



Welcome

We support family safe environment for our fans!

Prohibited items may based on the type of event being held at the HEB Park and at the discretion of HEB Park Mangement

APPROVED BAGS

Clear Bags

Large bags: 12" x 12" x 6"
Small bags: 6" x 6"



Childcare
Supplies



Cinch
Bag



Medical
Supplies

NON-APPROVED BAGS



Coolers



Briefcase
Computer Bag



Backpack



Luggage



Camera
Bag

PROHIBITED ITEMS

Patrons may be refused entry if in possession of the following



Alcoholic
Beverages



Food and
Drinks



Firearms
(Real or Toy)



Drones



Selfie
Stick



Umbrella



Illegal
Drugs



Inflatables



Aerosol
Cans



Weapons

SCREENING POLICY

All bags and persons are subject to a visual and metal detector screening. Screening are a condition of entry and any refusal to be inspected may result in a refusal to admit. HEB Park encourages guests to NOT bring bags to the Park. If a guest chooses to bring a bag to the Arena, they must be clear and no larger than 12"x 12"x 6".

PROHIBITED

- Aerosol cans: air horns, sunscreens, bug spray, silly string, hairspray.
- All and any Tobacco products (chewing, tobacco, cigarettes etc.)
- Animals, with the exception of service animals
- Baby seats or carriers (unless ticket is purchased for it)
- Banners, signs and/or flags larger than 2 feet tall by 2 feet wide. Any banners or signs that do not fit this guideline may submit a request for entry in writing to Guest Services guestservices@bertogdenarena.com
- Beach balls, inflated Balloons/Objects and Frisbees
- Bikes in-line and roller skates, skateboard, scooters, shoes with wheels
- Brooms
- Cameras, with lenses longer than 8 inches or detachable lenses. For all other events please call the switchboard prior to the event for updated information.
- Chains, studded bracelets, etc.
- Chairs/stools
- Clothing or items with offensive language or any other items deemed inappropriate by Bert Ogden Arena
- Coolers and ice chests
- Drones
- Electronic cigarettes
- Firearms and/or concealed handguns*
- Flammable liquids
- Flares, incendiary devices, smoke bombs, sparklers and fireworks of any kind.
- Glass, plastic, metal containers and flasks
- Gum
- Illegal drugs and any other illegal substances
- Laptop/Tablets computers, 2-way radios, flashlights
- Laser Pointers and laser pens
- Liquids of any kind greater than 3.4oz-100ml (perfume, nail polish, etc.)

- Mace (pepper or tear gas)
- Missile/projectile like objects
- Noisemakers: air horns, boom boxes, cowbells, drums, horns, megaphones, vuvuzelas, whistles, or any other item deemed as a noisemaker by Bert Ogden Arena management
- Outside food & beverage of any kind
- Pamphlets, handouts, advertisements, flyers, etc. (unless approved by HEB Park management)
- Parcels of packages
- Permanent markers, spray paint, streamers
- Poles and/or rods
- Portable heaters
- Seat cushions
- Skateboards, rollerblades, bicycles, helmets
- Tripods, monopods and selfie sticks
- Umbrellas. (guests are encouraged to bring raincoats, pullovers or ponchos)
- Video and Audio recording devices
- Weapons of any kind

Any other item deemed to be inappropriate or dangerous by HEB Park Management

Because your safety is of great importance to us, the Following items will be allowed due to COVID - 19:
Hand Sanitizer (no more than an 8 oz container)
Face Masks required for most events
(only covering nose and mouth)
Gloves

Guest must throw the prohibited item in the trash or return the item to his/her vehicle. HEB Park reserves the right to confiscate any prohibited items and/or escort the guest from the building. Please note that this list is not all inclusive and may change or be updated at any time without notice.



BERT OGDEN ARENA

Welcome

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Childcare Supplies



Cinch Bag



Medical Supplies

NON-APPROVED BAGS



Coolers



**Briefcase
Computer Bag**



Backpack



Luggage



Camera Bag

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Umbrella



Illegal Drugs



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