

Free WiFi for 60 days

Altice USA- Suddenlink

The following information is found on the Altice Advantage website.

<https://www.alticeadvantageinternet.com/terms>

“Free 60-day Altice Advantage Internet is available for new residential Internet customers who do not have Suddenlink internet service and share a household with a student (K-12) or a college student only. Former Suddenlink accounts previously not in good standing may not be eligible. [Terms, conditions and restrictions apply](#). Where available. At end of the 60 day period, service will continue at the current rate until canceled. TAXES & FEES: **\$20 installation waived for sign up through March 31, 2020**. As of April 1, 2020, \$20 installation fee applies and will appear on initial bill. May not be combined with other offers. Other add-on options may be available.

Minimum system requirements and equipment configurations apply. Advertised speed for wired connection. Many factors affect speed. Actual speeds may vary and are not guaranteed. Unlimited data subject to reasonable network management practices employed to minimize congestion or service degradation. Wireless speed, performance and availability subject to factors beyond Suddenlink's control. Limit 1 gateway per household. All rights reserved. Pricing, offers and terms is not transferable and is subject to change and discontinuance without notice. For system requirements or limitations, offer details, restrictions, terms and conditions, see AlticeAdvantageInternet.com/terms. All trademarks and service marks are the property of their respective owners. All services and channels may not be avail in all areas. © 2020 Suddenlink Communications, a subsidiary of Altice USA, Inc.”

You may call 1-888-633-0030 to inquire about the above offer.

**The website and phone number provided includes information for current Suddenlink customers as well. **

Reduced WiFi/phone bill

Lifeline

Lifeline is a federal program that helps lower your monthly internet or phone bill.

You may call 1-800-234-9473 to inquire about the offer or visit www.LifelineSupport.org

Another Lifeline supported program is SafeLink, for info visit <https://www.safelinkwireless.com>

If you participate in one of the following programs you qualify:

- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Federal Public Housing Assistance (FPHA)
- Veterans Pensions and Survivors Benefit
- Supplemental Security Income (SSI)
- Your income is at or below the 135% federal poverty guidelines

One Service option includes 350 minutes of free calls, unlimited text as well as 3 gigabytes of data per month for FREE.

Current Customers of a Wireless/Internet Provider

AT&T

AT&T announced they are suspending broadband usage caps for home internet customers. <https://about.att.com/pages/COVID-19.html>

T-Mobile

All Current T-Mobile plans with data will be granted free unlimited data for the next 60 days, excluding roaming. T-Mobile and Metro by T-Mobile customers will be given an additional 20GB of mobile hotspot and tethering services for the next 60 days. Lifeline customers will be given an extra 5GB of data per month for the next two months. <https://tinyurl.com/tmobile-Covid19>

Verizon

Verizon will waive late fees and keep residential and small business customers connected if negatively impacted by the global crisis. Visit <https://www.verizonwireless.com/support/covid-19-faqs/> for further details.

WCW

West Central Wireless will double data allotments on all plans in this area until May 20th unless something changes. See West Central Wireless Facebook page for updates and you may call 325-944-9016 for more information.

Additional Resources:

Many internet companies have signed the “Keep American’s Connected Pledge”. Which means they will not terminate your service due to your inability to pay for the next 60 days.

- See the Pledge in its entirety at: <https://docs.fcc.gov/public/attachments/DOC-363033A1.pdf>
- Details and list of vendors participating: <https://www.fcc.gov/keep-americans-connected>

VGI is placing WIFI locations around San Angelo. The first one is at the Spur Arena parking lot. Visit <https://vgicare.net/locations> for further details.