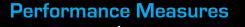
## Iredell - Statesville Schools Model for Aligned, Effective and Efficient Operations



## Service & Support Focus

- 1. Based on customer requirements what services need to be provided?
- 2. How will our team provide these services?
- 3. How will our team know if these services have been provided?
- 4. How will our team know if services are provided in an effective and efficient manner?
- 5. What will our team do if services are not provided in an effective and efficient manner?

Collaborative

**Teams** 

Customer Requirements and Satisfaction

Mission, Vision, and Values; Data-Driven Decision-Making; PDSA; Aligned Strategic Plans