

MySchoolAccount Lunch FAQs:

1) My child already has a meal plan. Do I still need a MySchoolAccount?

While you are not required to have a MySchoolAccount if your child is on a meal plan. They are already in the system, just without a parent account. We hope to start using MySchoolAccount for other AIM services in the future, so having an account can be useful.

2) My child brings lunch every day. Do they still need to be registered at MySchoolAccount?

No student is required to have a MySchoolAccount. However, after October 1, we will no longer invoice or accept cash payments for forgotten lunch. We encourage establishing and funding an account so that, in the event that they do forget lunch, they can access it for immediate payment.

3) If the account is for forgotten lunches, how do I know how much money to put in?

It can be hard to gauge how much your child will need to purchase lunch. You can add money to the account at any time, but might want to start with the value of a few forgotten meals, suggested \$36.

4) Why is there a fee to deposit funds?

MySchoolAccount covers the cost of their services by charging a \$2 fee for depositing funds from an ACH account, and \$4 fee for funds deposited with a credit card.

5) My child is a Senior at AIM, participating in Dual Enrollment at a nearby college, and are often off premises during lunch. It doesn't make sense to have a 5-day lunch plan, but I would like them to be able to get lunch when they are present. How will that work?

Seniors are afforded a special lunch price for this very reason; the price for a Standard lunch is \$10. They will need a MySchoolAccount to make these purchases.

6) If my child's account doesn't have enough money and they forget lunch, will they really not get a meal?

AIM encourages all families without a lunch plan to set up and fund a MySchoolAccount for a suggested amount of \$36, which covers 3 lunches for the year. These funds will roll over to the next school year if not used. We will never refuse a child a meal if they have truly forgotten their lunch, but funds should be available by the student's lunch period in order for them to receive lunch. Should your balance be negative or your child require a lunch without an account, we will notify you regarding the amount owed on the account.