## COMPLAINTS CONCERNING DISTRICT EMPLOYEES

The Governing Board believes that the quality of the educational program can improve when the District listens to complaints, considers differences of opinion, and resolves disagreements through an established objective process.

The Governing Board recognizes the need for providing parents, guardians and/or other members of the public with a complaint process regarding certificated management, or confidential employees of the District.

The Governing Board expects that members of the public will make every effort to resolve their complaints and disagreements informally before resorting to formal complaint procedures.

Individual Board Members do not have authority to resolve complaints. If approached directly with a complaint, however, Board Members should listen to the complaint and show their concern by referring the complainant to the Superintendent or designee so that the problem may receive proper consideration.

The Superintendent or designee shall establish complaint procedures which allow members of the public to appeal to the Board.

#### Legal Reference:

EDUCATION CODE	
33308.1	Guidelines on procedure for filing child abuse
	complaints
35146	Closed sessions
44031	Personnel file contents and inspection
44811	Disruption of public school activities
44932-44949	Resignation, dismissal and leaves of absence (rights of
	employee; procedures to follow)
48987	Child abuse guidelines
GOVERNMENT CODE	
<u>950-950.8</u>	Actions against public employees
54957-54957.8	Closed Sessions
54957-54957.0	Closed Sessions
CODE OF REGULATIONS, TITLE 5	
3080	Application of Section 4600-4671
4600-467	Uniform Complaint Procedures
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### COMPLAINTS CONCERNING DISTRICT EMPLOYEES (continued)

# PENAL CODE

273 Cruelty or unjustifiable punishment of child 11164-111743.3Child Abuse and Neglect Reporting Act

# WELFARE AND INSTITUTIONS CODE

300 Minors subject to jurisdiction of juvenile court