2016-2017 Annual Report







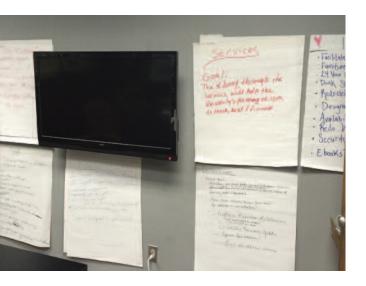


Health Sciences Library



"I am one of the biggest advocates of you and your staff."

– Physician



In January 2017, Library

Administration completed a new strategic plan for the Health Sciences Library. The plan is the result of a staff retreat in August 2016, followed by breakout sessions in the months that followed. A separate document on the Library website describes progress on this plan.

Collections

	S
Budget	
\$1,718,521	Resources Budget
\$7,000	Departmental Sponsorship of E-Resources
\$2,632	Board of Regents grants
\$500	National Network of Libraries of Medicine, South Central Region ¹



Collection Use During 2016/2017²

387,960 Searches of Databases or Point-of-Care Resources 227,452 Full-Text Downloads

42,691 Uses of E-books

¹ For materials related to a gamification award. See this report's section on External Funding.

² Likely underestimates true usage. For some subscriptions shared with other libraries, the Library cannot obtain use data solely for LSU Health Shreveport.

10 Most Used E-journals for 2016/2017²

Proceedings of the National Academy

of Sciences of the USA

Journal of Biological Chemistry

Blood

Pediatrics

Nature

Cell

Journal of Virology

The Lancet

Clinical Infectious Diseases

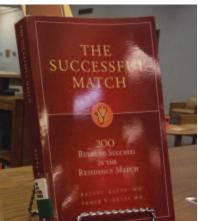
Nature Scientific Reports

Significant donations to enhance the collection

Alumni Association, for new books and e-books about matching for a residency, September 2016

Comegys Enhancement Fund, to update and add new PreTest USMLE preparation books, April 2017





During the February 2017 "Thank You" day for Alumni, a student specifically thanked the Alumni Association for providing the Library's newest books about success in the residency match process.

Use of Library Services

Services

Who provides this service?

Writing Consultations completed	565	Betty Tucker, Barbara Reilly, Terri Nail, Lexi Brackett*
Interlibrary Lending & Borrowing – total requests	2,029	Barbara Reilly, Montie' Dobbins, Terri Nail, Sheryll Anderson, student workers
Questions answered from all locations	4,148	All Library staff
Total In-Library Checkouts (Includes study room keys & & reserve materials)	4,178	Library staff at front desk

*resigned May 2017

Library Systems

Library Systems staff manage 8 websites; 2016/2017 use totaled 1,195,974 page views

In April 2017, Library Systems staff completed the rollout and training for the new PaperCut printing and copying system. The new system allows for payment with campus ID badges, a feature that had been requested for years



In June 2017, along with LSU Health New Orleans libraries, Shreveport Library Systems staff successfully migrated to the Innovative Interfaces Sierra integrated library system to manage acquisitions, cataloguing and circulation

Library Space Enhancements

The Marianne & Stafford Comegys Library Enhancement Fund generously paid for space enhancements in the Library in July 2016 and May 2017:

- Earplugs
- Charging station for multiple devices
- Clamp-on acrylic privacy screens
- Standing desk
- 19 new glass marker boards in study rooms throughout the Library

Vice Chancellor of Academic Affairs, Dr. Jane Eggerstedt, donated a conference table and chairs from her office. The table and chairs were placed on the second floor of the Library

In May 2017, the Library collaborated with University Police & Legal Affairs to develop a Code of Conduct for Library users

In June 2017, Library staff installed digital counters on computer lab doors, to improve the accuracy and efficiency of collecting data about the traffic in the computer labs

