

ALLEN COMMUNITY COLLEGE

Program Outcomes for Computer and Network Support Certificate Technician

- Install computer hardware and diagnose and repair problems
- Create business-related reports and documents using office application software
- Install, operate, diagnose and repair problems with various operating systems
- Demonstrate a working knowledge of various networking technologies

General Education Outcomes

1. Effective Written and Oral Communication
 - 1.1 Compose written work that effectively conveys information.
 - 1.2 Express ideas verbally to convey meaning in a variety of contexts.
2. Mathematics and Analytical Reasoning
 - 2.1 Demonstrate the use of numbers in multiple settings.
 - 2.2 Interpret data to formulate conclusions.
3. Critical Thinking and Problem Solving
 - 3.1 Analyze and evaluate an issue to form a judgment.
 - 3.2 Demonstrate a logical process to reach a conclusion.
4. Social Context in the World
 - 4.1 Evaluate the impact of culture and society on one's daily life.
 - 4.2 Analyze the diversity of culture and opinions in an ever-changing global community.
5. Appreciation of Arts and Humanities
 - 5.1 Identify and appraise the characteristics of artistic expression.
 - 5.2 Identify and analyze the fundamental traits of human culture and beliefs.