

Native Login Updates Quick Guide

Overview

On **December 16th, 2019**, Hobsons is adding features to enhance the Naviance login experience for students and parents.

Clients experiencing the new features include:

- Schools and districts who have students and/or parents log-in using the Native Login, which includes a username and password.

Clients not experiencing the new features include:

- SSO Users (Clever or those who plan to implement SSO via SAML come 12/16).

Requirements for Naviance Student Passwords

On **December 16th**, students and parents who need to reset their password for any reason will be required to create a password using the following requirements. Additionally, any new first-time logins (new student or parent accounts) will need to adhere to these requirements.

Password requirements are as follows:

- Passwords must be at least 10 characters in length.
- The username may not be part of the password.
- Passwords may not include more than 2 identical characters in a row.
- Commonly used passwords, simple patterns, and common names will not be accepted.

Passwords must always be kept private and stored securely.

Reset Naviance Student Passwords

Beginning on **December 16th**, students and parents who need to reset their password, will need to create a password using the new password requirements.

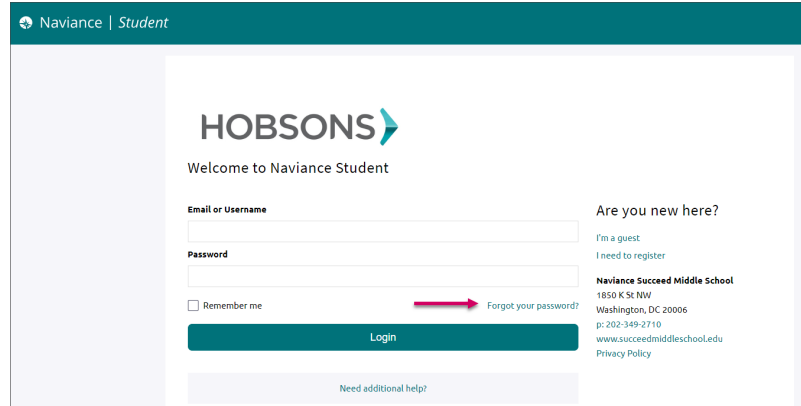
Note: To enable students and parents to reset their own passwords, schools should ensure an accurate email addresses are listed in student and parent profiles in Naviance between now and December 16th.

Students and Parents

Students and parents can update existing passwords to comply with the new requirements from December 16th through January 20th in two manners.

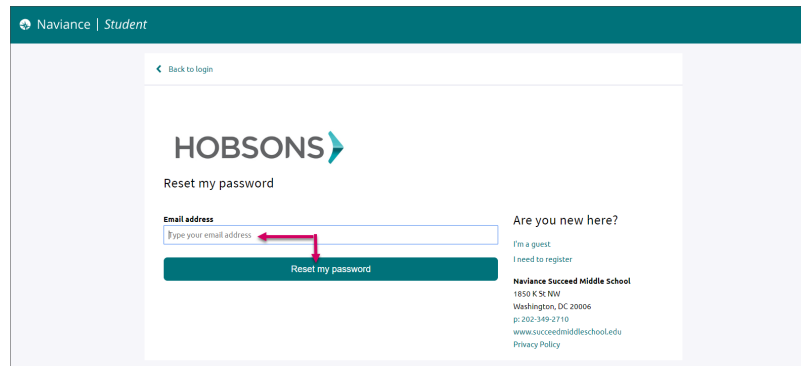
Forgot your password?

1. From the Naviance Student login screen, select **Forgot your password?**



Step 1

2. Enter the email address on file in your Naviance account. (If you do not have an email address on file in your Naviance account you can update your password using **Edit Password**.)
3. Click **Reset my password**.

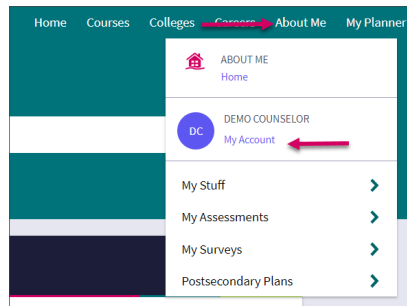


Steps 2 - 3

4. Follow the prompts found in the email to reset the password.

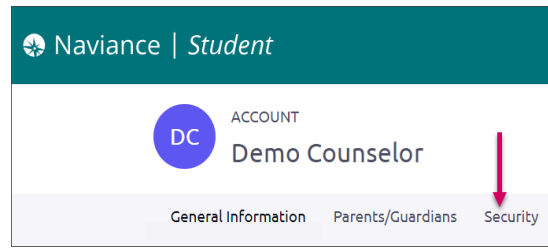
Edit Password

1. In Naviance Student, go to **About Me > My Account**.



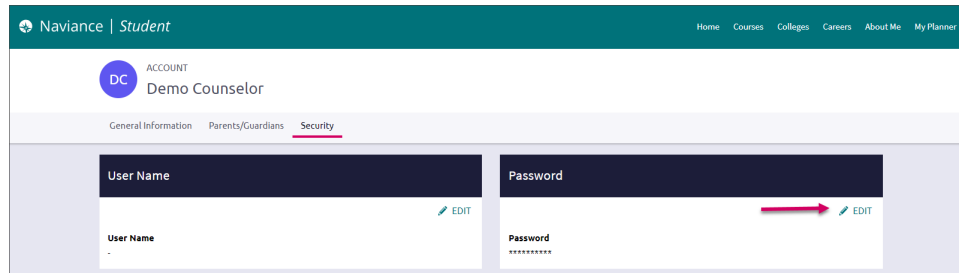
Step 1

2. Go to **Security**.



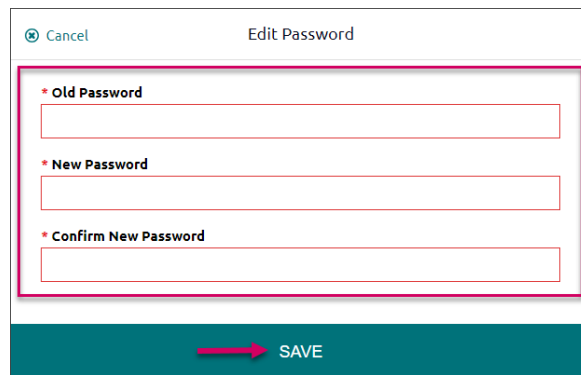
Step 2

3. Select the option to **Edit** located in the Password card.



Step 3

4. Follow the prompts to create a new password that complies with the updated password requirements.
5. Click **Save**.



Steps 4 – 5