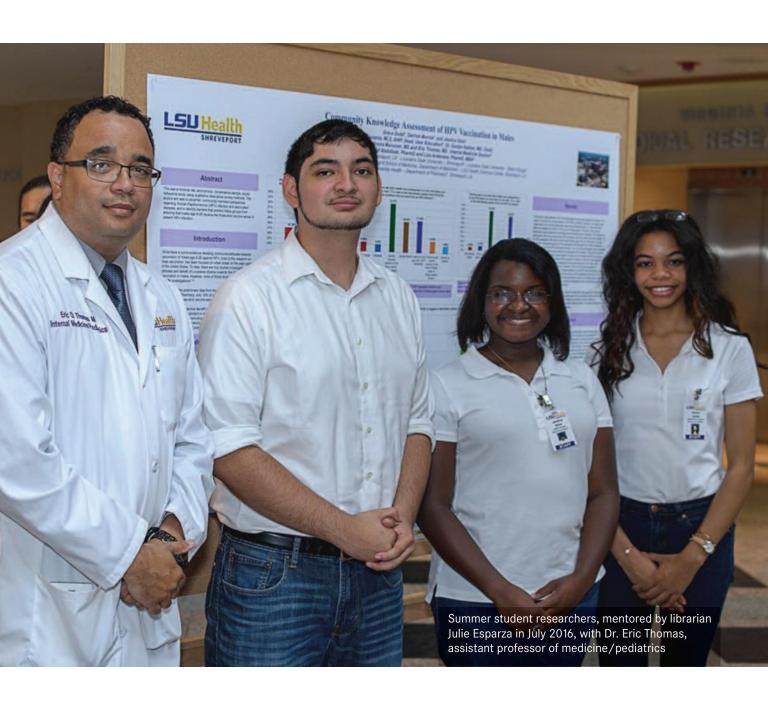


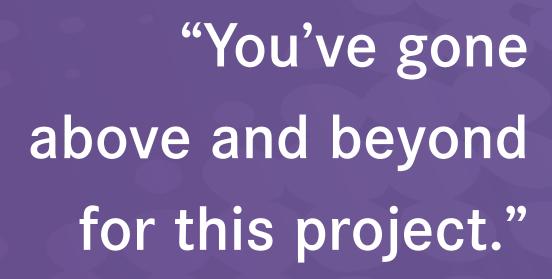












Staff Member

Library Faculty Teaching

Library faculty are involved in the curricula of all 3 schools, plus several residency and fellowship programs. Some Library faculty are course directors or co-directors for credit-bearing courses in the School of Allied Health Professions and the School of Medicine.



Librarians also provide training to locate reputable health information, at various locations throughout Shreveport and Bossier City. See Summary table on page 26.

New educational efforts in 2016/2017 included:

- Two presentations in July 2017 for School of Allied Health Professions faculty development
- Student-librarian consultations for assignment for graduate class in public health nutrition



New outreach efforts in 2016/2017 included:

- Library table at STEM College & Career Fair at a local high school, October 2016
- Library table at Feist Weiller Cancer Center oral, head
 neck screening fair, April 2017
- Presentations to the Delta Emergency Response Team (DERT), May 2017

Library Faculty Reaching out to Departments and Programs

Each Library Faculty member is assigned to be the liaison to at least one department

or program. The Library faculty who are liaisons can offer or facilitate:

- Introductions for new residents and students
- Welcome e-mails to new faculty
- Standalone classes on special topics (at the request of faculty)
- Customized sessions on writing or database searching skills as part of for-credit classes
- Holiday gifts³



Contributing to Personal Development

The Health Sciences Library provides multiple opportunities for learners to become more well-rounded people, not just knowledgeable health care providers and researchers. We do this through:



■ Contests and promotions throughout 2016/2017



- Open space for relaxation
- Therapy dog visits



³ Prizes for contests, jigsaw puzzles and leisure reading materials, and liaison holiday gifts, are donated from various sources. State funds are not used.

■ Exhibits and displays

- From DNA to Beer: Nature in Medicine & Industry, from July 25 to September 4, 2016
- Art from Bossier City artist Ashley Pfanner Wachal, through September 15, 2016
- Remembering Dr. Jack Pou, courtesy of Mrs. Margaret Anne Pou, November 2016
- Art by Cancer Patients, Ioaned from Feist Weiller Cancer Center Arts in Medicine Program, November 2016

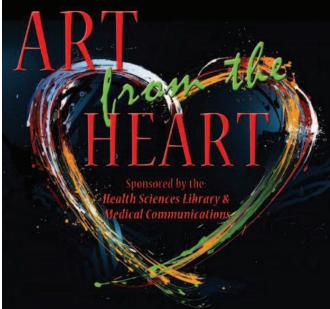






This year marked the 5th anniversary of the Art from the Heart campus art show, hosted in the Library. For this special event, Library Systems staff set up kiosks to let viewers vote on their favorite artwork. Over 100 people voted for the art on display.









