

# **Overview**

You can use Family Connection to access online resources, communicate with your school, and use the many planning tools available from Naviance.

# **Getting Started**

To access Family Connection, you must have the following:

- A computer that is connected to the Internet
- Your username and password, provided by your school

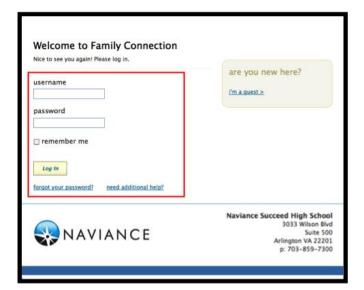
# Logging in to Family Connection

Follow the steps below to log in to Family Connection:

- 1. Enter the username provided by your school in the **Username** field.
- 2. Enter the password provided by your school in the **Password** field.
- Check the box next to Remember Me if you want to bypass entering this information on return visits. (Not recommended for shared or public computers.)
- 4. Click the **Log In** button.

# Forget your password?

If you forget your password, you must contact a school staff member to have a new password created for you.



# **Communicating with School Staff**

There are several ways you and your school can communicate using Family Connection.

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### Review the welcome message, pages, links and updates:

- 1. The welcome message is located on the **Home** page.
- 2. Your school posts pages, links and updates to the **Home** page.

### Send an e-mail message:

- 1. Click **Contact Us** on the right column on the **Home** page.
- 2. Your e-mail address and your school contact are pre-populated.
- 3. Enter a subject for your message.
- 4. Enter your message.
- 5. Click the Send Message button.

### Read and reply to e-mail messages:

- 1. Click the **New Messages** link on the right column of the **Home** page.
- 2. Your inbox appears.
- 3. Click a message subject to open the e-mail.
- 4. To reply to the e-mail, click the **Reply to Message** link, enter your message text and click the **Send Reply** button.

### **Complete surveys:**

- 1. Click the **About Me** tab.
- 2. Surveys are listed in the **Surveys to Take** section. (Left side column)
- 3. Click a survey name to open the survey.
- 4. Complete the survey by completing the fields. Required fields have a red asterisk (\*).
- 5. Click **Update** when you finish the survey.