



# Alerts from FHS (District info on other side.)

- \* Don't miss receiving alerts.
- Create a new contact in your phone.
- Have a Parent Portal account.

## K12

Dear FLORENCE HIGH SCHOOL Parent(s) and Guardian(s),

After June 30<sup>th</sup>, we will no longer be using SchoolWay notification system. We have recently implemented a new school notification system called **SwiftK12**. This notification system is loaded with new features that will make it easier for us to keep in contact with your family. To guarantee the notification system is used efficiently, we will need to confirm your contact information is accurate and up-to-date at all times. We are opening the parent portal up for two weeks in order for you to update your contact information.

SwiftK12 allows our district and schools to send messages using phone, email and SMS text messaging. Phone calls will be sent with **601-724-7298** as the caller ID number. You may want to add this phone number to your address book to help you recognize incoming calls from the school easily. Text messages will be sent from **FLORENCE HS**. Please note you will not be able to reply to text messages sent from the school. Email correspondence will come from **rcsd-fhs-school-alert@rcsd.ms** email.

SwiftK12 is integrated with the existing PowerSchool Parent Portal. If your student is enrolled in grades 3-12 you should already have a parent portal account. If you do not have an account now is the perfect time to set one up. If you log-on to the Parent Portal (We suggest you log-on using Chrome or Firefox.) you will now see a new link called **SwiftReach SwiftK12** on the left navigation pane under **Alerting**. If your student is K-1, you will be receiving a digital form to complete in order to update your information.

**Note:** Setting up your parent preferences is your responsibility. You will receive messages to every contact field shown in Alert Preferences until updated in the parent portal. Tolls and charges associated with receipt of messages from the school are your responsibility and not the responsibility of the school. Please be sure to set your unique preferences if there are any numbers or addresses to which you do not like to be contacted. *All phone numbers and email addresses must be in a valid format to save properly.*

*Emergency messages* are always sent with all three message types (email, text, and voice calls) and to every contact field shown even if you have opted out. We cannot change this. Emergency messages will be labeled as such so you will know it is an actual emergency. If you do not have access to log into the Parent Portal, you may contact the school directly to request changes.

If you have any questions, please contact your child's school. We hope you appreciate this new SwiftK12 school notification system and the flexibility it will provide for you as a parent.

Thank you

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\* Add to contacts in your phone! \*

