Date Due: February 4, 2020
DUE NO LATER THAN 2:00 P.M.
LOCAL TIME IN HOUSTON, TEXAS
Proposals received later than the above
date and time will not be considered.

YES Prep Public Schools

REQUEST FOR PROPOSAL Cover Sheet

REQUEST FOR PROPOSAL: HVAC and Plumbing Maintenance Contractor

NOTE TO PROPOSERS!!! Carefully read all instructions, requirements, and specifications. Fill out all forms properly and completely. Submit your proposal with all appropriate supplements and/or samples and return as instructed in Special Requirements/Instructions.

RETURN PROPOSAL TO:
Harold Malveaux
Director of Facilities Services
5515 S Loop E, Suite B
Houston, Texas 77033

For additional information, contact Harold Malveaux at harold.malveaux@yesprep.org or 832-416-3041.

You must sign below in INK; failure to sign WILL disqualify the proposal. All prices must be typewritten or printed in ink.

Vendor Name:		
Vendor Address:		
City, State, Zip Code:		
Taxpayer Identification Number (T.I.N.):		
Telephone No.:	Fax No.: _	
Email:		
Print Name:		

[Your signature attests to your proposal to provide the goods and/or services in this proposal according to the published provisions of this Request for Proposal unless modifications or alterations are clearly noted in your proposal submission.]

TABLE OF CONTENTS – REQUEST FOR PROPOSAL PACKAGE

The items below represent components which comprise this Request for Proposal (hereinafter "RFP") package. Suppliers are asked to review the package to be sure that all applicable parts are included. If any portion of the package is missing, please notify Harold Malveaux, Director of Facilities Services, immediately at harold.malveaux@yesprep.org or 832-416-3041.

It is the Vendor's responsibility to be thoroughly familiar with all Requirements and Specifications. Be sure you understand the following before you return your proposal packet.

1. Cover Sheet

Your company name, address, and your signature (IN INK) should appear on this page.

2. Table of Contents

This page is the Table of Contents.

3. General Requirements

You should be familiar with all of the General Requirements.

4. Special Requirements/Instructions

This section provides information you must know in order to make a complete and proper proposal.

5. Specifications

This section contains the detailed description of the products/services sought.

6. Attachments

- A. Submittals 1 4
- B. Questionnaire
- C. Workers' Compensation Certification
- D. Insurance Coverage Requirements
- E. Proposed Exceptions, Alterations, Additions, or Modifications to RFP (if any)
- F. Scoring Rubric

INTRODUCTION

YES, Prep Public Schools is a free, open-enrollment public school system that serves 15,000 students across nineteen (19) schools in the Houston area. YES Prep has been ranked as among the top 100 public high schools in the nation by Newsweek and U.S. News & World Report. Every year, 100 percent of YES Prep's graduating seniors have been accepted into four-year colleges, including Harvard, Yale, Columbia, Rice, and Stanford. YES Prep combines a highly successful 6th-12th grade model along with high standards for student achievement.

GENERAL REQUIREMENTS

Proposals will be accepted by Yes Prep Public Schools no later than 2:00 p.m. (local time), **February 4, 2020**. Every proposal must be enclosed in an envelope clearly marked "HVAC and Plumbing Maintenance Contractor" and shall include **THREE** copies.

All questions, requests, responses, and proposals shall be submitted to: Harold Malveaux, Director of Facilities Services
Yes Prep Public Schools
5515 S Loop E, Suite B
Houston, TX 77033
harold.malveaux@yesprep.org

Questions and responses regarding this RFP will be posted to the Yes Prep Public Schools web site during the RFP phase so all interested parties will have access to the same information. Web site is located at: http://www.yesprep.org/notices

The appropriate committee shall review all timely responses, and if necessary, the full Board of Trustees prior to acceptance/bid award. Responses may be hand delivered. Any response or proposal received after the above deadline shall be considered late and will not be opened or considered.

Time Frame

The timeframe for all responses must be complete and in possession of YES Prep Public Schools by 2:00 p.m. (local time) on **February 4, 2020.** Each submission/proposal must be complete. Any incomplete responses may be rejected. All respondents will comply with this RFP as a basis for the award of the proposal.

Approval

The actual acceptance of any proposal may be delayed. Therefore, all responses must remain valid for a period of no less than one hundred and twenty (120) days. It is intended that proposals will be recommended to the Board of Trustees at an upcoming board meeting. The Board of Trustees reserves the right to reject any and all proposals.