Top left: Christmas Smocked Dress by M'Liss Sella (Department of Medicine Staff), 1st place winner Lower left: Wrecked by Kelly Bihm (Medical Student), 2nd place winner Lower right: Pencil Sketches by Dr. Peeyush Bhargava (Department of Radiology Resident), 3rd place winner

Assessment and Evaluation of Library Services

The Library gathers and acts on feedback from multiple channels and sources.

AAMC Graduation Questionnaire for 2017

Of 70 students who answered the question about satisfaction with the Library, 88.6% were "Satisfied" or "Very Satisfied," compared to 86.3% of all graduates from AAMC medical schools who answered the question

Comments and Suggestions

Form on Library's home page goes directly to Library Administration. Replies are made if the sender provides contact information, but the form may be completed anonymously

Evaluations of Classes Taught by Library Faculty

For 2016/2017, the average course evaluation score was 3.87 out of 4. Learners praised the helpfulness of Library faculty and the timeliness of the topics. Suggestions for future courses are considered

Library Advisory Committee Meeting

Chaired by Dr. Dennis Wissing, met on February 21, 2017

Writing Consultants

Library staff completed a formal satisfaction survey of people who have used the Library Writing Consultant service. Of those who responded, over 90% were "very likely" to use the service again in the future. Respondents also noted that some documents reviewed by Library Writing Consultants went on to win awards or special recognition

External Funding

Library faculty successfully obtained \$12,000 of funding for outreach activities during 2016/2017. An additional award for \$24,953 was received during 2016/2017 and will be completed in 2017/2018.

These awards from National Network of Libraries of Medicine, South Central Region

2016 Exhibitor Award. (12/1/2016 – 4/30/2017). PI: David Duggar. Amount: \$2,000. Offset the costs of exhibiting at the 2017 Louisiana Library Association annual meeting in Lafayette, LA.

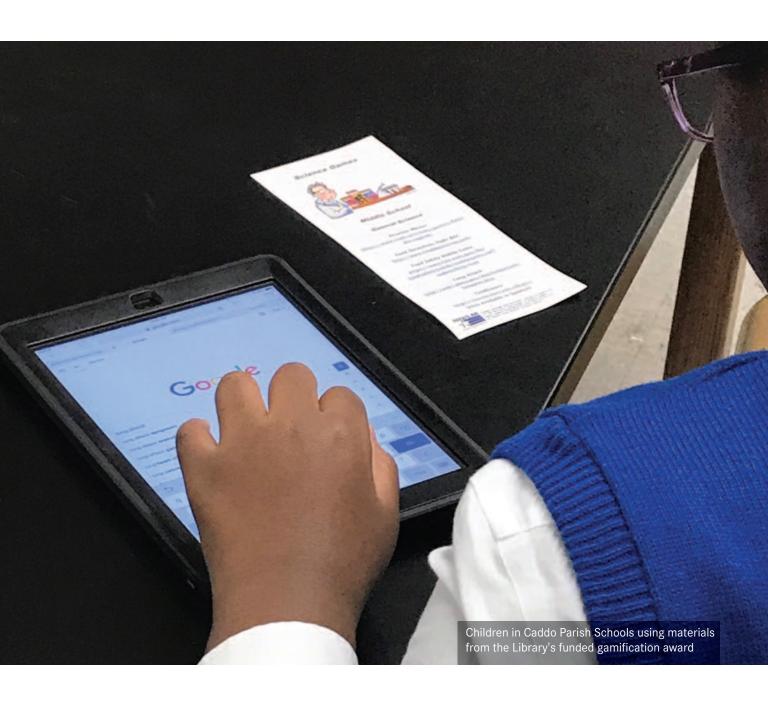
2016 Express Outreach Award. (9/19/2016 – 4/30/2017). Teaching Science through Gamification: Promoting Education on Health Topics within the Caddo Parish School System in Northwest Louisiana. PI: David Duggar. Amount: \$10,000 LSU Health Shreveport Library faculty worked with the Caddo Science Department's K-6 and 6-12 Curriculum Instructional Specialists (CIS) and the Supervisor of Libraries of Caddo Parish Schools to bring awareness of game-based learning health and sciences resources linked from the NLM databases.

