



Summer Programs FAQ's

1) Can I register for camp online?

Yes! We only accept online registrations. Please visit www.norfolkacademy.org/summer and click the “register now” button. You will be directed to our online registration system, Campwise. If you have an account, you will complete the box on the left side. If you need to create an account, please follow directions on the right.

2) How does the deposit process work?

Prior to June 1st, each participant must submit a \$100 deposit for each camp that he or she is registering for. (For example: If you're registering your child for four camps, your deposit would be $\$100 \times 4 = \400). Without the \$100 deposit, a spot can not be reserved for your child. The deposit will then be applied to the total dues for each camp.

3) How does the payment plan work?

Once you make the deposit towards camp, you will be contacted with payment plan details. Until the balance is paid in full, monthly payment will be auto charged using a credit card on file. All balances must be paid on or before Monday, June 1, 2020.

4) May I still register for camps after June 1st?

Yes, but full camp tuition will be required to reserve your child's place in camp.

5) What is your refund policy?

Cancellations before June 1st will result in a 50% forfeiture of the per camp deposit. After June 1st, camp deposits are 100% non-refundable. Refunds will not be given if a camper is dismissed from camp due to disciplinary action. Camp fees are also not prorated for illness or other reasons a camper may not be able to attend camp.

6) How will I know if a camp my child wants to attend is full? Is there a waiting list?

Many camps fill by early Spring. If you are trying to register for a camp that is already full, our registration system will notify you and you will be placed on a wait list. No payment is necessary if you are placed on a wait list. If an opening becomes available, you will be contacted to determine if you are still interested in the camp. All wait lists are in chronological order of registration.

7) Is it really important to read the “Camp Handbook”?

Yes! The handbook was created to provide parents and guardians with necessary information to make Summer at the Academy as stress free as possible. Many questions that may arise can be answered by consulting the handbook first. The website also contains updated information.

8) My child does not attend Norfolk Academy, can he/she still attend?

Absolutely! In fact, last year over 40% of our campers last year were not Norfolk Academy students!

9) What are Dashboard cards and why do I have to use them?

Dashboard cards help Security Personnel and Summer at the Academy staff identify you and your child. They are color coordinated each week of the summer and have your child's last name and camp printed on each. Please keep them in your vehicle for easy viewing when entering campus and especially during afternoon pick up. Every camper will receive their dashboard card on Monday each week of camp.

10) What if I decide over the weekend that I want to register my child for a camp that begins on Monday?

The Summer at the Academy office is closed and will not accept weekend registrations. Parents are invited to walk in on Monday mornings (after 9:00 am) to see if any camp openings are available. *Please note, this may involve a small wait.

11) Is lunch included with camp tuition?

Lunch is included in the majority of our camps. There are a few camps that do not include lunch. Please read the online descriptions carefully as they will state if lunch is included.