



COVID-19 Frequently Asked Questions Updated 4/03/2020

We are experiencing a high volume of calls at our district office, as all school lines have now been forwarded to the district office. **Please review these questions and answers prior to calling.** If you have a specific academic question and need the support of your child's teacher, please email them directly. In addition, the district has set up a helpline at **209-832-6775**. This information may change frequently, so please refer to this document daily for updated information.

All updated information is highlighted in yellow.

COVID-19 Preguntas frecuentes Actualizado 30/03/2020

Estamos experimentando un gran volumen de llamadas en nuestra oficina del distrito, ya que todas las líneas escolares han sido enviadas a la oficina del distrito. Revise estas preguntas y respuestas antes de llamar. Si tiene una pregunta académica específica y necesita el apoyo del maestro de su hijo, envíe un correo electrónico directamente. Además, el distrito ha establecido una línea de ayuda al 209-832-6775. Esta información puede cambiar con frecuencia, por lo tanto, consulte este documento diariamente para obtener información actualizada.

Toda la información actualizada se resalta en amarillo.

Q1: When will schools be closed in our district?

A: In Coordination with the California Department of Education, the San Joaquin County Office of Education, and other health department agencies, the Tracy Unified School District will close all schools for the remainder of the 2019-2020 school year. Specifically, through May 22, 2020.

P1: ¿Cuándo se cerrarán las escuelas en nuestro distrito?

R: En coordinación con el Departamento de Educación de California, la Oficina de Educación del Condado de San Joaquín y otras agencias del departamento de salud, el Distrito Escolar Unificado de Tracy cerrará todas las escuelas por el resto del año escolar 2019-2020. Específicamente, hasta el 22 de mayo de 2020.

Q2: Will schools be closed for the remainder of this school year?

A: Yes.

P2: ¿Las escuelas estarán cerradas por el resto de este año escolar?

R: Si

Q3: When will families receive an update if school closures are extended?

A: The district will use our School Messenger system to update parents through an automated call, text, and email. In addition, please continuously check our school district website at <https://www.tracy.k12.ca.us/> for live updates.

Only Parents/Guardian(s) can make contact changes/information in Aeries:

Go to Student info tab, select Contacts from drop down. Add additional Emergency contacts by clicking + Add or update an existing Emergency Contact by clicking the pencil on the record you want to update. Make edits and click SAVE.

Q4: Will students be able to obtain breakfast/lunch bagged meals from the school during school closures?

A: Yes Central, Jacobson, North, South/West Park Elementary sites, Monte Vista Middle School, Williams Middle School, and West High School are all offering drive up meal service from 11:30 a.m.-12:30 p.m. Monday-Friday for anyone in our community ages 2-18, or in our young adult program. **Students no longer need to be present to pick up the meals.**

P4: ¿Podrán los estudiantes obtener almuerzos / comidas en bolsas de la escuela durante el cierre de la escuela?

R: Sí Los sitios de las escuelas primarias Central, Jacobson, North, South / West Park, Monte Vista Middle School, Williams Middle School y West High School ofrecen servicio de comidas en auto de 11:30 a.m. a 12:30 p.m. De lunes a viernes para cualquier persona en nuestra comunidad de entre 2 y 18 años, o en nuestro programa para adultos jóvenes. Los estudiantes ya no necesitan estar presentes para recoger las comidas.

Q5: When will our spring break start and end?

A: April 10th-April 17th.

Q6: When will fourth quarter grades be published?

A: More information to come.

Q7: When will college transcripts become available to our high school seniors?

A: More information to come.

Q8: Will end of year graduation and promotion activities still occur?

A: Discussions have started, and we will send out information soon.

R: Han comenzado las discusiones y enviaremos información pronto.

Q9: Is it possible that high school graduation ceremonies will be held later?

A: Discussions have started, and we will send out more information soon.

R: Han comenzado las discusiones y enviaremos información pronto.

Q10: What is the status of athletics and all school activities?

A: All school-related activities and athletics have been cancelled.

R: Todas las actividades y deportes relacionados con la escuela han sido cancelados.

Q11: Will school facilities be open to the public?

A: All of our school sites and facilities are closed for cleaning and sanitation.

Q12: Will our children be given instructional materials, curriculum and resources to learn during this school closure period?

A: The district has developed a PHASE II Distance Learning Plan. Teachers and/or site administrators will be reaching out to you to begin the distribution of these learning materials. You will be asked if you need educational materials in paper form or if your child is able to access all such educational materials using technology from home. PHASE II Distance Learning curriculum will be graded and turned in to teachers (a plan will be developed between teacher and student/parent), either by means of electronics or in a drop box located at each school site

Q13: Will the educational activities and learning be required and/or graded by my child's teachers?