ACCESS TO RECORDS

Proposer (hereinafter "Vendor") may be required to allow duly authorized representatives of YES Prep Public Schools (hereinafter "YES"), and local, state, and federal governments, access to contracts, books, documents, and records necessary to verify the nature, extent, and cost of services provided by the Vendor.

AWARD

YES Prep reserves the right to reject any and all proposals and reserves the sole right at its discretion to accept any proposal(s) it considers most favorable to the interest of YES Prep and waive any and all minor irregularities in any proposal(s). YES Prep further reserves the right to reject any proposal(s) and seek new proposals through the issuance of a new or amended Request for Proposal (hereinafter "RFP") if such action is deemed in the best interest of YES Prep.

OFFER COMPLETION

Fill out and return to Harold Malveaux, Director of Facilities Services, one complete proposal form, and two copies, as instructed under the Special Requirements section of this document. An authorized Vendor representative should sign the Cover Sheet. Completion of these forms is intended to verify that the Vendor has submitted the proposal, is familiar with its contents, and has submitted the material in accordance with all requirements.

The submission of a response shall be prima facie evidence that the Vendor has full knowledge of the scope, nature, quantity, and quality of work to be performed, the detailed requirements of the project, and the conditions under which the work is to be performed. All terms, conditions, specifications, stipulations, and Vendor requirements stated in the RFP, any attached Appendices to the RFP, and any and all Addenda issued shall become part of the contract entered into between YES Prep and the Vendor.

OFFER RETURNS

Vendors must return all completed proposals to the office of Harold Malveaux as indicated on the Cover Sheet of this package. Late proposals will not be accepted. It is the responsibility of the responding Vendor to assure that the response is received prior to the date and time indicated on the Cover Sheet of this package.

DIGITAL FORMAT

If Vendor obtained the proposal specifications in digital format in order to prepare a response, *the proposal must be submitted in hard copy* according to the instructions contained in this package. If, in its response, Vendor makes any changes whatsoever to the YES Prep published RFP specifications, the RFP specifications *as published* by YES Prep shall control. Furthermore, if an alteration of any kind to the RFP specifications as published is discovered after the contract is executed, the contract is subject to immediate cancellation at the sole option of YES.

DISQUALIFICATION OF VENDOR

Upon signing this RFP, Vendor certifies that the proposal has not violated the antitrust laws of this state codified in §15.01, *et seq.*, Business & Commerce Code, or the federal antitrust laws, and has not communicated directly or indirectly the proposal made to any competitor or any other person engaged in such line of business. Any or all proposals may be rejected if YES Prep believes that collusion exists among the Vendors. Proposals in which the prices are obviously unbalanced may be rejected.

EVALUATION

In evaluating the proposals submitted, YES Prep will apply the "Best Value" process in selecting the Vendor to be awarded a contract for this project. **Purchase price is not the only criteria that will be used in the evaluation process**. The selection process will include, but not be limited to, the following considerations:

- 1. The quality and range of goods and/or services the Vendor proposes to provide;
- 2. The extent to which the goods and/or services meet YES Prep needs;
- 3. The Vendor's overall experience, reputation, expertise, stability, and financial responsibility;
- 4. The Vendor's past relationship, if any, with YES Prep:
- 5. The experience and qualifications of the Vendor staff (i.e. drivers, supervisors, dispatchers, mechanics, etc.) that will be assigned to service the YES Prep account;
- 6. The ability to provide service in a safe, reliable, expedient, and efficient manner:
- 7. Facilities and business processes and practices (computerized information systems, access to industry facilities, quality and range of management reports, etc.) that will be used in servicing the YES Prep account;
- 8. The Vendor's financial terms offered to YES Prep:
- 9. The total long-term cost to YES Prep to acquire the Vendor's goods or services; and/or
- 10. Any other relevant factor(s) specifically listed in the RFP.

YES Prep reserves the right to contact references from the Vendor's client list, or any other persons considered relevant by YES Prep. YES Prep reserves the right to conduct personal interviews of any or all potential Vendors prior to selection.

YES Prep will not be liable for any costs incurred by the Vendor in connection with such interviews or with the submission of any response.