2017 Consumer Health Award. (5/1/2017 – 4/30/2018). Geaux Consumer Health (GCH): Bringing Comprehensive Consumer Health Resources Training to Louisiana. PI: Julia Esparza. Amount: \$24,953.

LSU Health Shreveport Library faculty are leading a multi-pronged initiative to improve the quality of health information available to the public in Louisiana.

(Project website: http://guides.lsuhsc.edu/geauxconsumerla)

Assistant Director Betty Tucker obtained \$2,632 Board of Regents funding, part of the Affordable Learning LOUISiana initiative, aimed at making college affordable. The funds were used to purchase 11 e-book versions of required textbooks at LSU Health Shreveport.



"You guys are amazing. You work extremely hard at helping the writers and are very approachable."

About the Library's
 Writing Consultants

Library Faculty and Staff Productivity

For 2016/2017, Library Faculty productivity included:

2 peer-reviewed articles	Jones DA, Reilly B. Effects of change in hospital affiliation on an academic medical center library. J Hosp Librariansh. 2017 Jan; 17(1): 13-21.
	Brackett, A. Tips for the first-year health sciences librarian. Med Ref Serv Q. 2016; 35(4): 454-60
1 chapter in edited book	Olmstadt W, Voorhees MA, Engeszer RJ. Tailoring library support for a community research fellows program. In: Conte M, editor. Translating expertise: Roles for librarians in the translational research enterprise. Lanham (MD): Rowman & Littlefield; 2016. p. 55-64.
3 contributed papers presented at professional meetings	Craig P, Dobbins M, Duggar D. Intruder Alert! A Symposium for Mass Murder Response. Paper presented at: Annual Meeting of the South Central Chapter/Medical Library Association; 2016 Oct 25; Galveston, TX.
	Esparza JM, Gilbert T, Rinaudo C, Kahlon G, Robinson L, Brackett A, Dobbins M, Duggar D, Olmstadt W. If it swells, ride it: SACS-QEP implementation after 2 years at the Louisiana State Health-Shreveport. Paper presented at: Annual Meeting of the South Central Chapter/Medical Library Association; 2016 Oct 25; Galveston, TX.
	Esparza JM, Dodd G, Murcia D, Sims J, Abdulbaki A, Anderson L, Kahlon G, Mavuram M, Thomas E. Community Knowledge Assessment of HPV Vaccination in Males. Paper presented at: Annual Meeting of the South Central Chapter/Medical Library Association; 2016 Oct 25; Galveston, TX.
4 posters presented at professional meetings	Brackett A, Duggar D. Transforming National Library Week in a Health Sciences Library Setting. Poster presented at: Annual Meeting of the South Central Chapter/Medical Library Association; 2016 Oct 25; Galveston, TX.

4 posters presented (continued)

Brackett A. Birds and Books! An Academic Health Sciences Library on Twitter and Facebook. Poster presented at: Annual Meeting of the South Central Chapter/Medical Library Association; 2016 Oct 25; Galveston, TX.

Craig P, Curtis T, Andress W, **Dobbins M**, **Duggar D**. Librarians Dreamed of Participating in a Mock Mass Casualty Incident: Did They Dare to Do It? Poster presented at: Medical Library Association Annual Meeting; 2017 May 28; Seattle, WA.



Aaronson E, **Duggar D**, Marks L. Dreaming to Learn the Socious Platform, HLS Dares to Follow EMTS. Poster presented at: Medical Library Association Annual Meeting; 2017 May 28; Seattle, WA.

1 class taught to peers

Olmstadt W, Duggar D. Health Sciences Reference for the Non Health Sciences Librarian. Program presented at: Louisiana Library Association Annual Conference; 2017 Mar 9; Lafayette, LA.