A: Yes, the educational learning materials will be required and graded.

Q14: Will the Tracy Unified School District offices be open and functioning?

A: The TUSD school district office is not open to the public at this time as a way to support the Governor's efforts to slow down the spread of the COVID-19. Essential district staff is continuing to work at this time.

Q15: I need help with disaster relief, physical and/or mental health resources, meals, utilities, phone/internet or job benefits?

A: Tracy Community Connect Center: Free laundry & shower services, food bank (attached)

- City of Tracy: Free Meals (attached)
- PG&E: suspend non-payment power shutoff: (877) 704-8470
- Internet/phone: Comcast is offering 60 days of free internet service for low income families and are offering a \$9.95 a month service for other families. Please contact (855) 846-8376 English and (855) 765-6995 Spanish.
- [Prevention & Intervention Services: Resource List](#)
- [Second Step- Free Social Emotional Learning Resources](#)
- SJ County Additional Resources (hyperlinked below):
 - o [Breastfeeding Coalition of San Joaquin County](#)
 - o [California Childcare Health Program](#)
 - o [California Child Care Resource & Referral Network](#)
 - o [California Department of Education](#)
 - o [Care.com](#)
 - o [Child Abuse Prevention Council of San Joaquin County](#)
 - o [Child Care Aware](#)
 - o [Child Development Training Consortium](#)
 - o [First 5 San Joaquin](#)
 - o [Greater Stockton Chamber of Commerce/Stockton Visitors Bureau](#)
 - o [Institute of Child Nutrition](#)
 - o [National Association for Family Child Care](#)
 - o [National Association for the Education of Young Children](#)
 - o [National Center for Missing and Exploited Children](#)
 - o [Raising Quality!](#)
 - o [San Joaquin County Human Services Agency](#)
 - o [San Joaquin county Council for the Quality Education and Care of Children](#)

- [Stockton-San Joaquin County Public Library](#)
- [The Future of Children](#)
- [TrustLine](#)
- [United Cerebral Palsy San Joaquin](#)
- [U.S. Consumer Product Safety Commission / PRODUCT & TOY RECALLS](#)

Q16: I need resources to support my family's well-being during this stressful time?

A: The following 10 strategies for supporting you and your child's overall physical and mental health and wellness with resources.

Please refer to this website to for social/emotional supports for students and families: [SEL Resources for Students and Families](#). In addition:

1. Keep positive
2. Get enough rest and sleep
3. Eat healthy food
4. Maintain structures and routine
5. Take breaks-use relaxation techniques
6. Be active (walk, turn on music and dance, etc.)
7. Stay hydrated
8. Set limits to appropriate screen time and structured time
9. Build in family fun: board games, puzzles, story time, etc.
10. Stay connected with current news/media/social media

Q17: What will the district do during the closure to disrupt the spread of COVID-19 on school campuses?

- A- The school closures will allow the district to do the following:
- a. Conduct cleaning and disinfecting
 - b. Restock all cleaning supplies
 - c. Ensure all classrooms have essential supplies
 - d. Continue to ensure adequate hand washing supplies are available

Q18: Why don't our students have a 1:1 device for use at home during school closures?

A- TUSD is not a 1-to-1 device to student district. Because of the requirement that all students receive an equitable education both an online and paper delivery of curriculum is being developed. As one of the lowest funded school districts in our county, we do not have the resources or the personnel to go to 1-to-1 instruction.

P18: ¿Por qué nuestros estudiantes no tienen un dispositivo 1: 1 para usar en casa durante el cierre de la escuela?

R- TUSD no es un dispositivo 1 a 1 para el distrito estudiantil. Debido al requisito de que todos los estudiantes reciban una educación equitativa, se está desarrollando un plan de estudios en línea y en papel. Como uno de los distritos escolares con los fondos más bajos en nuestro condado, no tenemos los recursos o el personal para ir a la instrucción 1 a 1.

Q19: Is TUSD working on a distance learning plan for our students?

A-Yes, a committee was formed to put a Phase II Distance Learning Plan into place. If you or your child have not heard from the school site teacher and/or administrator, please email them directly.

P19: ¿TUSD está trabajando en un plan de aprendizaje a distancia para nuestros estudiantes?

R-Sí, se formó un comité para implementar un Plan de aprendizaje a distancia de fase II. Si usted o su hijo no han tenido noticias del maestro y / o administrador de la escuela, envíenos un correo electrónico directamente.

Q20: I purchased a yearbook, when will my child receive it?

A-More information to come

P20: Compré un anuario, ¿cuándo lo recibirá mi hijo?

R-Más información por venir

Should you have any further questions or need any further information, please send an email to: faq@tusd.net.