DOCUMENT INTERPRETATION

In the event of any conflict of interpretation of any part of this overall document, the interpretation of YES Prep shall govern.

GOVERNING LAW

Any agreements resulting from this RFP shall be governed by, construed, and enforced in accordance with the laws of the State of Texas applicable to contracts made and wholly performed within such state (without regard to the conflicts or choice of law principles thereof). The parties irrevocably consent to the jurisdiction of the State of Texas, and agree that any court of competent jurisdiction sitting in the County of Harris, State of Texas, shall be an appropriate and convenient place of venue, and shall be the sole and exclusive place of venue, to resolve any dispute with respect to any such agreements.

HOLD HARMLESS AGREEMENT

The successful Vendor(s) shall indemnify, hold harmless, and defend YES Prep, its directors, officers, and employees (paid or volunteer) from and against any and all claims, demands, and causes of action of whatever kind or nature arising out of error, omission, misrepresentation, negligent act, conduct, or misconduct of the Vendor and its subcontractors, agents, and employees (paid or volunteer) in the provision of goods or the performance of services arising out of the preparation of this proposal and execution and performance of any contracts resulting therefrom. Such indemnification shall also include reasonable attorneys' fees, court costs, and expenses.

INSPECTIONS

YES Prep reserves the right to inspect any item(s) or service location for compliance with specifications, requirements, and needs of YES. If a Vendor cannot furnish a sample of a proposed item, where applicable, for review, or fails to satisfactorily show an ability to perform, YES Prep can reject the Vendor as inadequate.

TESTING

YES Prep reserves the right to test equipment, supplies, materials, and goods proposed for quality, compliance with specifications, and ability to meet the needs of YES Prep. Demonstration units must be available for review. Should the goods or services fail to meet requirements and/or be unavailable for evaluation, the proposal is subject to rejection.

INVOICES AND PAYMENTS

YES Prep standard payment terms are Net 30 days after receipt of invoice.

Invoices should be provided to YES Prep in a timely manner. Vendors are requested to invoice YES within 30 days of providing goods and/or services to YES Prep. Vendors who continuously invoice YES in a manner that is outside of generally accepted business practices may affect their continuing relationship with YES Prep.

In the event a Vendor presents YES Prep with invoices, statements, reports, etc. that are incomplete or inaccurate, YES Prep may be required to perform substantial research which could result in delay of payment. YES Prep will not be responsible for any interest charges and/or late fees as a result of delayed payment due to time delays caused by inadequate, incomplete, or inaccurate information provided in invoices by Vendor.

PRICING

Prices for all goods and/or services shall be negotiated to a firm amount for the duration of this contract or as agreed to in terms of time frame and/or method of determining price escalations, if any, by Vendor. All prices and methods of determining prices must be written in ink or typewritten. Where unit pricing and extended pricing differ, unit pricing prevails.

SCANNED OR RE-TYPED RESPONSE

If in its response, Vendor either electronically scans, re-types, or in some way reproduces the YES Prep-published RFP package, then in the event of any conflict between the terms and provisions of the published RFP package, or any portion thereof, and the terms and provisions of the response made by the Vendor, the RFP package *as published* by YES Prep shall control. Furthermore, if an alteration of any kind to the YES Prep-published RFP package is only discovered after the contract is executed, the contract is subject to immediate cancellation at the sole option of YES Prep.

SEVERABILITY

If any section, subsection, paragraph, sentence, clause, phrase, or word of these requirements or the specifications shall be held invalid, such holding shall not affect the remaining portions of these requirements and the specifications, and it is hereby declared that such remaining portions would have been included in these requirements and the specifications as though the invalid portion had been omitted.

SUPPLEMENTAL MATERIALS

Vendors are responsible for including all pertinent product data in the returned offer package. Literature, brochures, data sheets, specification information, completed forms requested as part of the offer package, and any other facts which may affect the evaluation and subsequent contract award should be included. Materials such as legal documents and contractual agreements, which the Vendor wishes to include as a condition of the proposal, must also be in the returned proposal package. Failure to include all necessary and proper supplemental materials may be cause to reject the entire proposal.

TAXES

YES Prep is exempt from federal, state, and local taxes. In the event that taxes are imposed on the goods or services purchased, YES Prep will not be responsible for payment of the taxes. The Vendor shall absorb the taxes entirely. Texas Limited Sales Tax Exemption Certificates will be furnished to Vendors upon written request to YES Prep.

