



TEMPLE CITY UNIFIED SCHOOL DISTRICT

Committed to 21st Century Academic Excellence

Board of Education Members

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Superintendent

Dr. Kimberly Fricker

March 16, 2020

Dear TCUSD Parents/Guardians,

As we move into uncharted territory with this precautionary school closure, we want you to know that we remain committed to our students and staff. In order to serve our students and their families the best way we can during this trying time, TCUSD will be offering the following services to our families:

- **Food Services-** Starting Tuesday, March 17th, Grab & Go Lunch will be served at one location for all TCUSD students via a drive-thru pick-up. No meals will be provided during Spring Break (03/30/20-04/03/20). Please stay in your car and meals will be passed through based on the number of children who are 18 years of age and under in the car.
 - **11am – 1pm – TCHS Student Parking Lot**

***No food consumed on site**
- **Student Devices-** TCUSD will provide a chromebook or laptop to students who need a device. Please **contact your school office for details before arriving to pick up a device** so that we can avoid large crowds. School staff will only be available for check-out during the following times:
 - Monday, March 16th (9am – 12pm)
 - Tuesday, March 17th (8am – 12pm)
- **Free Internet Wifi through Spectrum-** For any families in need of Internet Wifi, the following details from Spectrum explain how free Wifi for 60 days can be obtained with no contract .
 - Call 1.888.438.2427 for customer service
 - First prompt given - say "I don't have an account"
 - Next prompt say "setting up new service"
 - Zip code or area - say "91780"
 - Hold for a customer service agent
 - Explain to agent you are calling for the 60 day free Internet Wifi offer
- **Special Education Services-** All parents/guardians of students with an Individualized Education Plan (IEP) will receive a letter and a copy of Parent Rights and Procedural Safeguards via email and first class mail. Your student's case carrier will be in regular contact with you.

Lastly, we cannot thank our dedicated staff enough for their desire to help keep our students safe during this unforeseen circumstance. Likewise, to keep our staff safe, TCUSD has put measures in place to allow our staff to work from home in order to maintain a continuity of teaching, learning and other services. We understand that not all families have the resources needed for a distance learning scenario and that childcare burdens cause a strain. Please know that our online resources, tangible packets and consumable workbooks are meant to help sustain learning and intellectual practice. Teachers will regularly communicate with students through various platforms and the TCUSD staff is always available to help via TCUSDhelpdesk@tcusd.net.

Sincerely,

Kimberly Fricker

Kimberly Fricker, Ed.D.

Superintendent of Schools