

College Board Updates for Test Week #2

- Beginning Monday, May 18, and continuing through the makeup window, there will be a backup **email submission** process for browser-based exams.
- This option will only be available for students who were not able to submit in the standard process—and they must then email their responses *immediately* following their exam.
- These students will see instructions about how to email their response on the page that says, "**We Did Not Receive Your Response.**" The email address that appears on this page will be unique to each student.
- Any student testing between May 18–22 who can't successfully upload their response through the exam platform or send it to us by email, will need to request a makeup exam.
- To protect the security and validity of exams, we're unable to accept submissions from students who tested May 11–15. However, these students can feel confident that the email option will be in place for them during the makeup exams.
- Email submissions will not be available for the World Language exams.

Important Reminders

Given the wide variety of devices, browsers, and connectivity solutions students have access to, the College Board is unable to prevent every possible local error from occurring during the exam. Please remember to review the [testing guide](#), [Exam demo](#), and [test day checklist](#) to help avoid potential issues. It's also important all students review the information below and know to:

- Locate their e-ticket, which is emailed two days before each exam.

- Use a recommended browser, update it to the latest version, and disable plugins.
- Keep an eye on the time and begin their submission at the 5-minute mark.
- Additional test taking tips are available [here](#).

World Language and Culture Exams

- Download the free AP World Languages Exam App (WLEA)
- Set device to “Do Not Disturb”
- Check to ensure the device has enough storage.
- World Language students should also watch the [exam walk-through video](#), and [check our website](#) for more guidance.

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Sincerely,