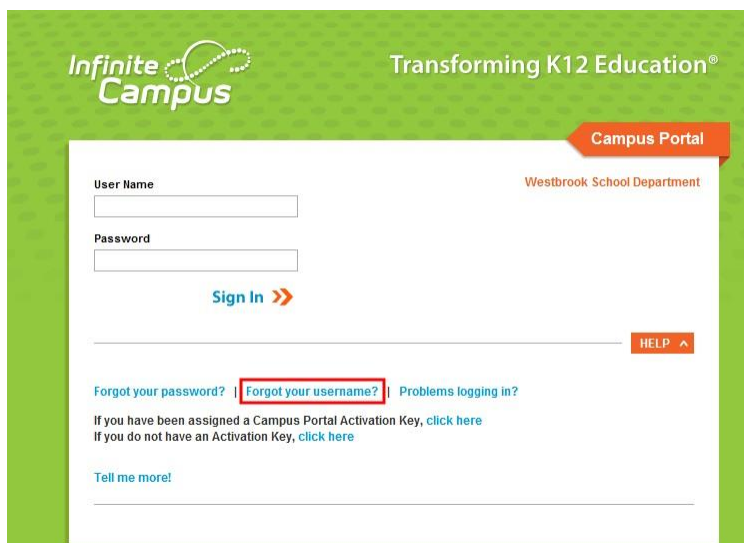


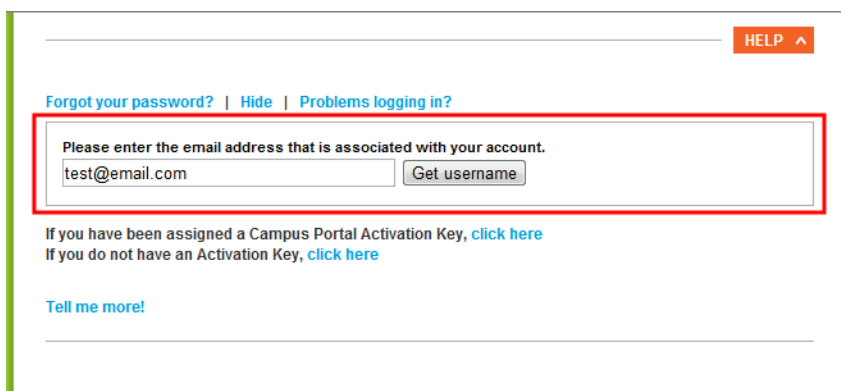
How to Recover Your Username – Forgot your username?

If you forget your username you may request it by clicking on **Forgot your username?** located on the District's Infinite Campus Portal login page.

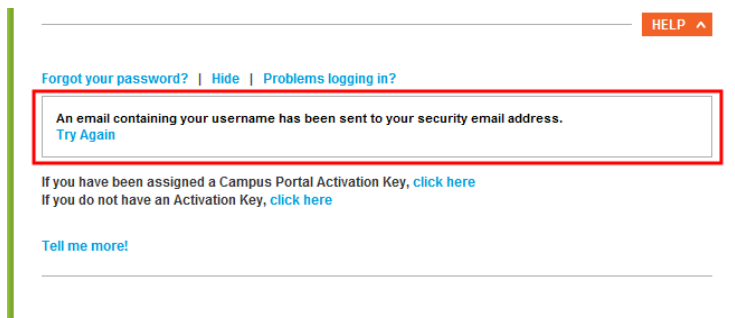
NOTE: You may request a forgotten username five times per day. On the sixth try, you will be locked out of your account until the next day when you may try again.



Once the **Forgot your username?** link is selected, a field will appear asking for the email address associated with the account.



Enter the email address you have saved in **Contact Preferences** on the Portal and click **Get username**.



A message will appear indicating an email containing your Campus username has been sent. You may now log on the Portal.

This message is in response to a request made in Infinite Campus for a forgotten username. If you did not make this request, please contact your district at (555)100-3216.

The user account(s) and related login URL(s) associated with this email address appear below:

Your username is: natetester <http://10.10.10.10/campus/KYd3.jsp>

If you don't receive an email from Campus containing your username, select the **Try Again**.

Note: Check your Spam mailbox if you didn't receive the email message containing the Campus username before you **Try Again**.

Trying to log into your account multiple times incorrectly will require you to enter a CAPTCH each time you attempt to login. This protects your account.

Infinite Campus Transforming K12 Education®

District Edition

Version: E.1214.1
laekyd3 Site

Username

Password

D 8 | c p m B

Sign In >>

Trouble accessing your account? Contact your administrator
[Forgot your password?](#)

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