TERM CONTRACTS

The successful Vendor, as determined by YES Prep, shall be required to execute a contract to furnish all goods and/or services and other deliverables required for successful completion of the proposed project. No Vendor shall obtain any interest or right in any award until YES Prep has executed a contract, and any such interest and rights shall be subject to the terms and conditions as contained in such contract.

The successful Vendor may not assign, sell, or otherwise transfer its interest in the contract award, or any part thereof, without prior written consent from the YES Prep.

QUANTITY

There is no guaranteed amount of business, expressed or implied, to be purchased or contracted for by YES Prep. However, the Vendor(s) awarded the contract shall furnish all required goods and/or services to YES Prep at the stated price, when and if required.

CONTRACT TYPE

The preferred contract type to be awarded is a fixed fee contract. However, if a Vendor has reason to believe a better (more cost effective) method is practical, then the Vendor is encouraged to offer that better pricing option as an alternative in its submitted proposal. YES Prep will consider that type of contract as it compares with other recommended contract options.

TERMINATION

YES Prep reserves the right to terminate the contract without cause with 60 days prior written notice for convenience and with 30 days prior written notice for cause if Vendor breaches any of the terms therein, including warranties of Vendor or if the Vendor becomes insolvent or commits

acts of bankruptcy. Such right of termination is in addition to and not in lieu of any other remedies which YES may have in law or equity. Cause may be construed as, but not limited to, failure to deliver the proper goods and/or services within the proper amount of time, and/or to properly perform any and all services required to YES's satisfaction, and/or to meet all other obligations and requirements.

If the Vendor breaches any provision of the proposal stipulations, becomes insolvent, enters voluntary or involuntary bankruptcy, or receivership proceedings, or makes an assignment for the benefit of creditors, YES Prep will have the right (without limiting any other rights or remedies that it may have in the contract or by law) to terminate any contract with 30 days prior written notice to the Vendor.

YES Prep will then be relieved of all obligations, except to pay the reasonable value of the Vendor's prior performance (at a cost not exceeding the contract rate). The Vendor will be liable to YES Prep for all costs exceeding the contract price that YES Prep incurs in completing or procuring the service as described in the proposal. YES's right to require strict performance of any obligation in this contract will not be affected by any previous waiver, forbearance, or course of dealing.

FUNDING OUT OPTION

Any contract resulting from this RFP is contingent upon the continued availability of budget appropriations and is subject to cancellation, without penalty to YES Prep, either in whole or in part, if funds are not appropriated by the YES Prep Board of Directors or otherwise not made available to YES Prep.

WARRANTIES

Vendors shall furnish all data pertinent to warranties or guarantees which may apply to items in the proposal. Vendors may not limit or exclude any implied warranties.

ASSOCIATION

Vendors may not use the YES Prep official logo(s), or any phrase associated with YES Prep, without written permission from YES Prep.

DISCLOSURE

All information and documentation related to this RFP submitted by Vendors may be subject to public disclosure under the Texas Public Information Act (Texas Government Code Section 552.001, et seq.).

EXCEPTIONS, ALTERATIONS, ADDITIONS, and MODIFICATIONS

If any exceptions, alterations, additions, or modifications are submitted by Vendor to any portion of this RFP, the Vendor must clearly indicate the exceptions, alterations, additions, and modifications and include a full explanation as a separate attachment to the proposal. The failure to identify exceptions, alterations, additions, or modifications will constitute acceptance by the Vendor of the RFP as proposed by YES Prep. YES Prep reserves the right to reject a proposal containing exceptions, alterations, additions, or modifications.

PROPOSAL PREPARATION COSTS

All costs related to the preparation and submission of this proposal shall be paid by the Vendor. Issuance of this RFP does not commit YES Prep, in any way, to pay any costs in the

preparation and submission of the proposal, nor does the issuance of the RFP obligate YES Prep to award a contract or purchase any goods and services stated in the RFP.

RETENTION OF PROPOSAL DOCUMENTATION

All proposal materials and supporting documentation that is submitted in response to this proposal becomes the permanent property of YES Prep.

MODIFICATION/WITHDRAWL OF PROPOSAL

Proposals may be modified in writing at any time prior to the due date. Proposals may be withdrawn in writing, by facsimile written transmission or in person, before the response date.

