

APPLE ID (TSD AND NON-SCHOOL) NEW DISTRICT ACCOUNT

- An Apple ID is actually an account with Apple. Accounts set up previously with School Email addresses are being moved.
- Apple Emails sent to students: This instructed students to create a new non-school email Apple ID (gmail, yahoo.com etc) address to that account. If they do assign a new email address, they will retain that Apple account and they will be able to move all of their items from iCloud to that address. If they do not, Apple will assign a temporary non-school ID to the account on September 28th. Nothing will be lost.

. Apple ID Update

- Dear Troy School District Student,
- Troy School District has claimed "@troyschools.org". Starting tomorrow, you will no longer be able to use "tsdstudent@troyschools.org" as the email address for your Apple ID.
- Choose a new email address to use as your Apple ID to resume using Apple services. To update your Apple ID, sign in with the temporary ID, "nchembeti24-troyschools.org@temporary.appleid.com", and your current password on your device or at appleid.apple.com.
- [Learn more](#)
- Apple Support

Call (800) MY–APPLE (800–692–7753),
7 days a week from 7:00 a.m. to 11:00 p.m. Central time.

- If students are following the instructions from Apple, but, are not being allowed to rename those non-school Apple accounts. We are unable to assist with this step, since all communication will legally need to be between Apple and the end-user for the account. Apple support will need to be contacted for assistance.
- On Sept 28th, essentially every student email address (@troyschools.org) will have a new email Apple account created. Those accounts are legal under federal law for students under 13 without parental consent because they are in a “managed school environment” and adhere to COPPA. They do not have access to the Apple App Store, but will have access to the TSD app Portal and 250GB of iCloud storage, as opposed to the 5GB Apple provides. The new Apple ID will also allow students to access such apps as Keynote without having Apple ID prompts.
- On Sept 28th the new Apple ID accounts can be accessed by the student’s district email address, and their district password. So whatever password they use to log into their Ipad/Schoology etc, will work on their apple ID. If they change their district password it will change the Apple ID password as well.