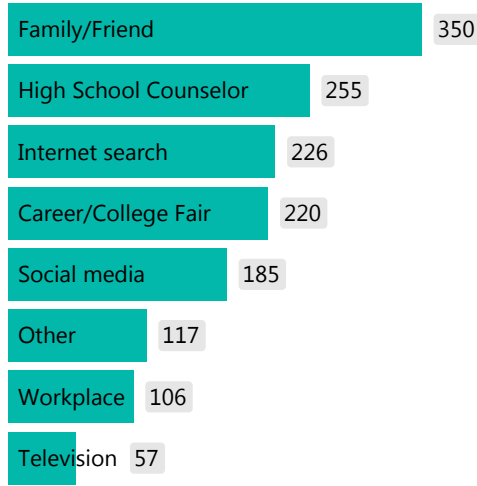


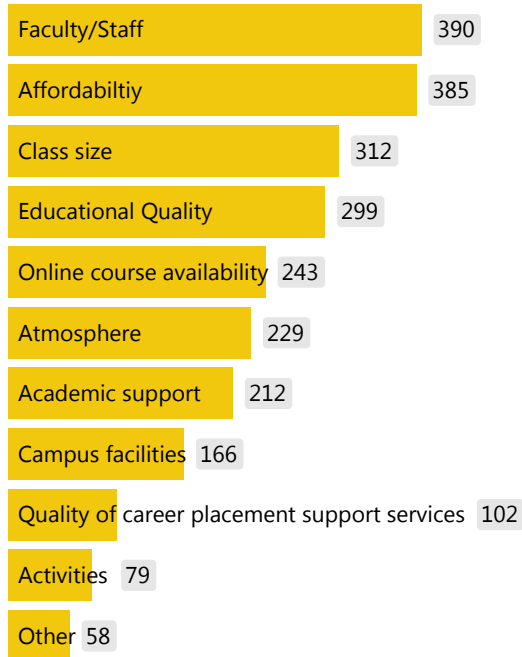
NWCC Student Satisfaction Results

Spring 2019

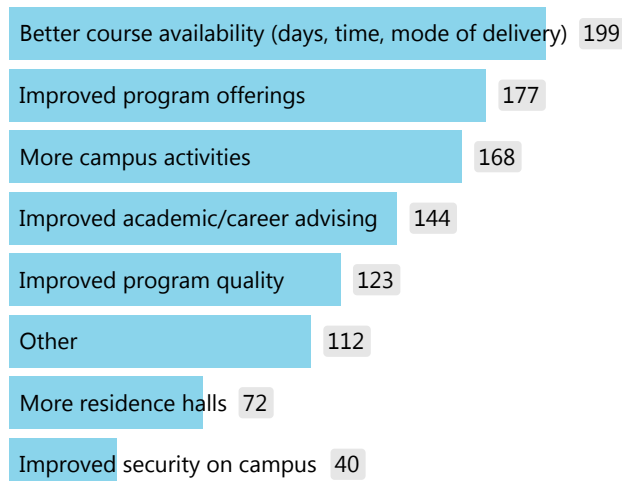
HEARD ABOUT NWCC FROM:



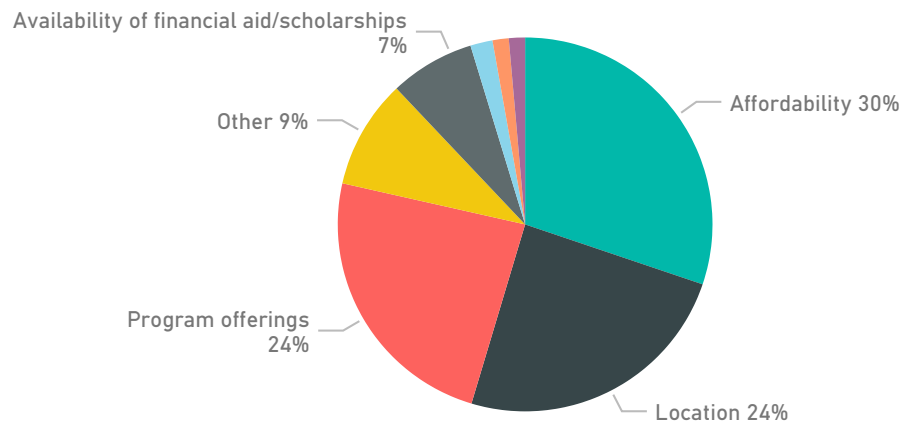
LIKED ABOUT NWCC



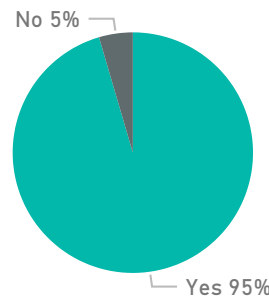
IMPROVEMENTS FOR NWCC



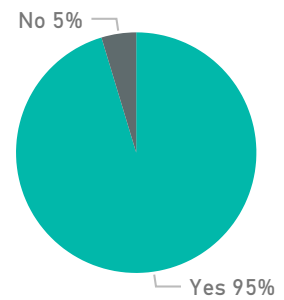
What is the main reason you chose Northwest?