PAYMENT TERMS

Invoices that are submitted by the awarded contractor are required to provide accurate and current addresses including any discounts for early payment. Payment of undisputed invoices will be paid monthly provided that the invoices are received by dates provided to the winning bid. Disputed portions of invoices will be held until the dispute is resolved.

PROPOSAL REQUIREMENTS

- Vendor is required to provide evidence of a valid State of Texas Business License
- Vendor is required to provide an insurance certificate with YES Prep named as an additional insured.

The entity legally responsible for fulfilling this agreement shall be identified in the proposal response.

Right to Seek a New Proposal

YES Prep Public Schools reserves the right to receive, accept, or reject any and all proposals for any or all reasons.

Proposals will be awarded to the best overall respondent as determined to be in the best interests of Yes Prep. In comparing the responses to this RFP and making awards, YES Prep may consider such factors as quality and thoroughness of a proposal, the record of experience, the references of the respondents, and the integrity, performance and assurances in the proposal in addition to that of the proposal price.

It is the responsibility of the vendor to ensure that the equipment proposed is fully functional with existing two-way radio equipment: handheld radios, base stations and school bus radios.

Applicable Law

The successful Contractor(s) agrees that they shall comply with all local, state and federal laws, statutes, rules, and regulations including, but not limited to, the Rehabilitation Act of 1973 and the Americans with Disabilities Act. In the event that any claims should arise with regards to this contract, for a violation of any such local, state, or federal law, statues, rules, or regulations, the provider will indemnify and hold Huntington County Community School Corporation harmless for any damages, including court costs or attorney fees which might be incurred.

Dispute resolution

It is expected that any conflicts or disagreements can be settled through face-to-face

meetings. Unresolved disputes will require mediation before filing litigation. Both parties will split the cost of mediation.

SPECIAL REQUIREMENTS/INSTRUCTIONS

EVALUATION AND AWARD

This RFP in no manner obligates YES Prep to the eventual rental, lease, or purchase of any equipment or service described, implied, or which may be proposed, until confirmed by a written contract. Progress toward this end is solely at the discretion of YES Prep and may be terminated at any time prior to the signing of the contract.

YES Prep may initiate discussions with Vendor personnel authorized to contractually obligate the Vendor. Discussions will develop into negotiating sessions with the successful Vendor(s). If YES is unable to agree to contract terms, YES Prep reserves the right to terminate contract negotiations with a Vendor and initiate negotiations with another Vendor. YES Prep reserves the right to select services and products from any number of Vendors if, in its sole discretion, it is in the best interest of YES Prep to do so.

Evaluation will consider the Vendor(s) best meeting the needs and requirements of YES Prep and such evaluation and determination of best value shall be solely at the discretion of YES Prep. Purchase price is not the only criteria that will be used in the evaluation process.

Submission of qualifications implies the Vendor's acceptance of the evaluation criteria and Vendor's recognition that subjective judgments can and will be made by those individuals evaluating qualifications.

References, site visits, and product inspections may be used to make judgments directly affecting the award of this contract.

NON-PERFORMANCE BY VENDOR

Performance, before and during the contract term, will be a major consideration of current contract award, renewals, and future award considerations. Failure to perform, in any sense relative to this contract, may result in the probation and/or termination of this agreement by YES Prep on the basis of non-performance. Non-performance shall be determined as follows:

- 1. Failure to meet and maintain all qualifications required in this RFQ/RFP;
- 2. Failure to meet required personnel standards and operating performance standards;
- 3. Failure to maintain appropriate and/or necessary personnel licenses and certifications;
- 4. Failure to meet all vehicle inspections and certifications which are needed to comply with federal, state, and/or local requirements;
- 5. Failure to keep and maintain all required insurance coverage; and/or
- 6. Failure to cure deficiencies within a reasonable amount of time as stated herein.

INSURANCE

All Vendors must provide evidence of insurance or insurability and a Workers' Compensation Certificate (see Attachments C and D).

GOVERNMENT VIOLATIONS

Vendor shall notify YES of all health and safety violations, OSHA violations, wage and hour violations, or labor violations assessed by any city, state, or federal government department or agency.

