his superiors to perform duties of a higher level of skill or responsibility than those included in the description of their regular position in the classification plan without reasonable provision for additional compensation to the employee, except as provided below. Such duty is hereinafter referred to as "higher work assignment" and such additional compensation shall be paid for the period of such "higher work assignment" at a rate not less than 5% higher than the employee's current rate in their regular position. Notwithstanding the foregoing, however:

(a) Additional compensation shall not be paid for any "higher work assignment" that, with the consent of the employee, is included as part of an apprenticeship or on-the-job training program administered under regular supervision and designed specifically to prepare the employee for possible advancement.

(b) If operating conditions so required, an employee may be detailed to an occasional "higher working assignment" of less than one normal work day's duration without additional compensation but they may refuse to accept more than one such "higher working assignment" in any calendar month without additional compensation for the period of the assignment.

10.6: On the employee's anniversary date of employment after five (5) years of consecutive and continuous full-time (excluding part-time) Town service, and on their yearly anniversaries thereafter, they will be awarded a lump sum according to the following table. Such lump sum will be given to the employee on a regular payroll date nearest to the employee's anniversary date of employment, and will be subject to payroll deductions. For the purpose of this Section, if the employee leaves the Town service for any reason prior to their anniversary date of employment of this lump sum payment, they shall forfeit such payment.

On completion of:

5 to 9 years
\$125

10 to 14 yrs.
\$250

15 yrs. & up
\$400

10.7: Effective May 9, 2008 employees shall be required to have their payroll checks deposited directly. Direct deposit of payroll checks shall be a condition of continued employment. Employees with on-line access shall receive their payroll-related documents using the on-line direct deposit system.

ARTICLE XI – Hours of Work and Overtime

11.1:

a) Unless otherwise specified herein, the basic work week for full-time employees who are in the bargaining unit shall consist of 40 hours. Except that effective with the contract signing of the 2007-2012 contract and a sixty (60) day implementation period, the Town and the Union agree to implement a 5/2-4/2 work schedule. On weeks where an employee is normally scheduled to work 32 hours, any additional hours worked up to 40 hours shall be compensated at their regular hourly rate and time and one half for any hours worked in excess of forty (40) hours.

b) If less than ten (10) members of the bargaining unit are available to work, the work schedule shall revert to a 6/2 schedule. The reversion to a 6/2 schedule will be for the period of less than ten members. When there are ten or more members available the 5/2-4/2 schedule will become effective. During the temporary period of a 6/2 schedule there will be no other impact.

c) The parties agree that one year following implementation of the 5/2-4/2 schedule, the parties shall meet to review the schedule and its impact on operations. Substantive evidence shall be required to revert the work schedule back to the 6/2 model unless agreeable by both parties. Should the schedule revert to the original 6/2 model permanently, members shall receive a wage adjustment equal to the value of 2.5% on July 1, 2006 wages effective the date of the reverting back to the 6/2 schedule.

11.2: All work in excess of hours in the basic workweek shall constitute overtime.

11.3: Distribution of Overtime: The Town shall have the right to require overtime work in a manner most advantageous to the Town, but every effort shall be made to keep overtime at a minimum consistent with the demands of the public service. Generally, overtime work, when required, shall be offered to and distributed as equally as practicable among employees within the organizational unit whose position classifications call for such work as is required. When such overtime work is related to a specific job assignment to which a particular employee has been detailed over a period of time, however, or for which, in the opinion of the Division or Department Head, a particular employee is particularly well qualified, nothing herein shall be construed as preventing the detailing of such particular employee to a specific overtime work assignment, regardless of other considerations. In any event, the opportunity for overtime work shall be offered to all employees in the organizational unit whose position classification calls for such work as is required before it is offered to any other employee. If an employee is scheduled for overtime work and he or she does not avail himself or herself of the opportunity to work overtime, it shall be so noted, and the hours for the purpose of determining equal distribution of overtime shall be considered as worked by such employee. If all persons in the same classification refuse to work overtime, the Town may require employees to work overtime, starting with the least senior person.

11.4: Compensation for Overtime: Employees shall be compensated for overtime work at the following rates, payable for the pay period in which the overtime was incurred, so that the next immediate succeeding pay check includes such compensation:

(a) at one and one-half their regular rate of pay for any time worked that is:

1. performed by employees in excess of forty (40) hours.

(b) Overtime may be compensated (by agreement between the employee and supervisor) by compensatory time off, computed in the same manner as financial compensation would otherwise have been computed. Such compensatory time off shall be taken during the same period in which the work is performed. Except as required by law, no payment for unused compensatory time shall be made upon termination of employment for any reason and compensatory time may not be used as terminal leave.

11.5: Computation of Overtime: For the purpose of computing overtime hours in excess of the basic workweek, hours paid for, but not worked while on approved leave with pay, shall be counted as hours worked.

11.6: An employee called in for emergency work, as determined by the Town, shall be paid at one and one-half (1-1/2) times their regular rate of pay for actual hours worked, but not less than the equivalent for four (4) hours of their regular hourly rate of pay.

11.7: An employee shall be deemed to have been "called in" only when they are notified, after finishing their preceding regular shift, of work to be done. If they receive such notice before finishing their shift, they shall be deemed to have worked continuously, for purposes of this Section. Only hours between their regular quitting time and two (2) hours before their next day's starting time are subject to the call-in provision during the regular work week.

11.8: Once an employee has been called in, they shall be considered to be available for work for the next four (4) hours; and if they are called back to work more than once within such four (4) hour period, they shall not be entitled to a second four (4) hour straight-time minimum. However, if the second call-in extends beyond the end of the original four (4) hour period, all work thereafter shall be compensated at time and one-half.

11.9: Overtime records: A record of overtime shall be kept in the department, or division, and shall be made available to inspection by employees and the Union.

11.10: An employee who is requested or required to attend and participate in a meeting or public hearing or to conduct other Town business away from the office after scheduled work hours shall be paid not less than the equivalent of three (3) hours at his regular hourly rate of pay.

11.11:

1.) Annually starting on May 1st and concluding on May 21st, Public Safety Dispatchers (PSD's), by seniority, shall select both desired shift and rotation slot starting July 1st and ending June 30th of the following year. PSD's may select those shift and slots remaining as the list advances through the roster of PSD's.

2.) Should a vacancy occur outside of the bid period, the vacant shift and slot will be open to PSD's by seniority, with supervisor approval.

- 3.) New hires, once training is complete, shall fill the open shift and slot until the next bid period.
- 4.) PSD's who are able to, may exercise an option to exchange their days off on a weekly basis (Sunday – Saturday), however they must seek and obtain the approval from the shift supervisor. Approval of the exchange shall be granted unless staffing falls below minimum staffing requirements at the time of the exchange request. Furthermore, exchanges cannot include more than two (2) weekend days off (Friday or Saturday) per calendar month. PSD's who elect to exchange their days off cannot benefit from the exchange with regard to the rules of equitable distribution of overtime. PSD's on their exchanged days off will be placed at the bottom of the hire call list.

ARTICLE XII – Existing Rules and Practices

12.1: The Town agrees to provide bulletin boards at the various buildings in Town where employees of this Unit work and to permit the Union to utilize them for posting of notices concerning Union business and activities. Permission is also granted to utilize the internal mail system to send notices and communication addressed to various members. Upon agreement by the Police Chief or Assistant Chiefs, the bargaining unit shall have access to a conference room in which they may hold Union meetings in private.

12.2: The Town shall also utilize the boards for posting any matter generally related to wages, hours, or conditions of employment; and supervisors shall be instructed to post such matter.

12.3: Except as specifically abridged, modified by or in conflict with express provisions of this agreement, Chapter XIII, Consolidated of Codified Ordinances of the Town of West Hartford, entitled "Personnel Rules," shall continue in effect as amended from time to time.

12.4: No rule, regulation, or work practice approved by the Division Managers and Department Heads shall be changed or adopted during the term of this Agreement without prior consultation with the Union concerning the content of such proposed change or adoption. In the event disagreements are not resolved by such consultation, and such change or adoption takes place, the rule, regulation or work practice in question may be challenged through the grievance procedure with regard to whether or not it is a reasonable one.

12.5: If any Article or Section of this contract is declared invalid by a competent court or by any State Labor Department ruling, for any reason, such declaration of invalidity shall not affect the other articles or sections or portions thereof which shall be held valid and in continued force.

12.6:

(a) Any employee who believes his/her position is not properly classified, may request the Personnel Director to review such position. After receipt of the job analysis questionnaire, the Personnel Director or his or her designated representative shall conduct a study of the individual's position and shall render their decision in writing to the employee, Union and the Department head within 120 days of receipt of the job analysis questionnaire. If the employee is not satisfied with the decision of the Personnel Director, he or she may submit an appeal to the Personnel Board within ten (10) days thereafter. Said Board shall hear and act on such dispute in accordance with its rules of procedure and render a decision within sixty (60) days of the date of the receipt of such appeal which shall be final and binding on all parties unless a request for arbitration is made by the Union or the Town within ten (10) calendar days of the receipt of the Board's decision.

The appealing party shall file notice of appeal with the American Arbitration Association, with all costs borne equally by the Town and the Union. The AAA shall act on such request in accordance with its rules and regulations. The decision of the arbitrator shall be final and binding on both parties.

(b) The Time limits specified above may be extended by written agreement of the parties.

(c) If an employee's position is reallocated to a higher class, such employee's merit increment date will remain unchanged. Such action will be treated as a promotion for the purpose of determining the pay rate of the employee involved. If an employee's position is reallocated to an lower class, such action shall be treated as a demotion for purposes of determining the pay rate of the employee involved, provided that if the maximum rate of pay for the employee's new class is lower than the employee's existing rate of pay, such employee shall continue to receive their existing rate as long as they remain in such position, until such time as the maximum rate for the employee's new class equals or exceeds the employee's existing rate.

(d) This section shall not apply to cases where there is more than one employee or position occupying the classification in question, unless the claim is that a single employee's work is sufficiently distinct from that of other employees who justify reallocation of his or her position to a new or different classification. Claims affecting more than a single employee or position shall be reserved to general contract negotiations or wage reopeners.

12.7: The Town agrees to reproduce sufficient copies of this contract and to provide a copy to the Union offices and to each Department Head and Division Manager and other administrators, by whatever title, whose functions are substantially managerial.

12.8: The Town shall furnish the Union announcements of promotional position vacancies. In addition, the Town shall inform the Union of any new hires or terminations among full-time or part-time permanent employees in the bargaining unit.

12.9: Mileage reimbursement for employees who use their private automobiles for business purposes shall be in accordance with Town policy as established by the Town Manager.

12.10:

(a) The Town shall furnish each employee at least once a year with a statement of the earned sick days to his credit, and net accrued vacation days.

(b) The Town shall furnish each employee with a copy of each Personnel Action Form pertaining to his personnel record including such actions as are signed by management, without the employee's own signature.

12.11: The Town shall promptly furnish the Union with copies of all duly authorized new and revised specifications concerning classifications within the bargaining unit.

12.12: When death occurs in an employee's immediate family, funeral leave with pay shall be granted in accordance with the following schedule:

- 5 days leave for employee's mother, father, spouse, child, sister, brother, domestic partner;
- 5 days leave for spouse's mother, father, children;

- 3 days leave for employee's grandparent, grandchild; or any other relative whether by birth or marriage actually domiciled within the household of the employee or to whose support the employee contributed a majority share.
- 3 days leave for spouse's sister, brother, grandparent, grandchild;
- 1 days' leave for employee's aunt, uncle

Exceptions to this provision will be referred to the Personnel Director. Documentation of need and priority may be required at the discretion of the Director. Domestic Partner is not considered as the spouse for the purposes of this provision.

