



Indecs Corp
 PO Box 668
 Lyndhurst, NJ 07071



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Hello, and welcome to CVS Caremark.

We manage your prescription benefits just like your health insurance company manages your medical benefits. That means helping you get the medication you need, when you need it, whether that's once a month or once a year. An overview of your benefits is on the back of this letter. If you have any questions, we're here for you.

We have your best health at heart.

- Your CVS Caremark Team

If you have prescriptions to fill, here's what's next:

For medications taken for a short time (like an antibiotic):

Fill at any CVS Pharmacy or pharmacy in our network.

For medication taken regularly (such as high blood pressure or diabetes medicine):

You have a choice. Fill at any CVS Pharmacy, or get your medication delivered to your door. See the enclosed sheet for how to get started with convenient mail service delivery. You are allowed two 34-day fills of maintenance medication at any network pharmacy. After two fills if you do not fill at CVS Pharmacy or through mail service you will pay more for your prescription.

For medications taken for complex conditions (such as rheumatoid arthritis, hepatitis or cancer): Our specialty pharmacy can help. Visit CVSSpecialty.com to get started.

Get your online benefits by registering at Caremark.com/startnow

- Find network pharmacies
- Refill medications and check order status
- Check drug costs
- See your prescription history



Your first step is to register today at Caremark.com/startnow

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Here's an overview of your CVS Caremark benefits.

OU Health Plan

If you have any questions about your prescription plan or costs, call us at 1-844-345-2792 starting on July 1, 2017. We can help anytime once your plan starts. For TDD assistance, please call 1-800-863-5488.

	CVS Caremark Retail Pharmacy Network For short-term medications (Up to a 34-day supply)	Maintenance Choice CVS Caremark Mail Service Pharmacy or CVS Pharmacy For long-term medications (Up to a 90-day supply)
Generic Medicines Always ask your doctor if there's a generic option available. It could save you money.	\$5 for a generic medicine	\$10 for a generic medicine
Preferred Brand-Name Medicines If a generic is not available or appropriate, ask your doctor to prescribe from your plan's preferred drug list.	\$35 for a preferred brand-name medicine	\$70 for a preferred brand-name medicine
Non-Preferred Brand-Name Medicines Drugs that aren't on your plan's preferred list will cost more.	\$60 for a non-preferred brand-name medicine	\$120 for a non-preferred brand-name medicine
Refill Limit	One initial fill with two refills for maintenance medications	None
Maximum Out-of-Pocket	\$2,300 Individual/\$4,600 Family	

Please Note: When a generic is available, but the pharmacy dispenses the brand-name medication for any reason, you will pay the difference between the brand-name medication and the generic plus the brand copayment.

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Copayment, copay or coinsurance means the amount a plan member is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan. Your feedback is important as it helps us improve our service. Please contact us with any questions or concerns at 1-844-345-2792. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle private health information.

Get your
medication
delivered to
your door

For medications you take regularly, we offer a convenient mail service delivery option. To sign up and get started today, simply click or call.

Sign in or register at [Caremark.com/startnow](https://www.caremark.com/startnow) and follow the instructions to:

- Request a new 90-day prescription
- Refill an existing prescription if one is available to you

Or call the Customer Care number on the back of the enclosed letter to speak to a representative