4 appointed members of national award juries

David Duggar, Majors/MLA Chapter Project of the Year Jury Will Olmstadt, David A. Kronick Traveling Fellowship Jury (Chair) Betty Tucker, Ysabel Bertolucci MLA Annual Meeting Grant Jury Deidra Woodson, Eugene Garfield Research Fellowship Jury

1 national webinar	Olmstadt W, Kronenfeld MR. Crisis Communication. Webinar presented in the NLM/AAHSL Leadership Fellowship Curriculum; 2017 Jun 12
1 professional panel	Brown P, Amsberryaugier L, Cosper LeBoeuf M, Miller M, Braunstein S, Curry S, Duggar D , Barry C. The State of Academic Librarianship in Louisiana: LLA, LUC, ACRL-LA. Panel discussion at: LUC 2016 (LOUIS Users Conference); 2016 Oct 5; Baton Rouge, LA.
2 sessions moderated at professional meetings	Craig P, Duggar D , Dobbins M . Disaster Information Resources. Panel discussion co-facilitator at: Annual Meeting of the South Central Chapter/Medical Library Association; 2016 Oct 25; Galveston, TX.
	Dobbins M. Dreaming of a Healthier Community: Librarians Doing Research. Session moderated at: Medical Library Association Annual Meeting; 2017 May 29; Seattle, WA.
1 book review	Olmstadt W. [book review]. Consum Connect [Internet]. 2017 [cited 2017 Sep 10]; 33(1). Review of: Schechter S, Cram D. Understanding Parkinson's Disease: A Self-Help Guide. Omaha: Addicus Books; c2016.
Editorial roles with 7 professional publications	Montie' Dobbins – editor of People column, Louisiana Libraries Julie Esparza – editor of Outreach column, Journal of Hospital Librarianship Dixie Jones – editorial boards of Medical Reference Services Quarterly, Journal of Hospital Librarianship, and Journal of the Medical Library Association Betty Tucker – editorial board for Health Sciences Library Association of Louisiana newsletter Deidra Woodson – editor of Charting Consumer Health column, Journal of Hospital Librarianship

2016/2017 recognition for Library Faculty included:

2 elections as president of professional associations	Montie' Dobbins, Pr the Medical Library	resident-Elect, South Central Chapter of Association
	Will Olmstadt, Presi Association of Louis	ident-Elect, Health Sciences Library siana
1 regional award for presented research	of the Medical Libra Medical Libraries Co of Esparza JM , Dod L, Kahlon G, Mavura	esearch Award 2016 South Central Chapter ry Association and South Central Academic onsortium, 1st Place for Paper presentation d G, Murcia D, Sims J, Abdulbaki A, Anderson m M, Thomas E. "Community Knowledge Vaccination in Males"
1 national award for presented research	Award, 2nd Place f Duggar DC, Gatson "Morning Report M	sociation, Research Section, 2016 Research or Paper presentation of Esparza JM , T, Gangireddy D, Hughes M, Kahlon G. osaic: Information Resources Used to estions from Morning Report"
2 national awards	Julie Esparza, Lucre Award, Medical Libi	rtia W. McClure Excellence in Education rary Association
		essional Recognition Award for vation, Hospital Libraries Section of the sociation
1 national competitive fellowship		onal Library of Medicine/Association of ciences Libraries (NLM/AAHSL) Leadership
6 Library Faculty credentialed in the Medical Library Association Academy of Health Information	Provisional level	Alexandria Brackett
	Distinguished level	David Duggar, Julie Esparza, Dixie Jones, Will Olmstadt
Professionals (AHIP)	Senior level	Betty Tucker

Library Staff Continuing Education

Library staff were offered 11 sessions for professional development. Topics included multiple webinars from the Medical Library Association, as well as the following:

- Issues in Contemporary Librarianship, Library Disaster Plan Refresher, September 2016
- Issues in Contemporary Librarianship, Recap of Recent Conferences, December 2016
- Packing Your "Digital Go Bag," webinar from National Library of Medicine, March 2017
- Louisiana Environmental Public Health Tracking Network, webinar from the Louisiana Department of Health, March 2017

In addition:

- Two Library student workers won scholarships to further their education
- Two Library staff enrolled in the graduate program in library science through LSU in Baton Rouge
- One Library staff member continues coursework to earn an MBA with a concentration in project management

Staff Updates

Dixie Jones, director, retired on January 31, 2017. She worked in health sciences libraries for over 40 years, including twelve years as our Head of Reference and three years as our associate director. She served as director from 2012-2017.

Will Olmstadt was named interim director effective February 1, 2017.

Alexandria "Lexi" Brackett resigned in May 2017 for a position at Yale University.

Barbara Reilly, interlibrary loan librarian, received her pin celebrating 15 years with the university.