12.13: Employees shall be granted leave with pay for the following reasons and subject to the following restrictions: (1) Jury duty. (2) Any other required appearance before a court or public body except where the employee is a litigant. (3) Participation in short term military training in Federal Reserve or National Guard, in short term military training in Federal Reserve or National Guard, not to exceed two weeks in any calendar year. (4) Participation in conferences or official meetings which enhance the employee's value to the Town and approved by the appointing authority. (5) Participation in education or training courses which enhance the employee's value to the Town and approved by the appointing authority. In case the employee receives any pay or remuneration, such as a fee for jury duty or military pay, or a scholarship or fellowship, their Town salary shall be reduced by the amount for the duration of the leave.

12.14: Employees shall be granted leave without pay for the duration of military service and shall be returned to their original position or to one similar in pay and duties upon their separation from such military service provided they return to the Town service within ninety (90) days of their separation from the military service or from hospitalization arising from such service.

12.15: Employees may be granted other leave without pay at the discretion of the Director with the concurrence of the Personnel Director when, in his opinion, the Town service would benefit from such leave. Such approval shall be granted only after consideration of the needs of the Town service, the service record of the employee, and the relevancy of the request to the needs of the Town.

12.16: Both parties agree to continue their policies of not discriminating against any employee on the basis of race, creed, color, national origin, religion, age, sex, marital status or physical disability, or membership or lawfully protected activities in behalf of the Union.

12.17:

- (a) The Town shall provide adequate Workers' Compensation Insurance and shall supplement the Workers' Compensation payments of the insurance company so that the employee will receive full pay during this absence, provided that such supplementary benefits shall end one (1) year from the date on which the injuries were sustained.
- (b) Effective upon execution of this collective bargaining agreement the supplement referred to in Section 17(a) shall be calculated so that the net take-home amount the employee receives while on workers' compensation shall not be more than they would have otherwise received if they were not on workers' compensation.
- (c) Should an employee recover from a third party damages for an illness or injury including death, compensable pursuant to C.G.S. Chapter 568, the employee agrees to reimburse the Town for the supplemental wage payments paid to them up to the limit of such recovery, in the same manner that workers' compensation payments are reimbursed under applicable law.

12.18: The Town may employ temporary or seasonal employees provided no members of this bargaining unit who are qualified to perform the work involved are on layoff at the time.

12.19:

(a) The Town shall make every reasonable effort to make repairs or to adjust unsafe or unhealthy working conditions as soon as possible after such conditions are reported.

(b) Employees shall perform their duties in a safe manner and shall comply with the Town's safety rules and accident prevention measures. Unsafe conditions shall be reported to the Town promptly.

(c) Complaints regarding safety concerns shall be handled internally through the contractual grievance procedure, but individual employees may not appeal such grievances to Step 3 or Step 4 of the grievance procedure except through the Union as their representative.

(d) Effective with the 1991 - 1994 union contract, the Town will establish a unit-wide Health & Safety Committee to discuss concerns of the bargaining unit.

12.20: In the event that an employee who is assigned to work on a VDT becomes pregnant, the Town shall upon her request give fair consideration to temporary transfer or reassignment of the employee or her work in order to minimize or eliminate VDT exposure. Factors to be considered include the wishes of the employee, the disruption of the operation, the frequency and duration of VDT exposure, and available medical opinions.

12.21: The Town shall provide an employee full financial assistance for required educational courses and training programs which are job related and designed to improve the employee's chances for promotion. For courses which are voluntary, reimbursement shall be provided at the Town's discretion. In exercising that discretion, the Town may establish a committee of management members to review requests, and may adopt reasonable restrictions on reimbursement in order to ensure that available funds are distributed equitably.

In order to be reimbursed the employee must complete the course with a passing grade of at least C. Total reimbursement will be 70% of costs for a grade of C or above, 80% of costs for a grade of B or above and 90% of costs for a grade of A or above. One-quarter of total reimbursement shall be paid upon completion with a satisfactory grade, and the remainder will be reimbursed at the rate of \$100 per month thereafter.

12.22: Any employee may request a leave of absence without pay, which may be granted or denied by the Department Head after consultation with the Director of Employee Services. If such leave is granted, the employee and dependents shall remain enrolled in the Town's medical insurance plans, with the Town paying the cost of coverage for the month in which the leave commences plus one (1) additional month (six months in the case of leave without pay for medical reasons, as verified by a physician's certification), and the employee paying the cost of such coverage thereafter. The employee shall not accrue vacation leave, sick leave, pension credits or other benefits during a leave without pay, but upon the employee's return, such benefits will be reinstated at the same level they existed when the leave began. If the employee allows the coverage to lapse, the Town will assure that upon return to active employment, the coverage will resume immediately without a waiting period. The employee shall not accrue vacation or sick leave for any calendar month during which he/she is not actively employed for at least half the scheduled number of working days. Employees shall not be paid for holidays or other paid leave while on leave without pay. Administration of other benefits shall be in accordance with applicable provisions of the Personnel Rules and the Pension Plan.

12.23: Prior to any formal decision by the Town to regionalize the Emergency Reporting Center, unless state or federally mandated, the Town will agree to discuss the merits of such regionalization with the bargaining unit members. The Town agrees to discuss any impact bargaining required by MERA due to regionalizing ERC well prior to the implementation of such regionalization.

12.24: One bargaining unit member (PSD) shall be designated to train any new employee assigned to a squad. In recognition of an employee's performance as trainer in addition to his/her regular duties, the employee shall receive within the next twelve (12) month period ten (10) hours compensatory time off for each full calendar month of training (or majority thereof). If the training period for any new employee exceeds three (3) months, the employee's six (6) month probationary period shall be extended by the same amount of time as the duration of such additional training.

12.25: The Town will provide periodic programs of job-related training for Public Safety Dispatchers which will include:

- ◆ Mandatory certification and recertification in First Aid/CPR every year.
- ◆ Emergency Medical Dispatch certification and recertification every three years.

12.26: In any case where a PSD has only 8 hours off between shifts, and travel is prohibited by extreme weather conditions or other natural disaster, the Town shall provide meals and make reasonable efforts to find lodging for employees who are unable to make such arrangements for themselves. Payment for such lodging may be made by the Town at the discretion of the Police Chief or his designee.

12.27: The Town shall provide a reasonable number of uniforms for PSDs, and shall replace damaged or worn out uniforms as necessary. Each Public Safety Dispatcher may select either a male or female uniform.

12.28: Effective with the implementation of the 1991-94 union contract, Public Safety Dispatchers will be allowed an unlimited number of shift switches with supervisor's approval.

12.29: Effective November 14, 1994, Public Safety Dispatchers may choose to continue the practice of gratuitous exchange of time. The gratuitous exchange of up to four (4) hours will continue to be a personal and voluntary agreement initiated solely between members. Any gratuitous exchange of time proposals must be submitted to the appropriate supervisor(s) who shall not be required to grant.

ARTICLE XIII – Union Business Leave

13.1: Wages are payable to not more than one (1) employee for the time spent in negotiations during normal working hours, but not after such hours. Wages shall not be payable to more than one employee in any one department at any one time.

13.2: Special leave of absence with pay will be granted under the following conditions to authorized Union Representatives for attendance at conferences, institutes, or seminars sponsored or endorsed by the Union:

- (a) Written request for such leave shall be submitted by the Union to the Department Head at least ten (10) calendar days prior to the first day of such requested leave.

(b) Not more than an aggregate total of ten (10) days of leave from scheduled duty shall be granted annually with pay under this Section. Leave without pay aggregating an additional fifteen (15) days may be granted annually by the Department Head for other Union business.

(c) The Department Head may deny a request for either paid or unpaid leave submitted under the section if, in their opinion, the absence from duty of the employee during the period of requested leave would be seriously detrimental to the best interests of the department because of operating requirements. When such leave is for a longer period than one (1) day, the Department Head may deny leave to any more than two (2) employees who would otherwise be on scheduled duty during any part of the proposed period of leave.

(d) The Department Head, within three (3) calendar days after submission of a request for leave under this Section, shall grant or deny the request in writing to the Union. In granting any such request, he may require that the employee, upon return to duty, furnish evidence of his/her attendance at the conference, institute or seminar for which the leave was granted.

(e) It is recognized that an employee who is granted leave with pay under this Section is granted such leave in his capacity as a representative of the Union, as distinguished from his service as an employee of the Town; therefore, it is agreed that during the period of such leave, the Town shall have no greater legal or other obligation to such employee than it would have to any employee absent from duty on authorized leave without pay.

ARTICLE XIV – Seniority and Layoffs

14.1: Seniority shall be defined as an employee's length of service in the bargaining unit since their most recent date of hire. Probationary employees shall have no seniority during the period of their probations, but at the expiration of such period they shall immediately accrue seniority from their date of hire. The normal probationary period for all employees in the bargaining unit shall be one (1) year. However, the normal probationary period may be extended by the Department Head for a period not to exceed an additional six (6) months.

14.2: In the event of layoffs within a particular classification, employees in that classification shall be laid off in reverse order of seniority. In lieu of layoff, an affected employee may elect to displace any less senior employee in the bargaining unit provided he or she is qualified. Such replaced employee may exercise the same right. For the purposes of this Section only, Union stewards, not to exceed four (4), shall be treated as the most senior employees in their classification or in any classification into which they are placed as a result of this Section.

14.3: Employees on layoff shall retain recall rights for a period equal to their length of continuous service, up to a maximum of two (2) years from the date of layoff. Recall shall be in order of seniority. An employee who is recalled shall be so notified by certified mail, return receipt requested, and shall be expected to report for duty not more than five (5) days after receipt of such notification. Time limit may be waived by agreement of the parties for good cause. Employees recalled to any classification shall return to the same status they held on the date of layoff in terms of pay rate within classification, vacation and sick leave accumulation, if any, seniority, and all other benefits (including pension, to the extent permitted by ordinance). However, no seniority, leave time, or other benefits shall accrue during the period of layoff. Employees shall have recall rights to any classification to which they had displacement rights under Section 2, as well as to their former classification.

Employees who accept recall to a lower classification shall retain recall rights to their former classification for the balance of their recall period.

14.4: Seniority shall be broken only by the following events: discharge for cause; retirement; resignation; layoff for more than the applicable recall period; failure to report for duty within five (5) days after notification of recall (unless waived in accordance with preceding Section). Seniority accumulation shall be suspended (but not broken) during layoff or during long term leave of absence without pay (more than thirty (30) days).

14.5: Every permanent full-time classified or unclassified employee in the bargaining unit whose services are terminated as a result of the elimination of his position is entitled to any unused vacation leave accrual and in addition, severance pay. Such termination which is outside of the employee's control will not reflect any discredit on the service of the employee. The employee is eligible to receive severance pay as described below:

<u>LENGTH OF SERVICE</u>	<u>NUMBER OF BASIC WORK WEEKS OF PAY</u>
3 to 5 years inclusive	2
Over 5 to 10 years inclusive	3
Over 10 to 20 years inclusive	4
Over 20 years or more	5

Employees must have a minimum of three (3) calendar years of continuous Town service in order to be eligible for severance pay. A week's pay will be determined by the employee's basic work week and excludes overtime earnings.

14.6: Except as otherwise specifically set forth in this Article, the term "layoff" means involuntary separation from employment because of lack of work, lack of funds, elimination of position, or other legitimate reasons. The term "layoff" shall not include demotion, nor cases where an employee is promoted but does not successfully complete the probationary period for the classification. Such an employee shall be returned to a position in their former classification, if at any time during the probationary period the Town determines they are not qualified for the new classification.

