

MISERICORDIA UNIVERSITY

Contact Information for NON-SARA States/Territories

The list below provides contact information of the State official/agency that could handle a student's complaint in those states/territories NOT participating in the State Authorization Reciprocity Agreement (NC-SARA).

Before contacting the State agency, the student must first exhaust the University's internal grievance or complaint procedures posted on the University's website.

STATE

California

Contact Information

Bureau for Private Postsecondary Education
PO Box 980818, West Sacramento, CA 95798-0818
Telephone: (916) 431-9659

Web: www.bppe.ca.gov

<http://www.bppe.ca.gov/enforcement/complaint.shtml>

Massachusetts

Massachusetts Department of Higher Education
Office of the General Counsel
One Ashburton Place, Room 1401, Boston, MA 02108
Telephone: (617) 994-6950

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

TERRITORY

American Samoa

Department of Protection and Advocacy
Attn: Dr. L Tagoilelagi
Executive Office Building, Pago Pago, American Samoa 96799
Telephone: (684) 633-2441

Fax: (684) 633-7286

<http://advocacy@americansamoa.gov>

Commonwealth of Northern Marianas Islands

State Higher Education Agency, Northern Marianas College

Attn: Dr. Carmen Fernandez, President
POB 501250, Saipan MP 96950-1250
Telephone: (670) 234-5498 Ext. 1000

Office of Attorney General
Edward T Buckingham
Juan A Sablan Memorial Bldg, Capital Hill,
Caller Box 10007, Saipan, MP 96950

<http://gov.mp>

Guam

Office of the Attorney General
287 West O'Brien Drive, Hagåtña, GUAM 96910
Telephone: (671) 475-3324, ext. 171
Fax: (671) 472-2493

http://www.guamattorneygeneral.com/forms_consumer/JMW-ConsumerComplaintForm.pdf

Puerto Rico

For complaints about Higher Education Institutions, please reference: Chapter IX Section 61.2 of Regulation 8265 of October 2012 or contact the executive director for more information: Mrs. Carmen L. Berríos Rivera, (787) 641-7100, cberrios@ce.pr.gov

Puerto Rico Council on Education
Po Box 19900
San Juan Puerto Rico 00910-1900
Telephone: (787) 724-7100
<http://www.ce.pr.gov>

Republic of the Marshall Islands

Republic of the Marshall Islands
Ministry of Education
PO Box 3
Majuro, MH 96960
Telephone: (692) 625-5261

Scholarship Grant and Loan Board
PO Box 1436
Majuro, MH 96960
Telephone (692) 625-5770

Republic of Palau

Republic of Palau – Ministry of Education
PO Box 189, Koror, Republic of Palau 96940
Telephone (680) 767-2403

Palau Community College
Office of the President, Board of Trustees
PO Box 9, Koror, Republic of Palau 96940
Telephone (680) 488-2470
<http://pcc.palau.edu>