Jones



Olmstadt



Brackett



Reilly

Library Faculty Service and Professional Appointments

Locrecia Abner Metadata & Cataloging Librarian

Library Committee Service

Library Website Committee
Library Video Update Committee
Search Committee, Reference Librarian

Campus Service

Continuing Medical Education Committee LSU Health Women's Club

Mararia Adams Assistant Director, Library Systems

Library Committee Service

Healthelinks Committee, Chair Library Leadership Group Library Website Committee, Chair Promotion and Tenure Departmental

Review Committee

Promotion and Tenure Mentor

Community Service

Bossier Council on Aging, Board of Directors

Montie' Dobbins Head, User Access Services

Library Committee Service

Library Leadership Group

Library Video Update Committee, Chair

Sunshine Committee, Chair

Campus Service

Medical Communications Committee

South Central Chapter, Medical Library

Association

President-Elect

Bylaws, Board Liaison

Finance, ex officio

Local Arrangements, Board Liaison

Medical Library Association

Abstract reviewer for MLA 2017 Annual Meeting National Program Committee for MLA 2018

Annual Meeting

Chapter Council Liaison

Contributed Content Working Group

Lightning Rounds Co-Chair

Bylaws Committee

Public Services Section

Bylaws Committee Chair

David Duggar Head, Library Liaison Program

Library Committee Services

Healthelinks Committee

Library Leadership Group

Promotion and Tenure Departmental Review

Committee

Promotion and Tenure Mentor

Search Committee for Reference Librarian, Chair

Campus Service

Institutional Review Board, Non-Scientific

Voting Member

United Way You Can Change the Story Campaign,

Co-Chair

United Way Make a Difference T-Shirt Fundraiser,

Chair

United Way Day of Caring, Participant

Health Sciences Library Association of

Louisiana

Membership Committee, Chair

Louisiana Library Association

Academic Section

Chair

Grassroots Grant Committee, Chair

Outstanding Academic Librarian Award Committee,

Chair

Program Chair

South Central Chapter, Medical Library

Association

Bylaws Committee, Chair (Oct 2016-Oct 2017)

Chapter Council Representative Alternate,

2017/18-2019/20 [June-May]

Communications Committee, ex officio member

(CCR Alternate), 2017-2020 [June-May]

Medical Library Association

Brodman Award for Academic Medical Librarian

of the Year Jury

Abstract reviewer for MLA 2017 Annual Meeting

Cancer Libraries Section, Treasurer

Julie Esparza Head, User Education & Outreach

Library Committee Service

Healthelinks Committee

Library Leadership Group

Promotion and Tenure Departmental Review

Committee

Promotion and Tenure Mentor

Sunshine Committee

Campus Service

Awards & Scholarships Committee

Continuing Medical Education Committee, Chair

Quality Enhancement Plan (QEP) Committee

Institutional Review Board, Non-Scientific Voting

Member

Health Sciences Library Association of

Louisiana

President

South Central Chapter, Medical Library

Association

Awards & Scholarships Committee

Medical Library Association

Ad Hoc Committee to Review Core Clinical

Journals

Hospital Libraries Section, Chair

Will Olmstadt Interim Director

Library Committee Service

Healthelinks Committee

Library Website Committee

Promotion and Tenure Department Review

Committee, Chair

Library Leadership Group

Campus Service

Continuing Medical Education Committee

Task Force for the 21st Century Library

Health Sciences Library Association of

Louisiana

President-Elect

Louisiana Library Association

Chair-Elect, Subject Specialists Section

South Central Academic Medical Libraries

(SCAMeL)

Board of Directors

Medical Library Association

David A. Kronick Traveling Fellowship Jury

Barbara Reilly Interlibrary Loan Librarian

Library Committee Service

Writing Consultants

Campus Service

Medical Communications Committee

United Way Campaign Committee

Health Sciences Library Association of Louisiana

Membership Committee





Left: David Duggar and Betty Tucker at May 2017 Commencement

Right: Julie Esparza at the Louisiana Library Association annual meeting in March 2017

