


Chromebook Simple Troubleshooting

1. If a Chromebook is having issues, turn it OFF and then ON again.
2. No Sound on headphones:
 - a. Make sure headphones are plugged in properly and this is no dirt in the plug. If problem persists, change/try another headphone or continue to next step

- b. Make sure the mute button isn't pushed 

3. Device is running sluggish: Clear the cache and then restart/reboot
 - a. https://support.google.com/chromebook/answer/2392709?hl=en&visit_id=637209287130890167-2807570445&rd=2

Delete all browsing history (clears cache and cookies - great for fixing error with websites)

- Click the Chrome menu  on the browser toolbar
- Select Tools
- Select Clear browsing data
- In the dialog that appears, select the checkboxes for the types of information that you want to remove. (do all)
- Use the menu at the top to select the amount of data that you want to delete
- Click Clear browsing data.