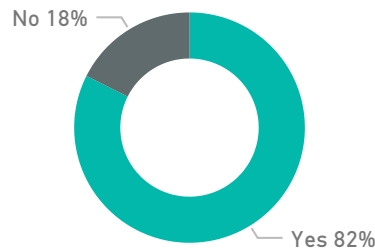
Would recommend NWCC to a prospective student.



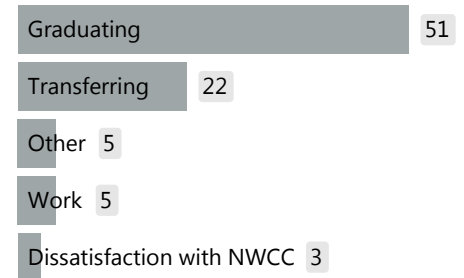
Satisfied with the quality of education received at NWCC.



Returning



Reason for not returning



Students who chose Better course availability (days, time, mode of delivery), where given additional questions about what type of course availability they would prefer.

Course Term	Count
Full-term (16 weeks)	160
Mini-term (8 weeks)	91
Total	251

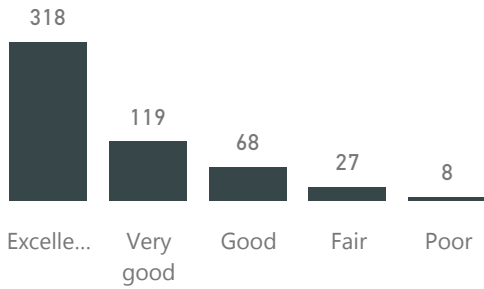
Delivery Method	Count
On campus (face-to-face)	134
Hybrid (on campus and online)	115
Online	60
Total	309

Time of Day	Count
Lunch (11:00-1:00)	138
Midmorning(9:00-11:00)	138
Early morning (7:00-9:00)	70
Early Afternoon (1:00-3:00)	59
Night (6:00-9:00)	42
Late Afternoon (3:00-6:00)	35
Saturday Morning (8:00-12:00)	33
Saturday Afternoon (1:00-5:00)	22
Total	537

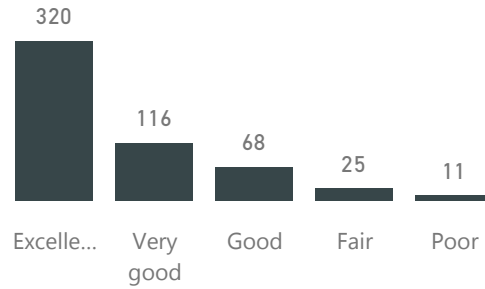
NWCC Student Satisfaction Results

Spring 2019

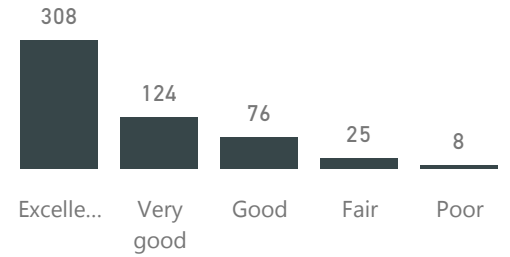
Cleanliness of campus buildings



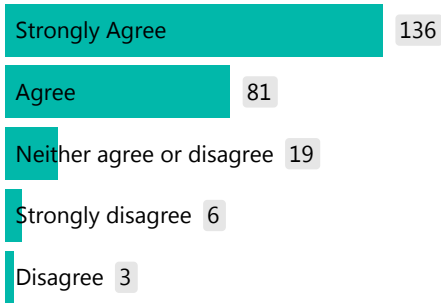
Condition of campus grounds



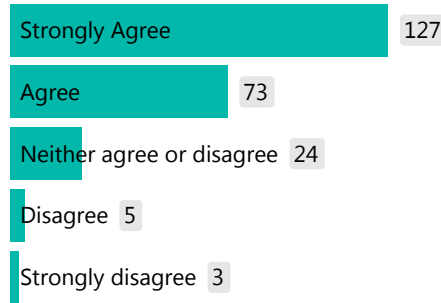
Overall maintenance and condition of campus facilities.



