

Case Management Program

DTE Energy's Case Management Program is designed to help customers lower their outstanding energy bills and independently manage bill payments.

To participate, customers must meet the following requirements:

- Income less than 200 percent of federal income guidelines
- Any past-due balance of \$750 or greater
- Residential energy account
- No energy theft or tampering
- Some source of income, and be willing to provide us with that information
- File for a Home Heating Credit with the State of Michigan.
- Agree to enter into a budget payment plan and learn about how to use energy more efficiently

Call DTE Energy at **800.545.8046** for more information about the Case Management Program.

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