14.7: The present ordinance on personnel rules shall apply except as modified by this contract. Ordinance Paragraph 13.3.25(d) (2) ("Emergency Appointments") shall be changed so that appointments shall automatically end in thirty (30) days, except that if the emergency continues, the appointment may be extended to a total of 120 days; and furthermore, no individual may be given more than a total of two 120-day appointments to the same position in any fiscal year.

14.8: The Town shall maintain a current list of employees in the bargaining unit. The Town agrees to furnish the Union with the current list of employees, their classification, date they obtained regular status, and their pay rates. This list to be furnished at least twice a year; once between December 1st and December 29th of each year; and once between July 15th and July 30th of each year. The Town will also furnish the union with a list of regular part-timers in the bargaining unit.

ARTICLE XV - Miscellaneous

15.1: The parties acknowledge and agree that the following memoranda of understanding remain in full force and effect:

- a. Agreement of 11/18/86 regarding retiree health insurance benefits for individuals hired prior to July 1, 1986.
- b. Agreements of 11/18/86 relating to Pension Plan.
- c. Agreement of 11/18/86 regarding Health Care Cost Containment
- d. Agreement of 2/16/95 regarding Flexible Work Schedule Policy
- e. MOU regarding overtime procedures.

ARTICLE XVI - Duration

16.1: This Agreement contains the full agreement between the parties on all negotiable issues, and neither party shall be required during the term hereof to negotiate upon any issue, whether covered or not covered herein, during the term hereof.

16.2: This Contract shall be in full force and effect from July 1, 2013 to June 30, 2017, and shall continue in effect thereafter, unless amended or modified in the manner prescribed below, or terminated in accordance with the law. Wage increases and other changes which bear an effective date prior to the execution of this agreement shall be implemented retroactive to the date indicated. All other changes shall be implemented as soon as possible after the execution of this agreement.

16.3: Between the first day of January and the first day of February, 2017 either party may notify the other that it wishes to amend or modify the contract as of July 1, 2017. Within thirty (30) days of such notification, the party receiving such notification shall meet with the other party to discuss the proposed amendments or modifications.

In witness whereof the parties hereto have set their hands on this 31st day of August, 2018.

TOWN OF WEST HARTFORD

CSEA Local 2001, SEIU

By [Signature]
Town Manager

By [Signature]

[Signature]
Witness

[Signature]
Witness

[Signature]
Witness

[Signature]
Witness

APPENDIX A

AGREEMENT

This agreement is made by and between the Town of West Hartford ("Town"), SEIU Local 531 ("Union"), and each and every person employed by the Town on July 1, 1986 in a position included in the Clerical Unit represented by SEIU Local 531, as set forth in Schedule A ("Covered Employees").

WHEREAS the Town and SEIU Local 531 have negotiated and agreed upon conditions for coverage of retirees and dependents under the Town's health insurance plan, which conditions are different for individuals hired before and after July 1, 1986, and

WHEREAS the Town and SEIU Local 531 wish to guarantee individuals hired before July 1, 1986 that their retiree health insurance benefits will not change,

NOW THEREFORE the parties agree as follows:

- (1) The retiree health insurance provisions of the 1986-1988 collective bargaining agreement between the Town and SEIU Local 531, as set forth in Schedule B, are incorporated herein by reference.
- (2) Such retiree health insurance provisions will remain in full force and effect for all covered employees listed in Schedule A, and will be binding on the Town with respect to such covered Employees, for as long as they live, regardless of whether or not the corresponding provisions of the applicable collective bargaining agreement remain in effect.
- (3) This agreement shall be enforceable by any or all of the Covered Employees listed in Schedule A in any court of competent jurisdiction. In the event the Town fails to comply with this agreement, the Town shall pay the costs and attorney's fees of the prevailing plaintiff(s), in addition to any other legal or equitable relief which the court may order.
- (4) The Town agrees to indemnify and hold harmless SEIU Local 531 in the event of claim by any of the covered Employees listed in Schedule A, asserting either (a) the deprivation of the rights of Covered Employees by reason of agreement to the terms contained in Article VIII Section 8 of the 1986-88 collective bargaining agreement, or (b) an action by any or all of such Covered Employees to prevent or remedy any breach of this agreement by the Town. The Union agrees to use reasonable efforts to dissuade Covered Employees from initiating frivolous actions to enforce this agreement.

IN WITNESS WHEREOF the Town Manager, having been duly authorized by the Town Council, the Union President, acting on the basis of a ratification vote constituting authorization by the membership of the Union, and the covered Employees, have all affixed their signatures on the dates indicated below.

TOWN OF WEST HARTFORD

LOCAL 531, SEIU, AFL-CIO

By /s/ Barry Feldman
Town Manager

By /s/ Harold Alpert
resident

Date 11/18/86

Date 11/18/86

COVERED EMPLOYEES

Note: See file for other signing employees.

APPENDIX B

TOWN OF WEST HARTFORD and SEIU LOCAL 531

Agreements Relating to Pension Plan

In conjunction with the negotiations during 1985 and 1986 leading to new collective bargaining agreements with the various units of Town employees represented by Local 531, the parties have reached certain understandings regarding pension provisions which apply to all Local 531 bargaining units. Although these understandings are not appropriate for inclusion in the Pension Plan itself, they are binding on the Town and the Union.

1. The Union does not object to the amendments to the Plan currently under consideration by the Town Council, relating to eligibility requirements for entry into the Plan. However, the Union reserves the right to challenge such amendments if they are determined not to comply with applicable age discrimination requirements, and assumes no responsibility or liability if such a determination is made.

2. The Town agrees to change its administrative procedures so that upon termination of an employee who is vested in the Pension Plan, in the absence of an election, the employee will be presumed to elect retention of vested rights rather than a return of contributions.

3. The Town will explore the possibility of providing annual pension benefit statements within the limits of available funds.

4. Upon the expiration of the current term of the employee appointee to the Pension Board in 1988, the Town will appoint a member of one of the Local 531 bargaining units, such individual to be selected by the Town from a list of five (5) SEIU bargaining unit members submitted by the Union. IN WITNESS WHEREOF, the parties have caused their duly authorized representatives to affix their signatures this 18th day of November, 1986.

TOWN OF WEST HARTFORD

LOCAL 531, S.E.I.U., AFL-CIO

BY /s/Barry Feldman
Town Manager

BY /s/ Harold Alpert
President

Witness

Witness

APPENDIX C

TOWN OF WEST HARTFORD AND SEIU LOCAL 531

Memorandum of Understanding re: Health Care Cost Containment

The Town may choose to provide for the administration of employee health benefits under a "cost-containment" program by any provider who has filed with and been approved by the Connecticut State Department of Insurance to provide such services. Such a program may include any of the following classifications and definitions of services, provided that implementation or elimination of any such service is thoroughly communicated to all employees not less than 60 days prior to the effective date of implementation or elimination. Once implemented, the Town may eliminate any such service at its sole discretion provided it gives employees the notice required above and further provided it restores the full contractual benefit that the eliminated service(s) affected. Any service implemented must be within the parameters listed below for each service.

A. Pre-Admission Certification (non-emergency)

The Process is as follows:

1. The employee/dependent will telephone the provider using a toll free 800 number prior to any non-emergency admission. The call will be made as soon as the date of admission is known to the patient.
2. The attending physician will submit information to the provider delineating the indications for admission. If the planned date of admission is within seven days of the attending physician's decision to admit the patient, the physician will contact the provider via telephone using the toll free 800 number. For all other admissions, the attending physician/provider contact will be conducted via the mail using an approved review form.
3. These indications will be screened by a provider nurse according to criteria developed by physicians to determine if the admission is medically necessary.
4. For cases which meet the criteria, the provider nurse will approve the admission.
5. Any proposed admission not meeting the criteria will be referred to a provider physician reviewer. He will discuss the case with the attending physician and a determination will be made to approve or disapprove the case.
6. The patient, the attending physician and the hospital will be notified in writing about the outcome of the review. If the case is reviewed within five days prior to the admission date, they will be notified by telephone followed by written communication.
7. When a case is disapproved, the insurance carrier will receive a copy of this written communication.

8. If the employee/dependent decides to go ahead with a disapproved hospitalization, the Town insurance will pay only 80% of what it would have paid for an approved hospitalization, the employee/dependent will be liable for the remaining 20%, not to exceed \$1,000.

9. The provider of this service will offer a patient awareness/education service which will involve discussing with the employee/dependent the alternatives to hospitalization which may be available. This will occur when the provider physician reviewer determines that the recommended treatment can be provided without hospitalizing the patient.

10. There will be an appeal process where hospitalization is denied. This appeal will utilize a tripartite panel consisting of the patient's attending physician, the provider physician reviewer and a third physician agreed upon by the above designated physicians but who is not affiliated with either and is Board certified in the specialty involved. The Town will bear the full cost of the appeal procedure.

B. Concurrent Review

1. The employee/dependent/or family member will notify the provider of the hospitalization within 48 hours of admission using a toll free 800 number.

2. The provider nurse will communicate via telephone with the attending physician regarding the indications for admission and the projected length of stay required for hospitalization. This information is screened against physician developed criteria.

3. Where the case meets the criteria, the provider nurse will approve the admission and assign the projected length of stay. This assignment will initiate a follow-up review to assess patient progress and the necessity for continued hospitalization.

4. Where the case does not meet criteria, the provider nurse will refer the case to a provider physician reviewer. He or she will discuss the case with the attending physician and make a determination to approve or disapprove the case. The physician reviewer will inform the attending physician of his decision during their telephone conversation.

If the case is approved, a length of stay will be assigned. If the case is disapproved, a letter will be sent to the patient, the attending physician, the hospital, and the insurance carrier. At the same time, the provider nurse will inform the patient and the hospital by telephone.

5. If the case is disapproved, the Town insurance will pay 100% of the hospital cost up to 24 hours after notification to the employee/dependent that the case has been disapproved. After 24 hours of notification of disapproval, the Town insurance will pay 80% of the hospital cost and the employee/dependent will be responsible for the remaining 20%, not to exceed \$1,000.

6. There will be an appeal process for disapproved cases. This appeal will utilize a tripartite panel consisting of the patient's attending physician, the provider physician reviewer and a third physician agreed upon by the above designated physicians but who is not affiliated with either and is Board certified in the specialty involved. The Town will bear the full cost of the appeal procedure.

C. Discharge Planning

This process involves the provider nurse discussing with the patient or his family the alternatives available for post discharge care (home care, hospice, etc.) when it has been determined by the attending physician that the patient needs such care.

D. Pre-admission Testing (non-emergency), unless there is a medical reason for the testing to be done while employee/dependent is an in-hospital patient.

E. No Weekend or Early Admissions (non-emergency), unless there is a medical reason for early admission.

F. Home Health Care - In lieu of hospital care with the approval of the attending physician.

G. Mandatory Second Surgical Opinions (non-emergency) - The Second Surgical Opinion program will evaluate the indications for the surgery recommended by the patient's attending physician, and assist the patient to make an informed choice to have or not to have the surgery performed. The choice is solely the employee/ dependent's choice and regardless of the advice of the physician consultant there will be no penalty if the patient decides to have the surgery.

The only penalty in this procedure will be if the patient (non-emergency) does not get a second surgical opinion, in which case the Town insurance will pay only 80% of the reasonable and customary charge for the surgery as opposed to the 100% of reasonable and customary that would have been paid if the patient had gotten a second surgical opinion.

