Agency Information

PSE: Puget Sound Energy
1-888-225-5773

Will not be disconnecting customers for non-payment at this time

PSE to suspend accrual of late fees

Encourages anyone facing hardship to reach out to us and learn more about options such as payment plans, changing their bill’s due date and the assistance funds available through our EnergyHelp portal.

It has been advised that families who are not going to be able to meet their expected bill should make contact with the company and explain their situation or use the web page to request support.

City of Kenmore: Rent Moratorium

The temporary moratorium will be in effect until April 24, 2020, may be extended.

Prevents the assessment of late fees

It has been advised that families who are not going to be able to meet their expected bill- they should make contact with their landlord and explain their situation. A partial payment can be made.

Unemployment:
https://esd.wa.gov/unemployment

Basic foods/WIC
https://www.dshs.wa.gov/esa/standards/basic-food
https://www.doh.wa.gov/YouandYourFamily/WIC

Call the Help Me Grow WA Hotline 1-800-322-2588
Text “WIC” to 96859
https://resources.parenthelp123.org/services/wic-nutrition-program-for-women-infants-children

Phone services:
Please connect with your service provider and let them know of your situation
http://www.phone-bill-assistance.com/lifeline/WA

Northshore Utilities
http://www.nud.net/my-account/payment-information/low-income-discount-program

Please contact our office at (425) 398-4402 or billing@nud.net if you have any questions about the program or need help completing the application.

NSD webpage has a list of resources:
https://www.nsd.org/covid19/community/covid19/community/assistance