



PARKLAND SCHOOL DISTRICT

Educating For Success, Inspiring Excellence.

Administration Center

1210 Springhouse Rd., Allentown, PA 18104

www.parklandsd.org

March 17, 2020

Dear Parkland Parents/Guardians and Staff,

Please note the following updates that we hope you will find helpful as we continue to navigate the challenges that this national emergency brings.

Digital Curriculum Resources

The Coronavirus has given us a moment to reflect on the digital tools and practices our teachers are already using to extend and enhance learning. We have created a parent portal available at <http://www.parklandsd.org/digital> which highlights the tools and resources our staff will be using to stay connected digitally with students and provide supplemental learning opportunities online. It is designed to help parents better understand the key resources we will be using to support learning during this time. Please remember that nothing is mandatory nor will work be graded.

Technical Support

Parkland has a support ticket system that students can use to let our technology department know of any login or device issues. The direct link to this support ticket system is <http://support.parklandsd.org>. This will be the fastest and most efficient way for parents and students to receive resolutions to technical issues moving forward.

Counseling Help

Feelings can be complex and scary for our students during this time. If you need to touch base with one of our counselors because your child may be feeling anxious or distraught over the school closure as a result of the pandemic, please reach out to us via ParklandGuidance@parklandsd.org. Please leave your name, number, child's name, and grade. A counselor will be in touch. Remember to answer the phone, even if you do not recognize the number. **If you believe your child is in serious crisis please dial 911 for emergency services.**

Food Assistance

Parkland School District is making food packs available to those who were already receiving weekly or monthly snack packs during the school year that have been donated by Parkland families, the Rotary Club, Parkland staff and Parkland CARES.

If you have a Parkland student who needs food assistance, please email ParklandREACH@parklandsd.org or call 610-351-5753 with your particular circumstance and the Parkland School District Food Outreach Team will respond. Please be sure to include your student's name.

Donations: If you'd like to make a financial contribution to help families in need, we are referring generous donors to the Parkland CARES donation page as our schools work in tandem with this local food pantry: <https://parklandcaresfp.org/donate-getinvolved/>

Additional local food assistance resources are listed on [this page](#).

Service Electric – Free Cable Modems

SECTV will offer free broadband modems to qualifying customers during this ongoing national emergency. For more information on modem access and a 60-day financial grace period, please contact a Customer Service representative at 800-232-9100.

LVHN – Free Home Screenings

LVHN is offering FREE home screenings for anyone who suspects COVID-19. More information is available [here](#).

Tips for Effectively Working From Home When You Have Kids

Finally, here is an [article from NBC Philadelphia](#) that shared good information for parents who may be working from home. 😊

Additional resources can be found on the [Parkland Coronavirus webpage](#).

Thank you,

Parkland School District