In addition to providing the second opinion at no cost to the employee/dependent, in those cases where the physician consultant does not agree with the attending physician the Town will provide at no cost a third surgical opinion if the patient so requires.

There will be a specified list of elective surgical procedures which will be the only procedures requiring a second surgical opinion. The procedures on that list will be by mutual agreement of the Town and the Union.

The system will be developed to be sensitive to the concerns and anxiety of the patient during this important decision-making process.

1. When the patient's doctor recommends a procedure included on the Second Surgical Opinion List, the patient will make telephone contact with a provider nurse using an 800 toll free number.
2. The nurse will confirm that the procedure is on the list and then provide the patient with the names of three physicians in the involved specialty who have agreed to perform these consultations. The physician consultants will all have agreed not to perform the involved surgical procedure on the patient.
3. The patient will then be sent a form to be completed by the physician he/she chooses for the consultation.
4. The patient will schedule his/her appointment with the physician and telephone the provider nurse with the date.
5. If the physician consultant does not send in the form within 10 days after the scheduled appointment, the provider nurse will telephone his office to confirm that the appointment was kept and remind the physician to return the form.
6. Following the patient's consultation with the doctor, the patient will telephone the provider nurse to inform her about his/her decision to have/not have the surgery performed.

H. Mandated Ambulatory Surgical Serv.(non-emergency)

There will be a specified list of surgical procedures which will be paid 100% of reasonable and customary only if done on the ambulatory basis. The list will be by mutual agreement of the Town and the Union. For procedures on the list which the employee/dependent chooses to have done as an in hospital patient, the Town insurance will pay 80% of reasonable and customary for the surgical procedure; and additionally, only 80% of the hospital bill, the employee/dependent will be responsible for the remaining 20%, not to exceed \$1,000.

The above notwithstanding if the patient's attending physician identifies a medical reason for the procedure to be done with the patient in the hospital. In that case, all costs will be paid in full.

I. Maintenance Drug Program

For those employees/dependents on maintenance drugs, the Town may have arrangements with wholesalers to provide a 6-month supply of drug at a time at wholesale cost to the Town insurer and employee/dependent will accept drug from wholesaler if he wants Town insurance to pay for it. Drugs must be as prescribed by attending physician and generic substitutes can be made only with approval of attending physician.

J. Hold Harmless Clause

If an employee follows the procedures he will not be subject to any of the penalty provisions.

IN WITNESS WHEREOF the parties have caused their authorized representatives to affix their signatures this 18th day of November, 1986.

TOWN OF WEST HARTFORD

LOCAL 531, SEIU, AFL-CIO

BY /s/ Barry Feldman
Town Manager

BY /s/ Harold Alpert
President

/s/ Stephen Novak
Witness

/s/ Mickey Busca
Witness

Witness

Witness

APPENDIX D

**MEMORANDUM OF UNDERSTANDING
DOMESTIC PARTNER HEALTH BENEFIT COVERAGE**

Public Safety Dispatcher Bargaining Unit

It is agreed between the parties that the current Town health plan for this bargaining unit will be amended to allow eligible employees to extend the group benefits coverage to domestic partners. Dependents of the domestic partner are not eligible for medical benefits coverage except as they qualify as a dependent of the employee. The plan will define a "domestic partner" as an individual who is (1) living in an exclusive committed relationship with the employee for at least three years prior to the commencement of the coverage; (2) jointly financially responsible with the eligible employee for their common welfare and living expenses; (3) neither married to anyone else, legally separated from anyone else, nor the domestic partner of anyone else; (4) not related by blood; and (5) over the age of 18; and (6) are living together in the same residence and intend to do so indefinitely. The Town shall have the sole and absolute discretion with regards to accepting a domestic partner as a covered participant in the Town health and prescription drug plans.

Required evidence for domestic partner participation may include:

- joint checking and savings accounts; and
- either joint ownership of home(s) or a jointly signed lease; and
- a will designating the partner as beneficiary; and
- designated primary beneficiary on life insurance policies; and
- evidence of joint responsibility for vehicles, other personal property, or debts.

Any change in the status of the aforementioned eligibility evidence from the time of acceptance shall make the domestic partner ineligible for Plan participation.

It is understood that the taxability of benefits provided shall be in accordance with IRS regulations and it is further understood that medical expenses or premiums paid by an employer for a domestic partner will be included in the gross income of an employee as compensation for services. This shall not be used for any other purpose and specifically shall be excluded from determination of pension benefits.

It is understood that the employee shall sign an affidavit attesting to his/her eligibility to enroll his/her domestic partner. This affidavit shall also bind the employee to accepting the taxability of such domestic partner benefits as determined by the IRS.

It is understood that if, for any reason, this relationship is not continued, or the employee is no longer eligible to receive a health benefit, the domestic partner shall not have any rights to continue health coverage under COBRA or any other means. The employee shall notify the Employee Services department as to any changes in domestic partner status within thirty (30) days of such change.

FOR THE TOWN:

FOR THE UNION:

BY /s/ James W. Francis
Director of Employee Services

BY /s/ George Gould,
Staff Representative
Local 760, SEIU

/s/ Nelson Petrone
Witness

/s/ Todd Hungerford
Witness

October 1, 2004
Date

10/1/04
Date

APPENDIX E

**MEMORANDUM OF UNDERSTANDING
BETWEEN
THE TOWN OF WEST HARTFORD
AND
SEIU, LOCAL 760,
PUBLIC SAFETY DISPATCHER UNIT**

The Town of West Hartford and SEIU, Local 760, Public Safety Dispatcher Unit, have met to discuss changes in the Town of West Hartford Employee Benefit Plan regarding health insurance benefits. The parties have agreed that effective July 1, 2003, the in-network co-pay for office visits shall be increased from \$10 to \$15 per visit.

This Memorandum of Understanding is entered into this 1st day of October, 2004.

Town of West Hartford

SEIU, Local 760, Public Safety Dispatchers

BY /s/ James Francis
Director of Finance and Employee Services

BY /s/ George Gould
Staff Representative

/s/ Nelson Petrone
Witness

/s/ Todd Hungerford
Witness

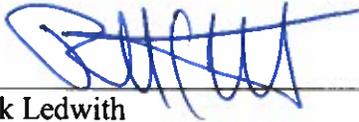
APPENDIX F

**MEMORANDUM OF UNDERSTANDING
BETWEEN
THE TOWN OF WEST HARTFORD
AND
CSEA Local 2001, SEIU (Public Safety Dispatcher Unit)**

In conjunction with negotiations leading to the 2013 – 2017 collective bargaining agreement between the parties, the Town of West Hartford and CSEA Local 2001, SEIU, Public Safety Dispatcher Unit, have agreed to incorporate the attached policy schedule in compliance with the federal Family and Medical Leave Act, as amended, as part of the collective bargaining agreement.

In witness whereof, the parties have caused their duly authorized representatives to affix their signatures this 31st day of August, 2018.

For the Town of West Hartford



Rick Ledwith
Executive Director of Human Resources

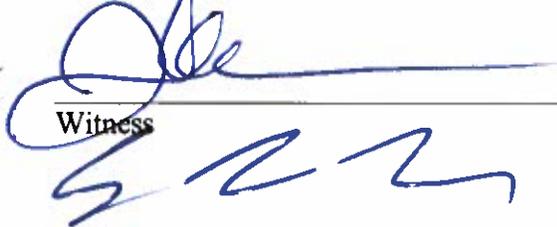
For the Union



CSEA Local 2001, SEIU
Staff Representative



Witness



Witness

FAMILY AND MEDICAL LEAVE POLICY - CSEA, Local 2001, SEIU

ISSUES	Personal		Serious Health		Military Caregiver		Family Member with	
	Serious Health Condition	Birth, Adoption, or Foster Care	Condition of Child Parent, or Spouse	Leave	Serious Injury or Illness Incurred in the Line of Military Duty			
Employment Eligibility	Employed at least 12 months and Work at least 1250 hours during the fiscal year.	Same	Same	Same	Same, however protections under USERRA extend to all periods of absence from work due to or necessitated by USERRA covered service is counted in determining eligibility for FMLA leave.			
Effective Date	August 5, 1993 for non-bargaining unit members; February 5, 1994 for all others.	Same	Same	Same	Same			
Maximum Leave	12 weeks/Fiscal Year	12 weeks/Fiscal Year	12 weeks/Fiscal Year	12 weeks/Fiscal Year	26 weeks/12 month period*			
Who Qualifies?	Individual employee.	All circumstances that may fall under the terms "birth or adoption of a child" Eligibility for leave taken expires 12 months after the event. Leave must be completed by the one year anniversary of the event.	Biological child, adopted child, foster child, legal ward, or a child of a person standing in loco parentis who is under age 18. A child as defined age 18 or over who is incapable of self care due to mental or physical disability. A biological parent, legal guardian, or one who raised the employee in the place of parent. Spouse as defined in state statute	Employee's spouse, son, daughter, or parent who is a military member on active covered duty (or has been notified of an impending call or order to active duty) in support of a contingency operation Spouse as defined in state statute Biological, adopted, foster child, stepchild, legal ward, or a child of a person standing in loco parentis who is of any age.	Individual employee who is the spouse, son, daughter, parent, or next of kin of the servicemember or covered veteran. Spouse as defined is state statute Biological, adopted, foster child, stepchild, legal ward, or a child of a person standing in loco parentis who is of any age. Next of kin is the nearest blood relative other than the covered servicemember's spouse, parent,			

Personal		Serious Health		Military Caregiver		Family Member with	
Serious Health Condition		Birth, Adoption, or Foster Care		Condition of Child Parent, or Spouse		Serious Injury or Illness Incurred in the Line of Military Duty	
ISSUES							
Who Qualifies? (continued)							son, or daughter. Priority defined in regulations, unless another is specifically designated in writing May require reasonable documentation of family relationship
Serious health condition defined	Illness, injury, impairment, or physical or mental condition that involves inpatient care in a hospital, hospice or residential medical care facility; or continuing treatment by a health care provider. *[Excludes short term conditions for which treatment and recovery are brief such as illness lasting a few days] Workers' Compensation leave taken shall count toward FMLA leave. Pregnancy Leave taken shall count toward FMLA leave.	N/A	Illness, injury, impairment, or physical or mental condition that involves inpatient care in a hospital, hospice or residential medical care facility; or continuing treatment by a health care provider.	N/A			Injury or illness incurred or aggravated in the line of duty while on active duty or injuries or illness that existed before the beginning of the member's active duty and were aggravated by service in the line of duty on active duty in the Armed Forces, that renders the service member medically unfit to perform the duties of his office, grade, rank or rating; Covered service members on temporary disability retired list, is undergoing medical treatment, recuperation, or therapy for the serious illness or injury or assigned to a military medical treatment facility as an outpatient or receiving outpatient care at a unit established for members of the Armed Forces; or undergoing medical treatment, recuperation, or therapy for a serious injury or illness and was a member of the Armed Forces (incl Natl Guard/Reserves) at any time within five years preceding