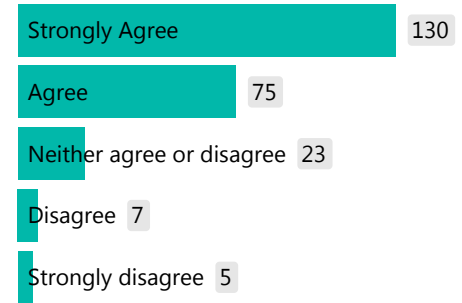
I was satisfied with the services provided by the eLearning department.



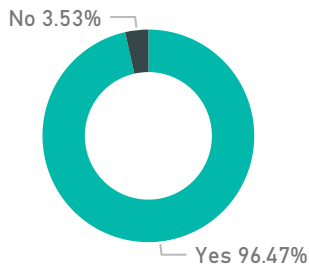
The eLearning staff was available to help me when needed.



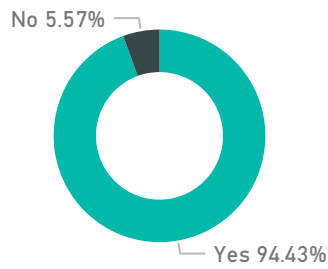
The proctoring services provided by eLearning were adequate to meet my needs.



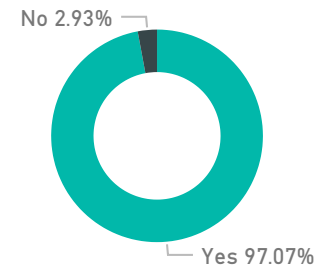
I had access to instruction in the use of the library and learning resources.



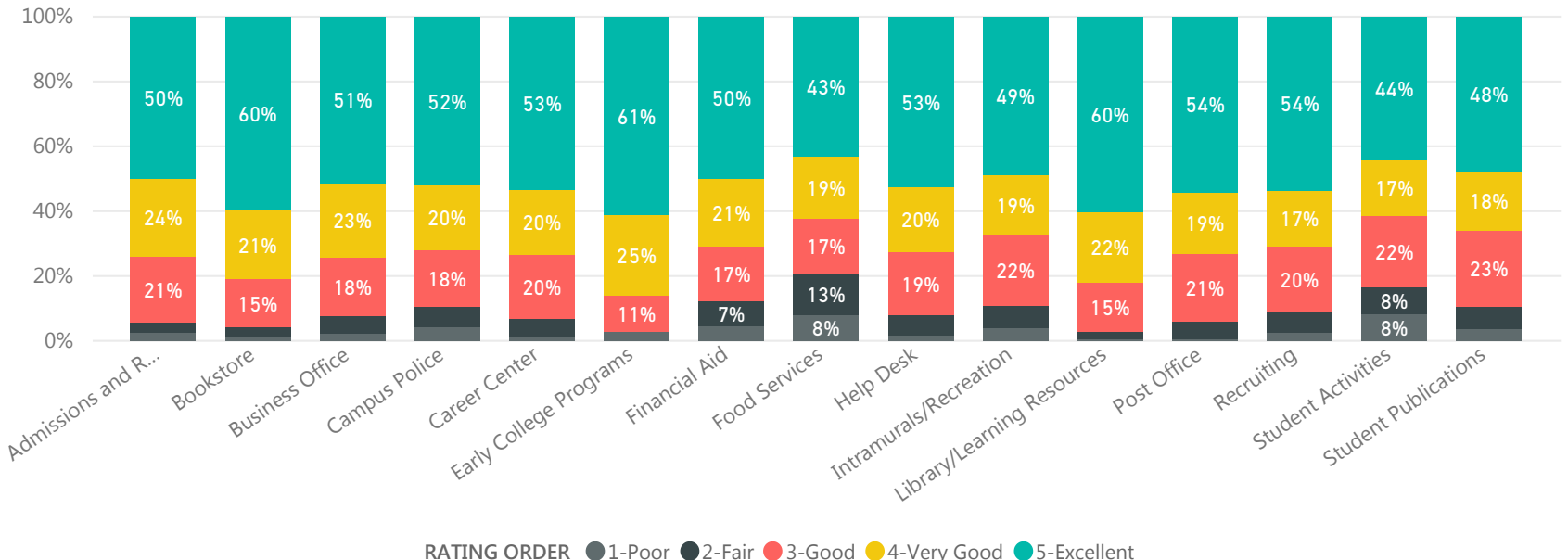
NWCC's computer resources and available software were adequate to meet my needs.



