

## **VMSR Guidelines For Figure Skating, Hockey and Groups**

In order to ensure the safety and well-being of our skating community we have put together the following policies, procedures and protocols to keep our skaters, customers and employees safe while providing a fun and exciting environment for everyone. We will be following all Federal, State and CDC guidelines to ensure we are offering a safe, clean facility. As things progress, these guidelines may change and will be updated and posted on our web site.

1. Skaters and players will be required to check in at our outdoor kiosk for all sessions and will be admitted 15 minutes prior to on ice session while keeping 6 foot safe distance
- 2. All participants must pre-register and pay for on ice sessions as walk ins and in person payments will not be accepted. Registration is first come first served**
- 3. Due to limited space we will not be able to accommodate Dance and Pairs Teams on freestyle sessions at this time**
4. Skaters and players will be notified by a staff member when they will be permitted to enter the building
5. Skaters and players are required to be fully dressed in full skating attire and /or gear (Skates can be put on in designated social distance safe area)
- 6. Face mask is required in all areas (not required on the ice)**
7. No parents, friends, fans, spectators
8. Children 11 and under or those who need special assistance may be accompanied by **ONE** parent. Parent must also practice social distancing from others and wear a face mask in all public spaces
9. All valuables should be left at home
10. Skaters and players must leave any and all items in their assigned stations that cannot be worn on their body the entire time they are on the ice (Exception skate guards, water bottles, tissues in pocket only, no items on boards)
11. Participants will be required to supply their own water bottles
- 12. Coaches and skaters must sanitize their hands when entering and exiting ice**
13. When the session is over participants are to leave the ice and return to their personal changing station, keeping a safe social distance and will have 15 minutes for skate removal and then exit the facility
14. If skaters and players have booked multiple sessions, skaters will be required to return to their personal changing station, gather belongings and RE-CHECK in. Skaters and players will be assigned a NEW personal changing station after previous stations have been cleaned for the next session of skaters and players.
15. The Locker Rooms and Showers will be closed during the initial opening Phase until further Notice.

## **GENERAL INFORMATION**

1. Rink capacity will be reduced to comply with State guidelines
2. Facility will utilize signage posted throughout regarding COVID-19 health guidelines, exposure and necessary steps to keep everyone safe
3. Designated entrance and exit doors
- 4. All customers, visitors and staff will be required to wear masks**
5. All VMSR Staff will be wearing appropriate PPE equipment
- 6. TEMPERATURE SCREENINGS WILL BE TAKEN FOR ALL PERSONS ENTERING THE FACILITY**
7. Hand sanitizer will be available at various locations throughout the facility
8. Ice times have been scheduled with longer spacing to eliminate customer overlaps and engagement

## **FACILITY SANITIZING**

For the safety of our patrons we have developed the following program of rotational cleaning several times daily to ensure a healthy environment

- **Common/High Traffic areas**
- **“High Touch Areas”**-Disinfect doors, handles, light switches, keyboards, telephones, handrails, POS systems, faucets, restroom dispensers
- **Player benches, penalty boxes, scoreboard controllers**-Will be disinfected between each session
- **Operations**-All operational controls, equipment and tools will be disinfected following each use and at the end of the shift.
- **Floors and Walls**-Floor surfaces will be mopped 3-4 times per daily
- **Ice Surface**-Ice will be resurfaced after each session
- **Handwashing**-Staff have been instructed to wash their hands for at least 20 seconds with soap and water frequently throughout their shift. Hand sanitizer will be available throughout the facility.
- **Respiratory Etiquette**-Workers and patrons will be instructed to cover their mouths and noses with their sleeves/elbows/tissues when coughing or sneezing to avoid touching their faces.
- Staff will be trained to give friendly reminders to customers regarding policies, especially when they are found to be in violation of safety precautions

Should you have any questions or concerns, please do not hesitate to reach out for assistance.

For further information and daily updates please visit our social media and website

[Skatevmsr.com](http://Skatevmsr.com)

For updated schedule information [westhartfordct.gov/skatetimes](http://westhartfordct.gov/skatetimes)

We look forward to seeing everyone soon.

VMSR Management