ISSUES	Personal		Serious Health		Family Member with	
	Serious Health Condition	Birth, Adoption, or Foster Care	Condition of Child Parent, or Spouse	Military Caregiver Leave	Serious injury or illness Incurred in the Line of Military Duty	
Serious health condition defined (Continued)					the date the veteran undergoes treatment. See CFR 825.127	
Qualifying Exigency Defined	N/A	N/A	N/A	Short notice deployment (seven or less days prior to date of deployment); Parental care to care for a military member's parent incapable of self care; Military events and related activities; Child care and school activities; Financial and legal arrangements; Counseling; Rest and recuperation leave (up to 15 days for each rest and recuperation leave period); Post deployment activities (up to 90 days following termination of active duty status or other related activities arising out of the military service member's service.	N/A	
Intermittent or Reduced Leave	Leave may be intermittent or reduced if medically necessary. Employee must make a reasonable effort to schedule leave so as not to disrupt unduly the employer's operation	Leave may be intermittent or reduced only if employer agrees. Employee must make a reasonable effort to schedule leave so as not to disrupt unduly the employer's operation	Leave may be intermittent or reduced if medically necessary. Employee must make a reasonable effort to schedule leave so as not to disrupt unduly the employer's operation	Leave may be intermittent or reduced leave schedule basis and consistent with the qualifying exigency Employee must make a reasonable effort to schedule leave so as not to disrupt unduly the employer's operation	Leave may be intermittent or reduced if medically necessary. Employee must make a reasonable effort to schedule leave so as not to disrupt unduly the employer's operation	

Personal		Serious Health		Serious Health		Family Member with	
Serious Health Condition		Birth, Adoption, or Foster Care		Condition of Child Parent, or Spouse		Serious Injury or Illness Incurred in the Line of Military Duty	
ISSUES						Military Caregiver Leave	
Ability to Temporarily Transfer to Another position	Yes, if employee is on intermittent or reduced leave to a position of equivalent pay and benefits.	Same	Same	Same	Same	Same	Same
Provisions if Both Spouses Work for the Town	12 weeks leave each for their respective personal serious health condition(s).	12 weeks leave each which may or may not be taken concurrently. However, if ees work in same department, then the leave cannot be taken on the same scheduled work days.	12 weeks leave each which may or may not be taken concurrently. However, if ees work in same department, then the leave cannot be taken on the same scheduled work days.	12 weeks leave each which may or may not be taken concurrently. However, if ees work in same department, then the leave cannot be taken on the same scheduled work days.	12 weeks leave each which may or may not be taken concurrently. However, if ees work in same department, then the leave cannot be taken on the same scheduled work days.	12 weeks leave each which may or may not be taken concurrently. However, if ees work in same department, then the leave cannot be taken on the same scheduled work days.	12 weeks leave each which may or may not be taken concurrently. However, if ees work in same department, then the leave cannot be taken on the same scheduled work days.
Restoration to Position	Must be restored to the same position held prior to the leave; or to one that is equivalent in pay benefits, privileges, and other terms and conditions of employment.	Same	Same	Same	Same	Same	Same
Notification	30 days notice when need for leave is foreseeable. Otherwise, notice must be given as soon as practicable.	Same	Same	Same	Same	Same	Same
Medical/Other Certification (Upon Request)	Yes. Certification for illnesses of more than 5 consecutive days should include the date serious health condition began, duration of the condition, applicable medical facts, statement that the	N/A	N/A	Yes. Certification for illnesses of more than 5 consecutive days should include the date the serious health condition began, duration of the condition, applicable medical facts, statement that the employee	Yes. Certification to support the need for leave requested including a copy of the active duty orders or other documentation issued by the military, plus any document supporting the specific need for leave.	Yes. Certification for illness or injury should include the name, address, and appropriate contact number of the health care provider, the type of medical practice, the medical specialty, whether the injury or illness was incurred in the	

ISSUES	Personal Serious Health Condition		Birth, Adoption, or Foster Care		Serious Health Condition of Child Parent, or Spouse		Exigency Due to Active Military Duty of a Family Member		Family Member with Serious Injury or Illness Incurred in the Line of Military Duty	
	employee is unable to perform the functions of his/her job, and medical reasons for the intermittent or reduced leave request (where applicable).				is needed to care for the ill person, an estimate of how long the employee will be needed, and/or medical reasons for the intermittent or reduced leave request.		For certification of qualifying leave for Rest and Recuperation, a copy of the military member's leave orders setting dates should be provided.		line of active duty, approximate date, statement or description of medical facts, a statement that the covered service member will need care for a single continuous period of time, beginning and ending dates, medical necessity for periodic care, and medical necessity for or other documentation provided under CFR 825.310.	
Medical/Other Certification (Upon Request) (Continued)					NOTE: The use of family sick days shall be in accordance with the existing collective bargaining agreement.				NOTE: The use of family sick days shall be in accordance with the existing collective bargaining agreement.	
Second Opinions	Yes. Employers may request and pay for a second opinion from a physician not employed by the employer or used frequently by the employer. A third opinion may be paid by the employer, the employer and employee must agree on the provider, and the employer must not employ the provider on a regular basis. Decision of the third opinion is final.	N/A	N/A	Yes. Employers may request and pay for a second opinion from a physician not employed by the employer or used frequently by the employer. A third opinion may be paid by the employer, the employer and employee must agree on the provider, and the employer must not employ the provider on a regular basis. Decision of the third opinion is final.		N/A		Yes. Employers may request military caregiver leave certification be completed by a health care provider as defined in CFR 825.125, who are not affiliated with DOD, VA, or TRICARE.		
Certification For Return to Work	Yes. Certification of fitness for duty is allowed provided it is uniformly applied to all employees taking similar leave.	Same (in cases of birth)	N/A	Decision of the third opinion is final.		N/A				N/A

ISSUES	Personal		Serious Health		Serious Health		Military Caregiver		Family Member with	
	Condition	Serious Health	Birth, Adoption, or Foster Care	Condition of Child Parent, or Spouse	Leave	Serious Injury or Illness Incurred in the Line of Military Duty				
Relationship to Paid Leave	Employee must utilize accrued sick leave, then may request unpaid leave for the duration of the medical leave under the Act. <u>NOTE:</u> Employee may request to substitute the use of accrued vacation leave in place of unpaid leave. Such request may or may not be granted in accordance with the existing collective bargaining agreement.	<u>If employee is birth mother:</u> Accrued sick leave may be used for the period of medical disability. At that point, the employee may request unpaid leave for the remainder of family leave under the Act. <u>Other employees requesting leave:</u> Employees may request to substitute family sick days in accordance with the collective bargaining agreement and may request unpaid leave for the duration of the leave under the Act. <u>NOTE:</u> Employee may request to substitute the use of accrued vacation leave in place of unpaid leave. Such leave may or may not be granted in accordance with the existing collective bargaining agreement.	Employee may use up to 5 family sick days in accordance with the collective bargaining agreement then may request unpaid leave for the duration of the family and medical leave under the Act. <u>NOTE:</u> Employee may request to substitute the use of accrued vacation leave in place of unpaid leave. Such leave may or may not be granted in accordance with the collective bargaining agreement.	Employee may use up to 5 family sick days in accordance with the collective bargaining agreement then may request unpaid leave for the duration of the family and medical leave under the Act. <u>NOTE:</u> Employee may request to substitute the use of accrued vacation leave in place of unpaid leave. Such leave may or may not be granted in accordance with the collective bargaining agreement.	Employee may request to substitute the use of accrued vacation leave in place of unpaid leave. Such request may or may not be granted in accordance with provisions of the existing collective bargaining agreement.	Employee may use up to 5 family sick days in accordance with the existing collective bargaining agreement then may request unpaid leave for the duration of the family and medical leave under the Act. <u>NOTE:</u> Employee may request to substitute the use of accrued vacation leave in place of unpaid leave. Such leave may or may not be granted in accordance with the collective bargaining agreement.				
Maintenance of Health Benefits	The Town will maintain group health coverage for the month in which the unpaid leave commences plus six additional months with the employee paying that portion of the premium provided under Town policy or collective bargaining agreement.	The Town will maintain group health coverage for the duration of the Family and Medical Leave, with the employee paying that portion of the premium provided under Town policy or collective bargaining agreement.	Same as Birth, Adoption, or Foster Care	Same as Birth, Adoption, or Foster Care	Same as Birth, Adoption, or Foster Care	Same as Birth, Adoption, or Foster Care				

ISSUES	Personal		Serious Health		Military Caregiver Leave	Family Member with Serious Injury or Illness Incurred in the Line of Military Duty
	Serious Health Condition	Birth, Adoption, or Foster Care	Condition of Child Parent, or Spouse			
Life Insurance	The employee's life insurance coverage will cease on the 1st of the month 30 days after the beginning of any unpaid leave under the Act.	Same	Same	Same	Same	Same
Long Term Disability Insurance	The employee's long term disability coverage will cease on the 1st of the month 30 days after the beginning of any unpaid leave under the Act.	Same	Same	Same	Same	Same
Sick and Vacation Accruals	Sick and vacation accruals will be adjusted downward for any month in which the employee is not in pay status for the entire month.	Same	Same	Same	Same	Same
Tax Savings Plan Benefits	Employee contributions to Medical and/or Dependent Care Reimbursement Accounts (if any) will be suspended for the duration of any unpaid leave. Expenses incurred prior to the beginning of any unpaid leave may be submitted will be reimbursed up to the account balance(s).	Same	Same	Same	Same	Same

<p>Records and Posting</p>	<p>All requests for Family and Medical Leave should be documented including whether or not the leave was granted and the reasons for the denial when that is the case.</p> <p>Family and Medical Leave Act prohibits an employer from putting any restraint on an employee for exercising their rights under FMLA. Employers can't penalize or discipline employees who use the FMLA provisions.</p> <p>The 12-month period for FMLA purposes will coincide with the Town's fiscal year (July 1 - June 30). Each employee shall be allowed a combined total of 12 weeks of Family and Medical Leave per year, except for FMLA leave due to a family member with a serious injury or illness incurred in the line of active military duty, in which case an employee may be allowed up to 26 weeks in any 12-month period.</p> <p>Copies of notices to employees may be maintained in personnel files. Medical certification must be maintained in separate files/records and be treated as confidential medical records.</p> <p>All requests for records under FMLA shall specify the Town's obligation to comply with the confidentiality requirements of the Genetic Information Non-Discrimination Act (GINA).</p>
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- An eligible employee is entitled to 26 workweeks of leave to care for a covered servicemember with a serious injury or illness during a "single 12-month period". The "single "12-month period" begins on the first day the eligible employee takes FMLA leave to care for a covered service member and ends 12 months after that date regardless of the method used by the employer to determine the employee's 12 workweeks of leave entitlement for other FMLA-qualifying reasons.

If the individual needs to care for more than one service member or the original service member has a subsequent injury, the individual may be entitled to take more than one period of 26 weeks of leave, but the individual cannot take more than 26 weeks for the same illness or injury for a single service member.

"Covered veteran" is an individual who was discharged or released under conditions other than dishonorable at any time during the five year period prior to the first date the eligible employee takes FMLA leave to care for the covered veteran.

APPENDIX G

**TOWN OF WEST HARTFORD
FLEXIBLE WORK SCHEDULE POLICY**

POLICY STATEMENT:

It is the policy of the Town of West Hartford to allow alternative work schedule arrangements in order to accommodate employee lifestyles. The intent of this policy is to recognize employees' needs for flexible scheduling of work hours while maintaining the Town's commitment to providing responsive and professional services to its customers.

Each full-time employee of the Town of West Hartford may request a flexible work schedule in accordance with this policy. The Department Director may approve or deny such requests, subject to the conditions set forth below, as well as applicable union contracts and the Personnel Rules.

GUIDELINES:

A. Standard Workweek

1. The standard workweek for an employee shall consist of five (5) workdays in a calendar week. Hours worked per day shall be determined by the appropriate union contract or the Personnel Rules.
2. Any proposal for flextime does not have to preserve the employees' standard workweek. Compressed work schedules, i.e., workweeks of less than five (5) days, shall be allowed.

