

March 24, 2020



Dear Keeneyville District 20 Families,

Thank you for your patience as we work through the current situation together. As promised, we are working toward a district-wide **Remote Instructional Program** that will begin on April 8, if the school closure is extended. Our goal is to provide all students with continued learning, as well as opportunities to engage virtually with their teacher and classmates. Teachers will reach out to their students and families with more information as we finalize the plan this week.

To prepare for the transition to remote instruction, we need your help:

- We would like to ensure that all **Kindergarten and 1st Grade Students** have their Chromebooks at home. We ask that you please pick-up your child's device at your school this Wednesday, 3/25 or Thursday, 3/26 between 8:30am and noon. We will have a drive-by pick up process at the main school entrance, so that you do not need to get out of your car.
- Thank you for providing us information about your **technology needs** at home. If you have not yet completed the survey, we would still like your information: [District 20 Technology Survey for Families](#). You can also submit a ticket to our District 20 Help Desk through the [At-Home Learning](#) website if you have any technical needs. *This week we are working on reaching out to families who indicated on the survey that they have technology needs such as a charger, broken Chromebook, or other technical issue.*
- Families with **limited or no internet access**, please note that Comcast is offering 2 free months of internet access to customers that qualify. There is nothing new applicants have to do to take advantage of the offer for two free months of service. If someone qualifies for Internet Essentials using existing qualification criteria they will automatically receive their first two months of service for free (not including taxes). After two months they will continue to be billed at regular Internet Essentials rates unless they disconnect their service. <https://internetessentials.com/apply>. *We hope that this helps to alleviate the issue for you, but we will continue to provide other means of communication and activities to ensure all students are able to continue learning.* Please reach out directly to your child's teacher to share information about your specific situation, if needed.

We will continue to have **free grab & go breakfast and lunch** for any district families with children under the age of 18. Food distribution will continue on weekdays through 4/7, including during spring break. Pick-up times are: Greenbrook 8:00am to 1:00pm, Spring Wood 9:00am to 10:45am, and Waterbury 11:30am to 1:00pm.

We also have **free school supplies** available for pick-up at each of the schools during the meal distribution times, beginning Wednesday, 3/25. Please pick up pre-packaged bags with pencil, pens, paper, folder, and crayons for your child(ren), if needed.

Thank you very much for your continued support!

Sincerely,

Dr. Omar Castillo  
Superintendent of Schools  
Keeneyville School District 20