



A NOTE FROM THE ATHLETICS AND ACTIVITIES OFFICE

Dear APAC/MUN Families,

I hope you are all doing well and out of harm's way.

I know several families have been asking if and when you will be receiving reimbursement for the cancellation of the APAC/MUN trips.

The activities office is working along side our travel agent and insurance broker to obtain reimbursement for the hotel and flight expenditures. At this point in time, we are not aware of the details surrounding cancellation fees.

Based on the feedback received from our travel agent it will take approximately 2-3 weeks to process reimbursements due to the demands currently being placed on the airline companies. Please understand, each airline company has its own reimbursement policies and procedures. Each APAC/MUN trip will be handled independently, therefore reimbursements will be specific and according to each booking.

We will communicate the reimbursement amount and refund method as soon as the information becomes available. We hope to have this resolved by the second week of March.

We understand our families may be experiencing a high degree of uncertainty at present and we would like to thank you for your ongoing patience and support during these challenging times.

Stay safe, Ram Nation.

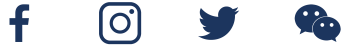
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