B. Conditions of Flexible Scheduling

1. Any proposal for a flextime arrangement will take effect only with the prior approval of the Department Director. The following factors will be considered when reviewing flextime requests:
 - a. Scheduling, coordinating, and providing needed services to customers or other parts of the organization shall be the overriding concern when determining alternative schedules.
 - b. Requests should pose no inconvenience to the general public.
 - c. Adequate staff coverage sufficient to meet the operating requirements of the department shall be maintained at all times.
 - d. The schedule must not diminish the capacity of the department to maintain internal working relationships among employees.
 - e. The employee's personal reasons for requesting flextime shall not be a factor in determining approval or denial.

Flexible Work Schedule Policy
Page 2

- f. The performance history of the employee shall be considered when recent performance issues indicate direct supervision is necessary.
 2. Requests for flextime shall not be approved if their implementation would increase overtime requirements or have any other cost impact.
 3. Employees may propose to reduce their lunch period, from an hour to a half-hour as part of their flextime request. Lunch periods may not be eliminated.
- C. Procedure for Requesting a Flextime Schedule
1. A proposal for flextime shall be made by submitting an "Employee Flextime Schedule Request" to the employee's immediate supervisor for review.
 2. All requests for flextime shall be reviewed by the immediate supervisor who will recommend approval or denial of the request to the Department Director. The Department Director maintains final authority to approve or deny flextime requests.
 3. If there is a conflict among employee requests within a department, the Department Director shall make the final determination.
- D. Modifying Existing Flextime Schedules
1. Flextime requests, once approved, will constitute fixed schedules for the fiscal year and will end at that time unless specifically authorized. In situations where a flexible work schedule has been approved and there is a conflict in requests, approval may be rotated at the end of a fiscal year to other interested employee(s) who have not yet been granted a flexible work schedule. Subsequent conflicts may be resolved based upon seniority. In all cases, such rotations and approvals are contingent upon continuing approval of a flextime schedule.
 2. Requests for changes to existing flextime arrangements should be made as soon as the employee is aware of the need. Requests under this paragraph must be submitted by the employee as soon as reasonably possible prior to the effective date of the proposed change.
 3. If business necessity warrants, the department may also change existing flextime arrangements after giving at least 30-days' notice to affected employees.
 4. In either case, flextime arrangements may be temporarily changed in the event of an emergency.

APPENDIX H

**MEMORANDUM OF UNDERSTANDING
Between the
Town of West Hartford
And
SEIU, Local 2001, CSEA, Public Safety Dispatcher Unit**

The Town of West Hartford and SEIU, Local 2001, CSEA, Public Safety Dispatcher Unit, agree whenever possible the procedures outlined in this MOU will be used to distribute Public Safety Dispatcher overtime.

PSDs that do not want to be called for voluntary overtime will submit a memo to that effect to the Patrol Captain. To be placed back in the overtime rotation, the PSD must submit a new memo to the Patrol Captain.

I.) Overtime will be distributed in the following order:

- 1) Squad members, on their day off, by seniority.
- 2) All other PSDs, on their day off, by seniority.
- 3) Any other PSD, not on a day off, by seniority.

If a PSD volunteers for an overtime shift, that PSD will not be required to work a double shift that is not part of his/her regular work hours.

A telephone call to the listed number of the PSD shall be considered an offer of overtime. If there is no answer, or an answering machine or voicemail, it will be considered a refusal and the next person will be called.

No PSD, regardless of squad, who exchanges their day off per Article XI, Section 11.11 shall be allowed to volunteer for overtime on their exchanged day off until all other PSDs have been given the opportunity to volunteer.

No PSD, regardless of squad, shall be allowed to volunteer for more than one overtime day on any calendar week (Sunday-Saturday) until all other PSDs have been given the opportunity to volunteer.

Any overtime shift of four (4) hours or less will not affect the PSD's standing as it pertains to the equitable distribution of overtime.

II.) If all PSDs have been offered overtime and refused it, the vacancy shall be filled by a PSD who is or will be working the shift preceding the shift where the vacancy exists in the following order:

- 1) Least senior PSD on duty.
 - a) The PSD may only be forced to work one extra shift. If coverage is needed for a second day, a supervisor will order another PSD by reverse seniority. This process will continue until all on duty PSDs have been ordered to work one extra shift of the start of the next calendar month.

Should a situation arise where two dispatchers on is not achieved, such as a PSD calling in sick at the last minute, a PSD will be held over only until minimum staffing is achieved by following the above procedures.

Vacation and Holiday coverage will be filled following steps outlined in section III below.

Whenever a sudden unscheduled vacancy occurs on "A" squad it shall be filled in accordance with the following:

- 1) Follow the steps in sections I and II. The "C" squad PSD forced to work will remain on duty until relieved by the least senior PSD scheduled for "B" squad who will be ordered to work at 11:30am.

Supervisors will make a good faith effort to follow the above procedures; however, they will be allowed to deviate from the standard procedures to the extent necessary to meet an emergency situation. (E.G. An emergency constitutes an unexpected event, and a routine scheduling issue is not an emergency.

III.) Future Vacancies:

The patrol supervisor may elect to post a list of future shift vacancies seeking available volunteers.

- 1. Such a list should be posted as soon as possible prior to the date of available shift to allow all PSD's the opportunity to view the dates and shifts available.
- 2. If the list is posted for four (4) or more days:
 - a. Should more than one (1) PSD have volunteered for the same shift, the supervisor shall award the shift by following section I.
 - b. If the list produces only one (1) volunteer for the vacancy, the supervisor may award the shift to the PSD without further steps.
- 3. If the list is posted less than four (4) days prior to the available shift, the supervisor must follow step I until (s)he finds a volunteer or reaches the PSD who has volunteered.
- 4. Should the posting of the list produce no volunteers, the supervisor shall follow section I and II.

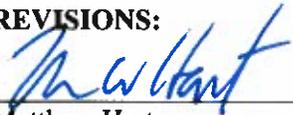
For the Town of West Hartford

/s/ James Francis
James W. Francis
Town Manager

5/9/08
Date

/s/ Patricia J. Morowsky
Witness

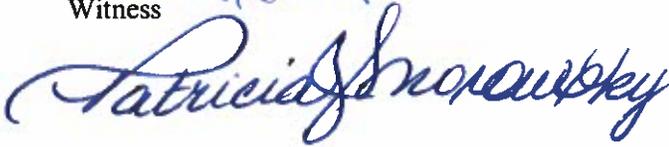
REVISIONS:


Matthew Hart
Town Manager

08/31/2018
Date


Date


Witness

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For the Union

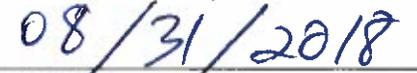
/s/ George Gould
George Gould, Staff Representative
SEIU, Local 2001, CSEA

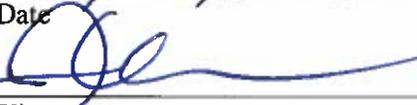
5-9-08
Date

/s/ Theodore Hansen
Witness


Staff Representative
CSEA Local 2001, SEIU

08/31/2018
Date


Date


Witness



APPENDIX I

**MEMORANDUM OF UNDERSTANDING
BETWEEN
THE TOWN OF WEST HARTFORD
AND
SEIU, LOCAL 760,
PUBLIC SAFETY DISPATCHER UNIT**

The Town of West Hartford and SEIU, Local 760, Public Safety Dispatcher Unit, agree and acknowledge that all previous written including, but not limited to, memoranda of understanding entered into by the Town of West Hartford and SEIU, Local 531, Public Safety Dispatcher Unit, unless superceded or expired, shall remain in full force and effect between the Town of West Hartford and SEIU, Local 760.

Town of West Hartford

SEIU, Local 760, Public Safety Dispatchers

BY /s/James Francis
Director of Finance and Employee Services

BY /s/George Gould
Staff Representative

/s/ Nelson Petrone
Witness

/s/ Todd Hungerford
Witness

APPENDIX J

**MEMORANDUM OF UNDERSTANDING
Between the
Town of West Hartford
And
CSEA Local 2001, SEIU, Public Safety Dispatcher Unit**

The Town of West Hartford and CSEA, Local 2001, SEIU, Public Safety Dispatcher Unit, agree and acknowledge that all previous written agreements including, but not limited to, Memoranda of Understandings entered into by the Town of West Hartford and SEIU, Local 531, SEIU, Local 760, and SEIU, Local 2001, CSEA, Public Safety Dispatcher unit, unless superseded or expired, shall remain in full force and effect between the Town of West Hartford and CSEA Local 2001, SEIU.

For the Town of West Hartford



Rick Ledwith
Executive Director of Human Resources

8.31.2018
Date

For the Union



CSEA Local 2001, SEIU
Staff Representative

08/31/2018
Date



Witness



Witness

Witness



Witness

APPENDIX K

**MEMORANDUM OF UNDERSTANDING
BETWEEN**

THE TOWN OF WEST HARTFORD & SEIU, Local 2001, CSEA (Public Safety Dispatcher Unit)

The Town of West Hartford and SEIU, Local 2001, CSEA have met to discuss changes in the Town Pension Plan that are reflected in Article VIII, Section 11 (I) of the 2007 – 2012 collective bargaining agreement regarding other income earned while receiving Disability retirement benefits from the Town. Any employee who meets the qualifications of a Disability Retirement that has arisen out of and in the course of the member's employment with the Town of West Hartford shall be provided a benefit minimum of 50% of the employee's base pay, as defined. To further the understanding of how this offset provision shall be applied, the following examples are provided:

EMPLOYEE A -

- Employee's annual base salary at the time of disability is \$45,000.
- Employee has worked for the town for more than 10 years.
- The employee's disability retirement benefit is \$22,500 per year.
- The employee/retiree has an income of \$20,000 for the calendar year, excluding the disability benefit from the Town of West Hartford.
- There are no other sources of income.

Under this scenario, the employee/retiree continues to receive the regular disability retirement benefit, as outlined in the Pension Ordinances, since the combined earnings (\$42,500) are less than the \$45,000 annual base salary at the time of the employee's disability.

EMPLOYEE B -

- Employee's annual base salary at the time of disability is \$50,000.
- Employee has worked for the town for more than 10 years.
- The employee's disability retirement benefit is \$25,000 per calendar year.
- The employee/retiree has a calendar year income of \$60,000, including the \$25,000 disability payments from the Town of West Hartford.
- Combined income exceeds the \$50,000 Base Pay by \$10,000.

Under this scenario, the employee/retiree's earnings exceed the annual base salary at the time of disability. Fifty (50%) percent of the \$10,000 earnings that exceed the base pay, or \$5,000, will be reduced from the employee/retiree's \$25,000 disability payments for the subsequent calendar year.

The employee/retiree receiving a Disability benefit under this provision must submit proof of income including copies of State and Federal Tax returns, each year to the Pension Office by April 15th in order to retain their Disability Pension.

Other provisions related to the administration of this benefit shall be determined by the Pension Board.

FOR THE TOWN:

/s/ James Francis
James Francis
Town Manager
5/9/2008
Date

FOR THE UNION:

/s/ George Gould
George Gould
Staff Representative
5-9-08
Date

**MEMORANDUM OF UNDERSTANDING
BETWEEN
THE TOWN OF WEST HARTFORD
AND
CSEA Local 2001, SEIU (Public Safety Dispatcher Unit)**

The Town of West Hartford and CSEA Local 2001, SEIU, Public Safety Dispatcher Unit, have met to discuss changes in the Town of West Hartford Employee Benefit Plan regarding health insurance benefits. The parties have agreed that effective May 24, 2016, the PPO in-network co-pay for office visits shall be increased from \$15 to \$20 per visit; the PPO in-network emergency room deductible, if not admitted shall increase from \$25 to \$125 per visit; and the PPO in-network, in-patient hospital co-pay shall be established at \$100 per admission.