I felt that the environment at NWCC was healthy, safe, and secure.

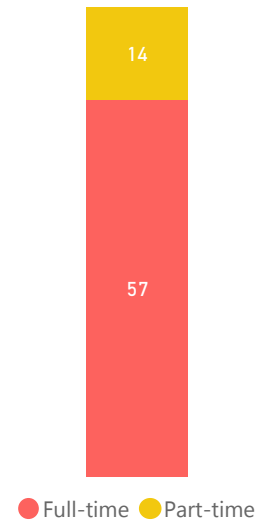
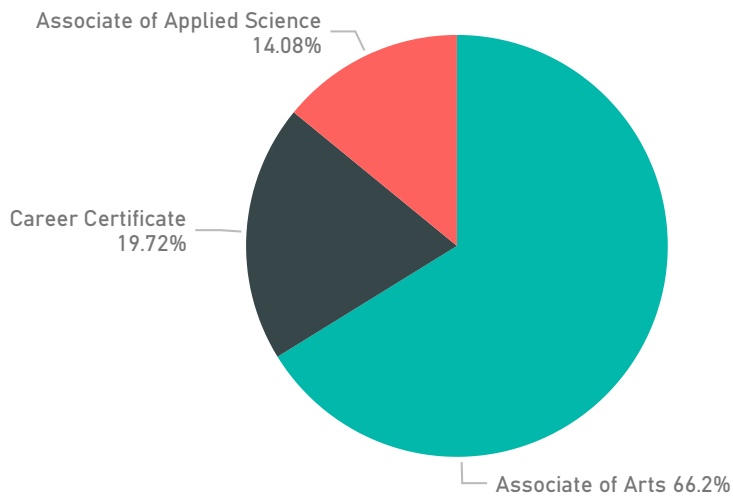


SERVICE AREAS

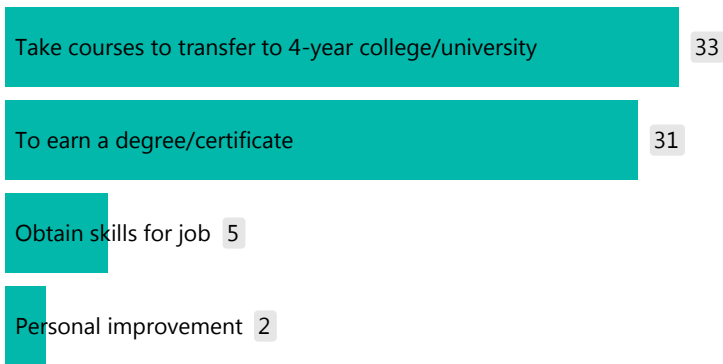


NWCC Student Satisfaction Results

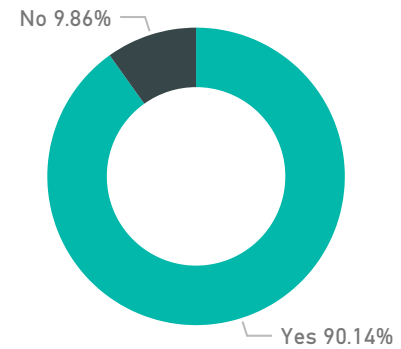
Spring 2019 - *Graduate & Transfer Students*



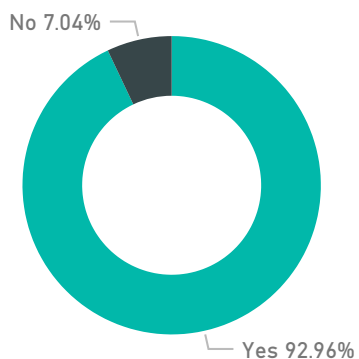
What was your primary objective while attending NWCC?



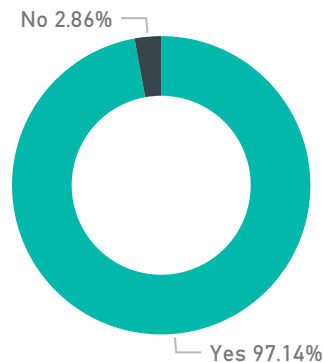
Did you accomplish your objective while attending NWCC?



Were you satisfied with the quality of instruction you received at NWCC?



Did NWCC have adequate physical resources for your program?



Did the use of technology in your program enhance your learning?