NON-COMPLIANCE NOTIFICATION

In the event a Vendor is determined by YES Prep to have failed to perform services in accordance with the requirements listed herein, YES Prep will forward a written notification specifying the violation or the area of non-compliance to the Vendor. The Vendor in non-compliance shall immediately remedy all violations as determined by YES Prep. Any violations not so remedied shall be grounds for termination of the contract, in whole or in part.

OWNERSHIP

YES Prep shall retain ownership rights to all materials, or any other product produced in conjunction with the work described herein.

SPECIAL CONDITIONS AND SPECIFICATIONS

YES Prep Public Schools is a free, open-enrollment public school system that currently serves 15,000 students across nineteen (19) schools in the Houston area. In August 2020, YES Prep will open 2 new elementary schools in the Houston area. YES Prep has been ranked as among the top 100 public high schools in the nation by Newsweek and U.S. News & World Report. Every year, 100 percent of YES Prep's graduating seniors have been accepted into four-year colleges, including Harvard, Yale, Columbia, Rice, and Stanford. YES Prep combines a highly successful 6th-12th grade model along with high standards for student achievement.

Contract to be effective starting upon award 2020.

THIS CONTRACT IS VALID FOR TWO YEARS. WHEN SAID TERM EXPIRES, THE CONTRACT WILL BE RENEWABLE FOR UP TO THREE YEARS IN ONE YEAR INCREMENTS.

Overview:

YES Prep is seeking a highly qualified and competent licensed HVAC and plumbing company to provide maintenance services to our schools across Houston.

Expectations:

- Calls regarding air conditioning or heating not working at all are considered urgent to YES Prep. Contractor will respond to these calls within 2-hours.
- Contractor will provide yearly gas testing to approximately 8 campuses at YES Prep that have natural gas.
- Contractor will send competent service technicians who can make appropriate repairs to various types of equipment (chillers, AHUs, RTUs, boilers, etc).
- Contractor will maintain accurate records of all service calls with YES Prep and provide digital records of service tickets as requested by the client.
- Contractor will provide accurate pricing for repairs in advance for YES Prep to make an informed decision regarding the repair(s).
- Contractor will provide one point of contact for YES Prep.

*Selected contractor will provide one-point of contact for YES Prep to call for requests/customer service and will not be the dispatch phone number.

THIS IS A REQUIRED DOCUMENT

PROPOSAL COST SUMMARY SHEET-MUST BE FILLED OUT AND INCLUDED IN RETURN RFP PACKAGE

Hourly Rate for Weekdays Mon-Fri, 7A-4P	\$
Hourly Rate for Weekdays Mon-Fri, 5P-7A	\$
Hourly Rate for Weekends, 4P Fri-7A Mon	\$
Hourly Rate for Holidays	\$
Minimum Hours Charged for Normal Hour Calls	
Minimum Hours Charged for After-Hours or Holidays	
Truck Charge	\$
OH&P Percentage	%
Tools or Equipment Charge	\$

Campus Locations:

Brays Oaks 9000 W Bellfort

East End 8329 Lawndale Rd

Fifth Ward 1305 Benson St

Gulfton 6565 De Moss Dr

Hobby 8787 Tallyho Rd

Home Office (District Office) 5515 S Loop E, Suite B

North Central 13703 Aldine Westfield Rd

North Forest 6602 Winfield

Northline 5815 Airline Dr

Northside 5215 Jensen Dr

Northwest 14741 Yorktown Plaza Dr

Campus Locations Cont'd:

Southeast 353 Crenshaw

Southside 5515 S Loop E, Suite A

Southwest 4411 Anderson Rd

West 10535 Harwin Dr

White Oak 5620 W Tidwell Rd

North Central Elementary-Opening Aug 2020 1900 Strawn Rd

Southeast Elementary-Opening Aug 2020 507 Crenshaw Rd

TBD Elementary #3-Opening Aug 2021

TBD Elementary #4-Opening Aug 2021

REQUIRED SUBMITTALS

(Attachment A)

Submittal 1

Experience in HVAC and Plumbing Maintenance

Vendor shall provide a statement of its qualifications to provide the specific materials and services requested herein.

Submittal 2

Staffing Plan

Vendor shall submit a staffing plan that provides the qualifications of your employees.

Submittal 3

References

Vendor shall supply a list of three (3) references for which Vendor has experience in the scope of work that the proposal is submitted for.

Submittal 4

Customer Feedback

Vendor shall provide a description of its formal customer feedback system, provide sample tools used to gather data, and describe how results were shared with customers and used to improve service.