This Memorandum of Understanding is entered into this 31st day of August, 2018.

For the Town of West Hartford

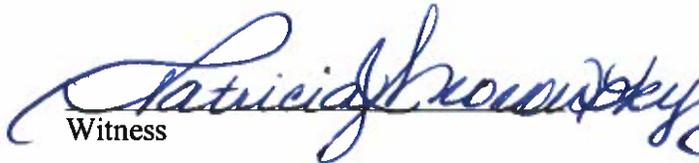
For the Union



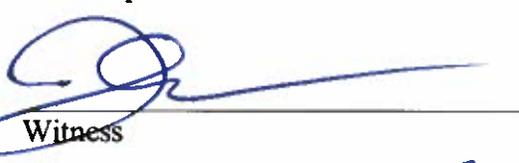
Rick Ledwith
Executive Director of Human Resources



CSEA Local 2001, SEIU
Staff Representative



Witness



Witness

Witness



Witness

**MEMORANDUM OF UNDERSTANDING
BETWEEN
THE TOWN OF WEST HARTFORD
AND
CSEA Local 2001, SEIU (Public Safety Dispatcher Unit)**

The Town of West Hartford and CSEA Local 2001, SEIU, Public Safety Dispatcher Unit, have met in negotiations leading to the 2013-2017 collective bargaining agreement. The parties have incorporated new formatting into the 2013-2017 contract. The parties further agree that specific Article and Section notations in previously executed Memoranda of Understanding (MOU) entered into between the parties should be referenced in the contract in place at the time the original MOU was established.

In witness whereof, the parties have caused their duly authorized representatives to affix their signatures this 31st day of August 2018.

For the Town of West Hartford



Rick Ledwith
Executive Director of Human Resources

Date

8/31/2018

For the Union



CSEA Local 2001, SEIU
Staff Representative

Date

8/31/2018

Witness



Witness

Witness



Witness

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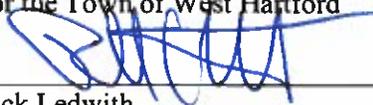
**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
TOWN OF WEST HARTFORD
AND
CSEA Local 2001, SEIU Public Safety Dispatcher Unit**

The Town of West Hartford and CSEA Local 2001, SEIU, Public Safety Dispatcher Unit, have met to discuss and clarify the Retiree Health and Prescription Benefit Program for employees hired after July 1, 2007 but prior to December 16, 2016.

The Town and the Union agree to the following:

- Effective July 1, 2007, a normal unreduced Pension is defined solely as 25 years of service for employees hired after July 1, 2007. (Article IX, Section 9.11 (J)).
- Employees hired after July 1, 2007 and prior to December 16, 2016, and who actually retire with a normal unreduced Pension with at least 25 years of service, shall be eligible for a Retiree Health and Prescription Benefit Program as follows:
 - Employees not yet age 55 shall pay seventeen and one-half percent (17.5%) of the fully insured rate for the individual or dependent coverage desired, for continued coverage of the health program that they enjoyed immediately prior to retirement. Payment shall be made to the Town until the retiree reaches Medicare eligibility.
 - Employees age 55 and above shall pay fifteen percent (15%) of the fully insured rate for the individual or dependent coverage desired, for continued coverage of the health program that they enjoyed immediately prior to retirement. Payment shall be made to the Town until the retiree reaches Medicare eligibility.
- The intent of this agreement is to provide the affected employees with a Retiree Health and Prescription Benefit consistent with Article IX, Section 9.3 (F) and (G).

For the Town of West Hartford



Rick Ledwith
Executive Director of Human Resources

8.31.2018

Date



Witness

Witness

For the Union



Staff Representative
CSEA Local 2001, SEIU

08/31/2018

Date



Witness

Witness

**Public Safety Dispatchers (Part B-1)
 Eligibility for Pension Benefits
 By Date of Hire**

Date of Hire	Eligibility for Normal (Unreduced) Pension	Eligibility for Early (Reduced) Pension
Prior to July 1, 2007	Age 55 with 25 years of service; Age 60 with 10 years of service; 20 years of service; Age 70	Age 45 with 15 years of service; Age 50 with 10 years of service
On or After July 1, 2007	25 years of service	Age 45 with 15 years of service; Age 50 with 10 years of service; 20 years of service

**Public Safety Dispatchers (Part B-1)
Eligibility for Retiree Health Benefits
By Date of Hire**

Date of Hire	Eligibility for Retirement Benefits	Retiree Contribution Toward Retiree Health Benefits
Prior to July 1, 1986	Available for Early (Reduced) or Normal (Unreduced) Retirement Benefit	0%
On or After July 1, 1986, but Prior to January 1, 1999	Normal Retirement at Age 55 with 25 Years of Service	7%, until Medicare eligibility
	Normal Retirement at Age 60 with 10 Years of Service	30%, until Medicare eligibility
On or After January 1, 1999, but Prior to July 1, 2007	Normal Retirement at 20 Years of Service	20% for continued coverage
	Eligibility with 20 Years of Service, with at least 25 years of service, but not yet age 55	17.5%, until Medicare eligibility
	Normal Retirement at Age 55 with 25 Years of Service	15%, until Medicare eligibility
	Normal Retirement at Age 60 with 10 Years of Service	30%, until Medicare eligibility
On or After July 1, 2007, but Prior to December 16, 2016	Normal Retirement at 25 Years of Service, but not yet age 55	17.5%, until Medicare eligibility

	Normal Retirement at Age 55 with 25 Years of Service	15%, until Medicare eligibility
On or After December 16, 2016	Normal Retirement at 25 Years of Service	50% for continued coverage. Plan remains the same as active employees

**Town of West Hartford
Health and Prescription Drug Program**

	PPO Plan		High Deductible Health Plan	
	Network	Out of Network	Network	Out of Network
GENERAL HOSPITAL				
Inpatient Hospital (Semi-Private Room & Board and Ancillary Charges)	Paid in Full, after \$100 copay per admission	Paid at 80% of R & C after \$200 co-pay for each admission	Member pays 100%, until annual deductible is met.	Member pays 100% until annual deductible is met, 20% after annual deductible is met up to out of pocket maximum.
Emergency Room	Paid in Full, after \$125 per visit copay; (waived if admitted - See Inpatient Hospital Copay)	Paid in Full after \$125 per visit co-pay; (waived if admitted - See Inpatient Hospital Copay)	Member pays 100%, until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Maternity/Obstetrical Care - Newborn Delivery charges & other services for mother and child	Paid in Full	Paid at 80% of R & C after \$200 co-pay for each admission	Member pays 100%, until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Specialty Hospital - Maximum of 60 days in a calendar year	Paid in Full for up to 60 days then the balance considered an out of network benefit subject to deductible.	Paid at 80% of R & C after \$200 co-pay for each admission .	Member pays 100%, until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Mental & Nervous Condition - Inpatient care	Paid in Full, after \$100 copay per admission	Paid at 80% of R & C after \$200 co-pay for each admission	Member pays 100%, until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.

		PPO Plan		High Deductible Health Plan	
<i>Benefit Defined</i>	<i>Network</i>	<i>Out of Network</i>	<i>Network</i>	<i>Out of Network</i>	
GENERAL HOSPITAL (Cont.)					
Alcohol Treatment - Inpatient care	Paid in Full after \$100 copay per admission.	Paid at 80% of R & C after \$200 co-pay for each admission	Member pays 100%, until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.	
Drug Treatment - Inpatient care	Paid in Full after \$100 copay per admission.	Paid at 80% of R & C after \$200 co-pay for each admission.	Member pays 100%, until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.	
Accidental Ingestion of a Controlled Drug - Inpatient care Maximum of 30 days in a calendar year.	Paid in Full after \$100 copay per admission.	Paid at 80% of R & C after \$200 co-pay for each admission.	Member pays 100%, until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.	
OUTPATIENT HOSPITAL					
Surgical Facility: Pre-admission testing, kidney dialysis treatment, chemical & radiation therapy	Paid in Full, except for 20% penalty for failure to precertify.	Paid at 80% of R & C after deductible is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.	
Accident	Paid in Full	Paid at 80% of R & C after deductible is met	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.	
Surgical Expense	Paid in Full	Paid at 80% of R & C after deductible is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.	

<i>Benefit Defined</i>	PPO Plan		High Deductible Health Plan	
	<i>Network</i>	<i>Out of Network</i>	<i>Network</i>	<i>Out of Network</i>
OUTPATIENT HOSP. (Cont.)				
Anesthesia Administration	Paid in Full	Paid at 80% of R & C after deductible is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Physician visits (non-surgical) (In hospital)	Paid in Full	Paid at 80% of R & C after deductible is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Physician visits (Home or Office)	Paid in Full after \$20 per visit co-pay.	Paid at 80% of R & C after deductible and \$20 per visit co-pay is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Physician (Emergency, non-surgical, hospital outpatient care)	Paid in Full	Paid at 80% of R & C after deductible is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Laboratory and x-ray examination	Paid in Full	Paid at 80% of R & C after deductible is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Radiotherapy, Radioisotope, and Chemotherapy	Paid in Full	Paid at 80% of R & C after deductible is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.

		PPO Plan		High Deductible Health Plan	
<i>Benefit Defined</i>	<i>Network</i>	<i>Out of Network</i>	<i>Network</i>	<i>Out of Network</i>	
Hospice Care Services; Room & Board; Other Services and Supplies; Part time nursing care; Counseling for patient; Bereavement Counseling	Paid in Full for patient who is diagnosed with terminal illness with six months or less to live.	Paid at 80% of R & C after deductible is met for patient who is diagnosed with terminal illness with six months or less to live.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.	
SPECIAL SERVICES					
Physical, Chiropractic & Occupational Therapy Medical necessity only; Wellness care not covered	Paid in full up to 50 combined visits per calendar year for physical, chiropractic, and occupational therapy, after \$20 co-pay per visit. Once 50 visits are exceeded, a treatment plan must be submitted. If medical necessity is determined, the Plan will then provide coverage under the out of network benefit, subject to deductibles and coinsurance.	Paid at 80% of R & C for 50 combined chiropractic, physical and occupational therapy visits per calendar year after deductible and \$20 co-pay per visit is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.	
Prosthetic Appliances and Durable Medical Equipment	Effective July, 2011, no maximum benefit on Durable Medical Equipment. 100% coverage if purchased or rented through the network.	Paid at 80% of R & C after deductible is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.	

