



This is a quick guide on how to look up ParentVUE and StudentVUE activation keys as well as how to email ParentVUE activation keys.



For additional support, please contact the IMS Help Desk at (206) 631-3333 or email imshelp@highlineschools.org.





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ParentVUE Activation Key

This will pop open a new screen with the parents information.

- 1) Click on the **ParentVUE** tab.
- **2)** In the Activation Key Management section you can provide the parent with their activation key as well as print out a copy of the activation key.

Be sure to confirm the parents identity prior to providing them an activation key

Parent	Save Undo			
Parent Name: M ,	<u></u>			
Demographics Childr	ParentVUE Parer	t Contact Survey	Online F	Registration
Last Name	First Name	Middle Nar	Middle Name	
2 Activation Key Mana	gement			🖸 Email.
Activation Key	Key Valid Until		Email 1	
2P [°]			i	becky.m
Date Activation Key Used			Email 2	
09/12/2019 16:57:00	i			
Create Activation Key	Print Activation Key			Email 3
Activated via Online	e Registration			Email 4

Email ParentVUE Activation Key

- 1) Change your focus to the current year
- 2) Select the school the student attends.
- 3) Save.

From the **Pad Tree** Navigate to

- 1) Synergy SIS.
- 2) Parent.
- 3) Reports.
- 4) Individual
- 5) Then select PVU202

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- 1) Type **PVU202** into your quick launch.
- 2) Select the **PVU202** screen.







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Email ParentVUE Activation Key

- 1) Type in the **students' ID** Note the Preferred Last Name and Preferred First Name DOES NOT SEARCH the individual student. Only the student ID field does.
- 2) Check Create Parent ACtication Keys
- 3) Under Email Options select HPS Activation Letter

Be sure to confirm the parents identity prior to providing them an activation key

Report PVU202: Paren	nt Activation Key Letter 🗏
Print 4 ve Default Reset Saved	Default Email Me
Name: Parent Activation Key Letter Numb	per: PVU202 Page Orientation: Portrait
Options Sort / Output Conditions Select	ction Advanced
Student Info Student ID/ Perm ID 999999999 Prereneo Lasegame Preferred First N Grade	Name
Parent Relationship	Report Options
 Lives With Has Custody Mailings Allowed Contact Allowed 	 Show Student Name Show Student ID/ Perm ID Exclude Activated Parents Show Adult ID Group Students By Parent
 Create Parent Activation Keys 	
This will create an activation code for all parent (a) not already had an activation key created (b) have not logged into the ParentVL pryster Note: This will use the same setting Create Parent Activation Keys Distribution Options	for them that is still valid or
By specifying both a date and period below, the by classroom and display this information in the report. This will override any sort options spect Sort Option	he upper-right corner of the ified on the Sort/Output tab.
Email Options Select To Send Email To Parent HPS Activation Letter	DF From Email

Once the email is in the Job Q, it will send during our nightly bulk email send. This method will not send an email in real time.

Also note that the district will send the activation key emails to all parents. We will send multiple rounds of activation key emails to parents who have not activated.