



HEALTH & SAFETY UPDATE: FROM THE DIRECTOR

Dear Parents and Guardians,

(Scroll down for Chinese translation) (请翻阅后面的中文翻译)

I'd like to thank you all for the time and energy you're putting in to support our students during this challenging period. It is not easy to be a facilitator of learning and I appreciate the efforts of our parents as they strive to support their children.

I've received a lot of positive comments about the quality of online learning currently being provided to our students thus far. Just as important, though, are the questions I'm receiving about how best to support students at home in their online learning. Rest assured, this has been an important topic of discussion for our Leadership Team and I'm pleased to let you know that our Principals, Directors of Curriculum and Learning and I.T Department are finding ways to support the learning of parents via online coffee mornings.

I am also grateful for the patience and flexibility being shown by our students, parents, and teachers as we work together to troubleshoot some of the more challenging logistics of this new online learning experience. It is a true testament to the exceptional, solutions-oriented people we have in our community.

As we enter our second week of online learning, I'd like to share some updates since our last major communication.

What We Currently Know

- Based on feedback from teachers, a good number of students have logged on and engaged with the online learning process thus far
- Some students in China are experiencing some difficulty accessing VPN-free learning platforms in China
- Building 18 in Poly Mansion is currently under quarantine due to a suspected case of coronavirus. While the school does not have any faculty or staff housed in Building 18, the building and its occupants are now required to be in self-isolation for the required 14 days

What We Have Done

- Surveyed faculty to help us provide better support to faculty during the online learning period
- Held Team Lead, Head of Department and individual meetings with teachers across the divisions to ensure consistency of support and communication regarding online learning
- Identified students who have require additional support in engaging with the online learning
- The Leadership and Operations Team have submitted a number of reports including a Coronavirus Crisis Operational Plan, School Open and Returning Plan and an Emergency Plan, as requested by the Guangzhou Education Bureau
- The I.T department are working with students and teachers to identify solutions for those experiencing difficulty in accessing learning platforms while in China
- Crisis Response Team, Learning Leaders and Operations Response Team Skype calls are regular and ongoing
- Communicated directly with all incoming faculty to assure them regarding the school's current status and response to the coronavirus situation
- Filled all but two recruitment positions for the coming school year at international recruitment fairs
- Reached out to our bus vendors and travel agents regarding potential reimbursements for transportation and APAC event cancellations

What We Are Currently Preparing For

- Scenario planning and discussions between the Board and Leadership Team regarding possible changes to the school calendar are ongoing

What We Need You To Be Thinking About

- Any parents who have experienced a fever (above 37.5 degrees Celsius, sore throat, dry cough, difficulty in breathing) or who have had personal contact with any of these symptoms since completing the Parent Travel Survey (first emailed 01/27/20) **must contact our Admissions Department immediately (admissions@aisgz.org)**.
- If you have not completed the Parent Travel survey, [kindly click here to complete the survey](#). Your assistance in this matter helps us to remain compliant with the requests of the local authorities.

As always, we are grateful for your ongoing support during this challenging time. If you happen to have any questions, concerns or feedback, kindly email prepare@aisgz.org. Questions and comments shared to this email are brought to the Leadership Team for discussion and considered for future community updates. Your ongoing support, questions, and positive feedback is valuable to us!

Kind Regards,

Kevin Baker
Director
American International School of Guangzhou

尊敬的家长和监护人：

非常感谢所有家长在这个充满挑战的非常时期投入时间和精力以支持我们的学生。作为一个学习的促进者并不容易，我很感激我们的家长努力支持他们孩子的学习。到目前为止，我已经收到了许多关于学校老师提供给我们学生的在线学习质量的积极评价。

然而，同样重要的是，我也收到家长关于如何更好地支持学生在家在线学习的问题。请放心，这一直是我们管理层团队探讨的一个重要话题，我很高兴让你们知道，我们的校长、课程和学习主任和IT创新科技部门正在寻找合适的方式通过在线咖啡早会来支持家长学习。

同时，非常感谢我们的学生、家长和老师，在我们共同努力，解决在线学习体验过程中出现一些困难问题时表现出的耐心和灵活性。正是这样，才见证体现出我们社区大家庭杰出的、以解决问题为导向的精神。

我们已进入在线学习的第二周，在此，我想分享一下自上一次沟通后的更新。

我们目前所知情况

- 根据老师的反馈，到目前为止，大部分学生登录并参与了在线学习
- 一些在中国的学生使用vpn免费学习平台方面遇到一些困难
- 根据广州市教育局的要求，管理层和运营团队已经提交了一系列报告，包括冠状病毒危机应急预案、开学和返校的计划方案
- 保利天悦（我校部分教师居住的小区）18号楼目前因疑似冠状病毒病例而处于隔离状态。虽然我校没有任何教职员工住在18号楼，但该大楼及其居住者现在被要求在规定的14天内进行自我隔离

我们已采取的行动

- 向教师们发出调查问卷，如何帮助他们在在线学习期间为教师提供更好的支持
- 各分部老师组织团队会议、级长和学科组长会议和个人会议，以确保我们在线学习期间的支持和沟通的一致性
- 确认在参与在线学习期间需要额外支持的学生
- 根据广州市教育局的要求，管理层和运营团队已经提交了一系列报告，包括冠状病毒危机应急预案、开学和返校计划方案
- IT创新科技部门系与学生和老师紧密合作，为那些在中国使用在线学习平台遇到困难的学生寻找解决方案
- 危机处理管理组、学术管理层和运营团队定期持续召开Skype电话会议
- 与所有新聘请的教师沟通，向他们报告学校的现状和应对冠状病毒的情况

- 在国际招聘会上招聘老师，下学年除了两个招聘职位以外，其他教师职位都已招满
- 联系我们的校车供应商和旅行社，了解取消APAC活动可能返还的交通费用

我们正在积极准备的事项

- 董事会和管理层团队正在根据不同的情况持续讨论修改校历的可能性

我们需要家长们考虑以下几个方面

- 如有父母在提交春节旅行情况调查问卷(第一邮件于01/27/20发出)后，有发烧(37.5摄氏度以上, 喉咙痛、干咳、呼吸困难)或接触过任何疑似症状的病人必须立即联系**学校招生部** (admissions@aisgz.org)。
- 如果您还没有完成家长旅行情况调查问卷，[请点击这里完成调查](#)。感谢您的协助，帮助我们遵守当地政府的要求。

一如既往，感谢你们在这一充满挑战的时刻所给予学校的支持。如果您有任何问题、担忧或反馈，请发送电子邮件到prepare@aisgz.org。在此邮箱中收集的问题和建议，将会提交管理层团队进行讨论，并考虑在社区更新中反馈。您持续的支持，问题和积极的反馈对我们学校是非常宝贵的!

谨致问候!

Kevin Baker
Director
American International School of Guangzhou