



TRACY
UNIFIED SCHOOL DISTRICT

COVID-19 Frequently Asked Questions Updated 3/25/2020

School Closure-We are experiencing a high volume of calls at our district office, as all school lines have now been forwarded to the district office. Please review these questions and answers prior to calling. This information may change frequently, so please refer to this document daily for updated information.

Q1: When will schools be closed in our district?

A: In Coordination with the California Department of Education, the San Joaquin County Office of Education, and other health department agencies, the Tracy Unified School District will close all schools from Monday, March 16 – Friday, April 17, 2020.

Q2: Will schools be closed for the remainder of this school year?

A: Although likely, we are unsure and will update you as soon as we receive direction from the California Department of Education. At this time all TUSD schools will remain closed until April 17, 2020.

Q3: When will families receive an update if school closures are extended?

A: The district will use our School Messenger system to update parents through an automated call, text, and email. In addition, please continuously check our school district website at <https://www.tracy.k12.ca.us/> for live updates.

Only Parents/Guardian(s) can make contact changes/information in Aeries:

Go to Student info tab, select Contacts from drop down. Add additional Emergency contacts by clicking + Add or update an existing Emergency Contact by clicking the pencil on the record you want to update. Make edits and click SAVE.

Q4: Will students be able to obtain breakfast/lunch bagged meals from the school during school closures?

A: Yes Central, Jacobson, North, South/West Park Elementary sites, Monte Vista Middle School, Williams Middle School, and West High School are all offering drive up meal service from 11:30 a.m.-12:30 p.m. Monday-Friday for anyone in our community ages 2-18, or in our young adult program.

Q5: When will our spring break start and end?

A: April 10th-April 17th.

Q6: When will fourth quarter grades be published?

A: More information to come.

Q7: When will college transcripts become available to our high school seniors?

A: More information to come.

Q8: Will end of year graduation and promotion activities still occur?

A: More information to come.

Q9: Is it possible that high school graduation ceremonies will be held later?

A: More information to come.

Q10: What is the status of athletics and all school activities?

A: All school activities and athletics have either been cancelled or postponed during the duration of the closure.

Q11: Will school facilities be open to the public?

A: All of our school sites and facilities are closed for cleaning and sanitation.

Q12: Will our children be given instructional materials, curriculum and resources to learn during this school closure period?

A: The district has developed optional and accessible educational materials to all students in grades K-12, in English, for both English-language Arts and Mathematics. The district will not expect students to submit completed work nor teachers to grade work this is submitted, as families may not have the resources to complete the packets. These materials are available on the district and school websites. In addition, for students and/or parents who would like a hard copy of the materials, they will be able to pick up the packet at their school site on Thursday and Friday, March 26th and 27th from 11:30 a.m. to 3:30 p.m.

Q13: Will the educational activities and learning be required and/or graded by my child's teachers?

A: No, the educational activities and learning will not be required and/or affect student grades.

Q14: Will the Tracy Unified School District offices be open and functioning?

A: The TUSD school district office is not open to the public at this time as a way to support the Governor's efforts to slow down the spread of the COVID-19. Essential district staff will be working at this time.

Q15: I need help with disaster relief, physical and/or mental health resources, meals, utilities, phone/internet or job benefits?

A: Tracy Community Connect Center: Free laundry & shower services, food bank (attached)

- City of Tracy: Free Meals (attached)
- PG&E: suspend non-payment power shutoff: (877) 704-8470
- Internet/phone: Comcast is offering 60 days of free internet service for low income families and are offering a \$9.95 a month service for other families. Please contact (855) 846-8376 English and (855) 765-6995 Spanish.
- [Prevention & Intervention Services: Resource List](#)
- [Second Step- Free Social Emotional Learning Resources](#)
- SJ County Additional Resources (hyperlinked below):
 - o [Breastfeeding Coalition of San Joaquin County](#)
 - o [California Childcare Health Program](#)
 - o [California Child Care Resource & Referral Network](#)
 - o [California Department of Education](#)
 - o [Care.com](#)
 - o [Child Abuse Prevention Council of San Joaquin County](#)
 - o [Child Care Aware](#)
 - o [Child Development Training Consortium](#)
 - o [First 5 San Joaquin](#)
 - o [Greater Stockton Chamber of Commerce/Stockton Visitors Bureau](#)
 - o [Institute of Child Nutrition](#)
 - o [National Association for Family Child Care](#)
 - o [National Association for the Education of Young Children](#)
 - o [National Center for Missing and Exploited Children](#)
 - o [Raising Quality!](#)
 - o [San Joaquin County Human Services Agency](#)
 - o [San Joaquin county Council for the Quality Education and Care of Children](#)
 - o [Stockton-San Joaquin County Public Library](#)
 - o [The Future of Children](#)
 - o [TrustLine](#)
 - o [United Cerebral Palsy San Joaquin](#)
 - o [U.S. Consumer Product Safety Commission / PRODUCT & TOY RECALLS](#)

Q16: I need resources to support my family's well-being during this stressful time?

A: The following 10 strategies for supporting you and your child's overall physical and mental health and wellness with resources.

Please refer to this website to for social/emotional supports for students and families: [SEL Resources for Students and Families](#). In addition:

1. Keep positive
2. Get enough rest and sleep
3. Eat healthy food
4. Maintain structures and routine
5. Take breaks-use relaxation techniques
6. Be active (walk, turn on music and dance, etc.)
7. Stay hydrated
8. Set limits to appropriate screen time and structured time
9. Build in family fun: board games, puzzles, story time, etc.
10. Stay connected with current news/media/social media

Q17: What will the district do during the closure to disrupt the spread of COVID-19 on school campuses?

A- The school closures will allow the district to do the following:

- a. Conduct cleaning and disinfecting
- b. Restock all cleaning supplies
- c. Ensure all classrooms have essential supplies
- d. Continue to ensure adequate hand washing supplies are available

Should you have any further questions or need any further information, please send an email to: faq@tusd.net.