		PPO Plan		High Deductible Health Plan	
Benefit Defined		Network	Out of Network	Network	Out of Network
AMBULANCE					
Emergency	Paid in Full for emergency transportation, including air ambulance, to and from a hospital.	Paid in Full for emergency transportation, including air ambulance, to and from a hospital.	Paid in Full for emergency transportation, including air ambulance, to and from a hospital.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Non-Emergency	Paid at 80%, after \$250 deductible is met for medical necessity, other than air, to and from a medical facility. Inpatient admission required and subject to \$500 maximum per trip.	Paid at 80%, after \$250 deductible is met for medical necessity, other than air, to and from a medical facility. Inpatient admission required and subject to \$500 maximum per trip.	Paid at 80%, after \$250 deductible is met for medical necessity, other than air, to and from a medical facility. Inpatient admission required and subject to \$500 maximum per trip.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
GENERAL WELLNESS CARE					
Pediatric Care (Birth - 1 yr.)	Paid in full for eight routine examinations per year, includes routine testing, immunizations, hearing and eye examinations.	Paid at 80% of R & C after deductible is met, for eight routine examinations, includes routine testing, immunizations, hearing and eye examinations.	Paid at 80% of R & C after deductible is met, for eight routine examinations, includes routine testing, immunizations, hearing and eye examinations.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to out of pocket maximum.
Pediatric Care (Ages 1 thru 5)	Paid in full for seven routine examinations per year, includes routine testing, immunizations, hearing and eye examinations.	Paid at 80% of R & C after deductible is met, for seven routine examinations, hearing, and eye examinations.	Paid at 80% of R & C after deductible is met, for seven routine examinations, hearing, and eye examinations.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to out of pocket maximum.
Pediatric Care (Ages 6 thru 21)	Paid in full for one exam per calendar year.	Paid at 80% of R & C after deductible is met, for one exam per calendar year.	Paid at 80% of R & C after deductible is met, for one exam per calendar year.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to out of pocket maximum.
Preventative Health Care (Ages 22 thru 39)	Paid in full for one exam every two years.	Paid at 80% of R & C after deductible is met, for one exam every two years.	Paid at 80% of R & C after deductible is met, for one exam every two years.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to out of pocket maximum.

Benefit Defined	PPO Plan		High Deductible Health Plan	
	Network	Out of Network	Network	Out of Network
GENERAL WELLNESS CARE (Cont.)				
Preventative Health Care (Ages 40 and over)	Paid in full for one exam every calendar year.	Paid at 80% of R & C after deductible is met for one exam every calendar year.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to the out of pocket maximum.
Routine Immunizations and Injections (shots to prevent disease) Excludes work or travel related expenses or charges.	Paid at 100% after \$20 co-pay per visit.	Paid at 80% of R & C after deductible and \$20 co-pay is met.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to the out of pocket maximum.
Mammogram	Paid in full for one baseline mammogram per calendar year	One baseline mammogram per calendar year paid at 80% after deductible is met.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to the out of pocket maximum.
Vision Exam (Related to refractive errors)	While in active employment status, refer to United Healthcare Vision benefit summary for coverage information. Under retiree health plan, paid in full after office visit co-pay for one exam every year up to age 65.	While in active employment status, refer to United Healthcare Vision benefit summary for coverage information. Under retiree health plan, paid at 80% of R & C after deductible is met for one exam every year up to age 65.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to the out of pocket maximum.
Hearing Exam (Age 6 and older)	Paid in full for one exam every two years.	Paid at 80% of R & C after deductible is met for one exam every two years.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to the out of pocket maximum.

Benefit Defined	PPO Plan		High Deductible Health Plan	
	Network	Out of Network	Network	Out of Network
GENERAL WELLNESS CARE (Cont.)				
Stress Test	One examination per calendar year paid in full	Paid at 80% of R & C after deductible is met for one examination per calendar year.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to the out of pocket maximum.
Gynecological Exam/Pap Smear	One examination per calendar year paid in full.	Paid at 80% of R & C after deductible is met for one examination per calendar year.	Deductible is waived; Member pays \$0.	After annual deductible is met, member pays 20% up to the out of pocket maximum.
Electro-Shock Therapy	Paid in full for up to 15 sessions per calendar year.	Paid at 80% of R & C after deductible is met for up to 15 sessions per calendar year.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Home Health Care	Paid in full for 240 visits, including 80 by Home Health Aide, then 40 additional visits paid at 80% after \$250 deductible.	Paid at 80% of R & C after deductible for 240 visits, including 80 by Home Health Aide.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Outpatient Mental/Nervous (including Drug & Alcohol Outpatient Services)	Paid in full after \$20 co-pay per visit.	Effective October, 2013, paid at 80% of R & C after deductible, with a \$20 co-pay per visit.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Walk-In Clinic	Paid in full after \$20 co-pay per visit.	Paid at 80% of R & C after deductible is met.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.

Benefit Defined	PPO Plan		High Deductible Health Plan	
	Network	Out of Network	Network	Out of Network
PRESCRIPTION DRUGS				
Co-pays	Retail - \$10 co-pay for generic; \$25 co-pay for Brand Preferred; and \$40 co-pay for Brand Non-Preferred.	80% with a minimum of \$10 co-pay for generic drugs; \$25 for Brand Preferred drugs; and \$40 for Brand Non-Preferred drugs.	Member pays 100% until annual deductible is met.	Member pays 100% until annual deductible is met, plus 20% after annual deductible is met up to out of pocket maximum.
Mandatory Mail Order	Mandatory mail order (90 day supply of maintenance drugs) after three refills at retail for maintenance drugs with the employee co-pay of \$20 for generic; \$50 for Brand Preferred; and \$80 for Brand Non-Preferred drugs. Maintenance drugs are defined as medications prescribed for chronic, long term conditions taken on a regular, recurring basis.	Mandatory mail order (90 day supply of maintenance drugs) after three refills at retail for maintenance drugs with the employee co-pay of \$20 for generic; \$50 for Brand Preferred; and \$80 for Brand Non-Preferred drugs. Maintenance drugs are defined as medications prescribed for chronic, long term conditions taken on a regular, recurring basis.		

		PPO Plan		High Deductible Health Plan	
Benefit Defined		Network	Out of Network	Network	Out of Network
DEDUCTIBLES (Calendar Year)					
Excludes expenses not covered, co-pays, penalty payments and co-insurance payments.		Not applicable, unless otherwise noted.	Per individual - \$250; Individual plus one - \$500 (\$250 per individual, not to exceed \$500 total); Family - \$750 (\$250 per individual, not to exceed \$750 total)	\$1,500/\$3,000	
MAXIMUM OUT OF POCKET*			Individual - \$1,600 per calendar year; Individual plus one - \$3,200 per calendar year (\$1,600 per individual, not to exceed \$3,200 total); Family - \$5,000 per calendar year (\$1,600 per individual, not to exceed \$5,000 total)		\$3,000/\$6,000
<p>* The following will not count toward the PPO Out of Pocket maximum:</p> <p>The amount of any reduction in benefits due to the non-use of the Hospital Confinement and Surgical Review Program.</p> <p>Amounts in excess of reasonable and customary charges.</p> <p>Premium sharing costs.</p> <p>Expenses under the Prescription Drug Plan.</p> <p>Expenses under the Dental Plan.</p> <p>Expenses under the Vision Plan.</p> <p>Any co-pay of \$25 or under.</p>					

		PPO Plan		High Deductible Health Plan	
<i>Benefit Defined</i>		<i>Network</i>	<i>Out of Network</i>	<i>Network</i>	<i>Out of Network</i>
BENEFITS IF RESIDING IN AN OUT-OF-NETWORK SERVICE AREA					
Employees, retirees, or eligible dependents who reside, or have covered children residing out-of-state, including college residence, and are not in the Network Service Area will be afforded benefits as follows:					
Deductibles:	Same as applied in out-of-network benefits: Individual - \$250; Individual plus one- \$500 (\$250 per individual, not to exceed \$500); Family - \$750 (\$250 per individual, not to exceed \$750)				
Co-pays:	Emergency Room - \$125 (waived if admitted - See Inpatient Hospital copay) All other services (same as applied to in-network benefits)				
Benefits:	Benefits defined and paid as in-network.	Benefits defined and paid as in-network.			
If you are in a Network Service Area but choose to go to an out-of-network provider, you shall be afforded benefits at the out-of-network benefit rate.					
For purposes of this provision, one is considered to be out of the Network Service Area if there is not a general hospital that is in-network within a twenty-five (25) mile radius of one's place of residence, as measured by straight line on a geographic map, not actual road travel distance.					
LIFETIME MAXIMUM BENEFITS					
As a result of Healthcare Reform there are no lifetime maximums.		As a result of Healthcare Reform there are no lifetime maximums.			

GENERAL PLAN PROVISIONS

The plan has been amended for the definition of physician services to include Naturopaths and Acupuncturists as providers.

Office visits provided by Naturopathic physicians will be covered. Ancillary charges, i.e., nutritional supplements, supplies, etc., are excluded.

Payment for any use of any non-network health provider will be made in accordance with the Plan's covered services and reasonable and customary charges. The Town will only accept provider bills for up to the 90th percentile of the reasonable and customary charges. Any charges required by the provider beyond that amount are your responsibility.

Payment for any use of a non-network prescription drug provider will only be made in accordance with the Prescription Drug Plan provisions. In general, this means that you will pay 100% of the claim and submit the bill to the Health Plan Administrator (currently Insurance Programmers) for reimbursement. The Plan Administrator will reimburse you 80% of the bill after allowable co-pays and deductibles.

Covered maximums up to a certain number of days/visits per calendar year are reached by combining in-network and out-of-network benefits up to a limit shown. (Example, if an in-network benefit is for 60 days and out-of-network benefit is for 60 days, the maximum benefit is 60 days, not 120 days.)

SUBROGATION

The Town has the right to any payment received for expenses covered under the Plan.

Note: This summary of benefits has been updated to comply with federal and state requirements, including applicable provisions of the recently enacted federal health care reform laws. As the Town receives additional guidance and clarification on the new health care reform laws, we may be required to make additional changes to this summary of benefits.

April, 2016

Attachment B
Town of West Hartford Outline of Basic Vision Care
(For active employees and eligible dependents only)

Benefit Schedule

	<u>In - Network</u>	<u>Non-Network</u>
Eye Examinations		
Comprehensive eye examination performed by Ophthalmologist	100%	Up to \$50 reimbursement
Comprehensive eye examination performed by Optometrist	100%	Up to \$50 reimbursement
Benefit frequency	once every 12 months	once every 12 months
Standard Lenses (per pair)		
Single Vision	100%	\$40 reimbursement
Bifocal	100%	\$60 reimbursement
Trifocal	100%	\$80 reimbursement
Lenticular	100%	\$80 reimbursement
Benefit frequency	once every 12 months	once every 12 months
Contact Lenses (per pair)		
Medically necessary	100%	\$210 reimbursement
Elective Selection	100% up to \$105.	\$105 reimbursement
Benefit frequency	once every 12 months	once every 12 months
Frames		
Standard frames (as defined by provider)	100% up to \$130.	\$50 reimbursement
Benefit frequency	once every 12 months	once every 12 months

Attachment C

Town of West Hartford Outline of Dental Benefits

	Town of West Hartford Dental Plan
Calendar Year Deductible	
Individual Deductible	\$50
Family Deductible	\$150
Preventive Services (No Deductible)	100%
- Exams, Cleanings, Bitewing X-Rays (2 per calendar year)	
- X-rays, full mouth series or panoramic (1 per 3 years)	
- Fluoride Treatment (1 per calendar year for children up to age 19)	
- Sealants (To age 16) & Space Maintainers (Under age 14)	
Basic Services (After Deductible)	100%
- Fillings, Extractions, Root Canals (Endodontics)	
- Periodontal, Oral Surgery	
- Repair of Dentures & Removable Prosthodontics	
Major Services (After Deductible)	50%
- Crowns & Gold Restorations	
- Bridgework, Full & Partial Dentures	
- TMJ	50%
Orthodontics (Dependent Children)	50%
Calendar Year Maximum (Per Person)	\$2,000
Orthodontics Lifetime Maximum (Per Person)	\$2,000
Dependent Children are covered to age 19 (25 if full-time student)	

- Participating Dentists agree to pre-file their usual fee for each procedure performed, and accept the least of their actual charge, their filed fee, or the carriers established UCR as payment in full. This provides guaranteed copayment levels and a consistent level of charges to employees.
- Claims for non-network providers' services are paid based on the lessor of the dentist's actual charge or the prevailing fee as determined by the carrier.
- Deductible is waived for Preventive Services.

