

# Questions & Answers for ERate Application for 2014 – 2015

The following are answers to questions received from vendors interested in the San Angelo ISD ERate application.

**Last Updated: January 17, 2014**

**Q:** Vendor is planning to submit quote(s) for basic maintenance category only. Within the “General Conditions” document posted on SAISD’s website for the ERate Form 470, it lists bid and performance bond needed. Since this is not a construction project, is a bond required?

**A:** No. A payment and performance bond is not required.

**Q:** In regards to basic maintenance, should we provide a quote for the following sites and if so how many hours: Carver, PAYS, Administration, Sam Houston, West TX Training Center, Maintenance or Food Service sites? (They were listed on the chart of sites on page 3 & 4 of the document at this [link](#).)

**A:** In regards to basic maintenance, please quote Carver using the same info listed for middle/high school campuses on our RFQ webpage. (Carver is a campus with a PEIMS number and is primarily for middle & high school students.) No quote is necessary for PAYS, Administration, Sam Houston, West TX Training Center, Maintenance or Food Service sites.

**Q:** Regarding WAN Connectivity: In the “[Telecommunications, Internet Access & Basic Maintenance](#)” document on your website, you list a location of sites needing WAN connectivity. At the bottom of the table listing the sites, there is a note: “Glenn MS, PAYS and Administration are on the same link currently. The current provider feed is terminated at Glenn Middle School and then SAISD distributes it via SAISD owned fiber to PAYS and Administration.” Do you want a quote for connectivity to the 3 sites combined (i.e. how your current setup is) or do you want a quote for connectivity to each of the 3 sites individually or both types of quotes?

**A:** Please provide both types of quotes. In other words:

Option 1: Cost of connectivity to Glenn MS to support Glenn MS, PAYS and Administration. PAYS and Administration would access WAN via SAISD owned fiber to Glenn MS.

Option 2: Cost of connectivity to each site: Glenn MS, PAYS, and Administration. Each one would have a separate connection to the district WAN, which connects to the Technology Center.

**Q:** Regarding WAN Connectivity: Should installation charges be included in quote?

**A:** Yes, if installation charges will be required in order for the vendor to provide services to SAISD, then they should be included on the quote along with the monthly charges amount.

**Q:** How much does SAISD currently pay a month for WAN connections? When the vendor setup the services was there an install fee?

**A:**

- SAISD currently pays \$650 per month per campus/location.
- Our campuses/locations (including connection speeds) are listed on page 3 & 4 of the [Telecom](#) document that we have posted on our [ERate webpage](#).
- Our connections are lease line fiber connections.
- We have had Suddenlink WAN connectivity for about 10 years. Based on older records, SAISD paid for installation on the first set of sites that were setup with Suddenlink for the WAN. SAISD added additional sites several years ago and did not pay installation on the additional sites.

**Q:** Would you prefer to outsource the work of webmaster?

**A:** No, we are not looking at out-sourcing the creation of webpages. We want our staff to be able to create their own webpages via easy to use of a content management system that is web-hosted.

**Q:** Do you love your current website solution?

**A:** Our current solution, School Center (installed on our servers), has been discontinued and is no longer supported and is the reason we are looking for a new solution.

**Q:** Are you planning on a new or redesigned website at this time?

**A:** We will probably start fresh and clean with whatever solution that we choose. Our current web-template program, School Center, is no longer supported.