All submittals must be included in the RFP package returned on February 4, 2020 by 2:00 PM. It is recommended that each submittal be typed on a separate sheet of paper with the heading "Response to Submittal #___ for YES RFP" at the top and the name of the Vendor underneath.

QUESTIONNAIRE (Attachment B)

All Vendor must provide answers to the following questions, typed on 8 $\frac{1}{2}$ x 11 inch paper, in the order below. Attachments to the questionnaire answers should reference the question number.

- 1. Provide the full name and address of your organization.
- 2. Provide contact person(s) for information concerning this offer: name, title, phone, fax, email address.
- 3. What form of business is your organization (e.g. proprietorship, partnership, corporation) and is your organization local only, statewide, or nationwide?
- 4. List all the names under which this Vendor has operated in the last ten (10) years in the State of Texas.
- 5. Provide a copy of your insurance coverage.
- 6. Multi-part question:
 - a. Do you currently have any investigations pending by or on behalf of a government entity or other licensing entity?
 - b. Have you had investigations by or on behalf of a government entity or other licensing entity in the past?
 - 1. If the answer to either question is yes, please provide copies of relevant paperwork.
- 7. Do you have any relevant experience or projects in the past with education institutions? If so, please provide a high-level overview of these projects.

WORKERS' COMPENSATION CERTIFICATE (Attachment C)

YES, requires Vendor to provide workers' compensation as per state law requirements. The Vendor shall sign and submit the following certificate with the written proposal:

- Minimum Workers' Compensation and Employer's Liability Limits
 - o Each Accident \$1,000,000
 - Disease Each Employee \$1,000,000
 - o Disease Policy Limit \$1,000,000

Vendor Name	
Signature of Authorized Agent	
Date Signed	

Note: Vendor may attach current certificate of coverage with a signed statement that if awarded the contract, they will obtain said aforementioned coverage if the current coverage does not meet the stated minimum requirements.

INSURANCE COVERAGE REQUIREMENTS (Attachment D)

General and Excess Liability Minimum Coverages

• General Liability: \$2,000,000

•	Umbrella Liability:	\$2,000,000
Vendo	or Name	
Signat	ture of Authorized	Agent
Date S	Signed	

YES Prep, will be named as Additional Insured on the Certificate of Insurance if the Vendor is awarded a contract.

Proposed Exceptions, Alterations, Additions, or Modifications to RFP (Attachment E)

Vendor should submit as Attachment E, any and all proposed exceptions, alterations, additions, or modifications to the YES RFP for HVAC and Plumbing Maintenance Contractor.

SCORING RUBRIC (ATTACHMENT F)

YES, will utilize the following RFP Evaluation Rubric for evaluation of all HVAC and Plumbing Maintenance Contractor:

1. Charges/Cost to YES PREP: 30 Points.

- a. Favorable = 30 Points. Unfavorable = 0 points.
- b. Evaluate the Overall Value of proposed materials and services to be provided.

2. Technical and Education Experience: 20 Points.

- a. Favorable = 20 Points. Unfavorable = 0 points.
- b. Proposal demonstrates the Vendor's ability to deliver quality services to schools.
- c. Includes references, Vendor staff, and/or Vendor's or certifications, qualifications, experience, expertise, and resumes.

3. Proposed Operational Delivery: 15.5 Points.

- a. Favorable = 15.5 Points. Unfavorable = 0 points.
- b. Proposal defines services and scope in enough detail that YES can confidently determine that the proposed services will be met.

4. Design and Technical Execution: 19 Points.

- a. Favorable = 15.5 Points. Unfavorable = 0 points.
- b. Proposal includes information about the Vendor's ability to provide an efficient and cost-effective solution. Please include resources available to achieve the project and any concepts or innovations in design that have proven effective in the past that would be applicable to this model.

5. Project Understanding and Methodology: 15.5 Points.

- a. Favorable = 15.5 Points. Unfavorable = 0 points.
- b. Proposal addresses the project in terms of the scope of work and substantive issues essential to proper service and care of YES facilities. Proposal includes a detailed description of services to be provided and any constraints as to procedure, time, personnel, or equipment that needs to be communicated to YES for use during contract negotiations.

END OF YES RFP PACKAGE FOR HVAC and Plumbing Maintenance Contractor