Betty Tucker Assistant Director, Technical Services

Library Committee Service

Library Leadership Group

Writing Consultants

Campus Service

Baptist Collegiate Ministry, faculty sponsor

Health Sciences Library Association of

Louisiana

Newsletter Committee

Medical Library Association

Abstract reviewer for MLA 2017 Annual Meeting

Deidra Woodson Metadata & Digitization Librarian

Library Committee Service

Healthelinks Committee

Library Website Committee

Art from the Heart Exhibit Committee, Chair

Health Sciences Library Association of

Louisiana

Past President (January 2016 - December 2016)

South Central Chapter, Medical Library

Association

Fundraising Committee

Continuing Education Committee

Medical Library Association

History of the Health Sciences Section,

Membership Committee Chair

Eugene Garfield Research Fellowship Jury

Abstract reviewer for MLA 2017 Annual Meeting

Library Staff

Sheryll Anderson, Library Specialist in Access Services

Katrina Bell, Library Associate in Systems

Nell Hays, Business Manager

Mallory Moran, Library Specialist in Technical Services

Terri Nail, Evening and Weekend Manager

Summary of LSU Health Shreveport Library Education & Outreach Statistics

July 1, 2016 - June 30, 2017

In-House Instruction		Outreach Activities		
Allied He	alth	Outreach CI	asses	
Hours	42.00	Hours	17.70	
Sessions	38.00	Sessions	31.00	
Attendees	433.00	Attendees	411.00	
Basic Scie	ences	Events		
Hours	11.00	Hours	46.75	
Sessions	9.00	Sessions	10.00	
Attendees	20.00	Attendees	1120.00	
Medical Schoo Faculty, Fellows, Medical Stu	Residents,	Healthelinks Brochu	re Distributio	
Hours	168.50	Hours	11.40	
Sessions	143.00	Sessions	12.00	
Attendees	1899.00	Brochures	4149.00	
[Library Faculty and Sta Developme	AND DESCRIPTION OF THE PROPERTY OF THE PROPERT		
	Hours	18.75		
	Sessions	11.00		
L	Attendees	78.00		
Totals for In-Hous	e Instruction	Totals for Outread	h Activities	
Hours	221.50	Hours	75.85	
Sessions	190.00	Sessions	53.00	
Attendees	2352.00	Attendees	1531.00	
		Brochures	4149.00	

JME 9/20/2017

The Health Sciences Library is also very grateful to the following donors.

Individuals & Families

Brady Banta ···· Stafford & Marianne Comegys ···· David Duggar ···· Nell Hays

Blanche Houston & Family

Jim & Dixie Jones ··· Judy Neff ··· Barbara Reilly ··· Jeanette Triplett Richards

Deidra Woodson

Departments & Groups

Alumni Association --- Department of Obstetrics & Gynecology --- Department of Psychiatry

In Memory of Billy Triplett

Billy Triplett began working at the Library of the LSU Health Sciences Center - Shreveport in September 1975 and eventually became the Library's Assistant Director of Operations. He retired from LSU on January 31, 2007, with 31 years of service. When he passed away on November 1, 2016, his family generously requested that memorial donations be made to the Library. These funds have been used to purchase a beautiful bench now on the main floor of the Library. The Library was able to acquire electronic access to Orthopaedic Knowledge Update: Sports Medicine 5 with the remaining funds. These items will serve as lasting tributes to our beloved colleague.





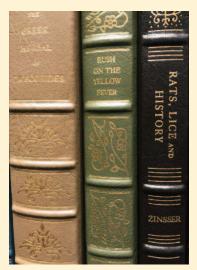
Would you like to donate to the Health Sciences Library?

Donating to the Library benefits students, faculty & staff of the entire

Health Sciences Center

Donations may be made to the LSU Health Sciences Center Foundation http://www.lsuhsfoundation.org

Please contact the Foundation for specific details on giving to the Library











"Learning how to use a database for research was very helpful because I would have been lost otherwise."

- Student

The Health Sciences Library gratefully acknowledges the suggestions and time from members of the Library Committee for 2016/2017.

Dennis Wissing, PhD, Chair

Adrian Abreo, MD

Hayley Everett

Timothy Gilmore, MHS

James Morris, MD

David Henry, MD

Jan Hood, MD

Martin Muggeridge, PhD

Nishanth Sasidharan Nimala, MD

Adam Richard

Hannah Thomson

Marie Vazquez-Morgan, PhD

Amy Vozenilek

Richard Wigle, MD

Xiuping Yu, PhD

Cynthia Zhao, MD





Health Sciences Library