

# 2015/2016

## **ANNUAL REPORT**



**Health Sciences Library** 

### **CONTENTS**

Introduction from the Library Director: We Make Good Things Happen	3
Maintaining Strong Collections	4
Library Study Space Improvements	6
Use of the Library's Space	6
Improved Systems & Technology	7
Library Liaisons	9
Reference Service and Writing Consultations	
Interlibrary Lending and Borrowing	
Supporting Patient Care	10
TRIP: Translating Research Into Practice	12
Education and Outreach	13
Social Media	16
Exhibits, Contests and Charitable Causes	17
Celebrating Campus Art and History	18
Who Let the Dogs In?	19
Evaluating Library Services	20
Library Personnel Changes	21
Library Faculty Activities	22
Library Employee Development and Education	28
Library Faculty Service	29
Library Staff	33
2015/2016 Library Advisory Committee	34

#### Photo credits (cover):

Top left: Brain, stained glass by Dr. Felicity N. Gavins, assistant professor of physiology

Middle right upper: A physician enjoys some leisure time with a jigsaw puzzle on the first floor of the Library

**Middle right**: Healthelinks exhibit at the Bossier Parish Library **Middle right lower**: 40<sup>th</sup> Founders Day Celebration welcome area

**Lower middle:** "Because Libraries help transform new ideas into research," bulletin board affirmation gathered during National Library Week on the first floor of the Library

**Lower left**: *Harry Potter's World*: *Renaissance Science, Magic, and Medicine*, traveling exhibit from the National Library of Medicine, on the first floor of the Library July – August 2015

### INTRODUCTION: WE MAKE GOOD THINGS HAPPEN

Library personnel are constantly working to make good things happen for:

- Students pursuing degrees from LSU Health Shreveport's various programs in the School of Allied Health Professions, School of Graduate Studies and School of Medicine
- Visiting students from local high schools and colleges
- Faculty members of the institution
- Clinical providers in the schools and in University Health
- Colleagues at Conway Medical Center
- Our alumni
- Members of the public who use our resources for their research
- Patients and family members who need health information at highly variable literacy levels
- LSU Health Shreveport staff members who need resources to pursue further education
- Other librarians in the state, region and country
- Those using our physical facilities
- Participants in our classes
- Viewers of our web pages and users of our electronic resources
- One another through crossover assistance and knowledge sharing within the staff

We serve many people. As you browse through the report of good things that we made happen this year, you will see that Library faculty and staff members are actively working behind the scenes as well as openly to provide quality information and teach health information skills. Our enthusiastic and knowledgeable staff enjoys helping you with your needs. Although we are stretched thin these days, we are conducting strategic planning to move forward with optimism for being fully staffed again so that we can continue to do good things and plan more good things.

I would like to thank Associate Director, Will Olmstadt, for compiling the data in this report and Dr. Dennis Wissing, Associate Dean for Academic Affairs in the School of Allied Health Professions, for his role as Chair of the Library Advisory Committee.

Please get in touch with me to discuss how we can better meet your information needs. We know that there is always room for improvement. Although we like to make good things happen, we are not "afraid to give up the good to go for the great." 1

Dixie Jones, MLS AHIP

Divie Jones

Library Director and Chair, Department of Medical Library Science

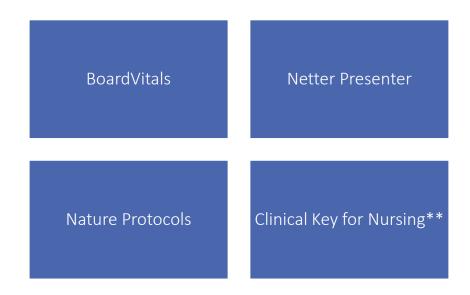
<sup>1</sup>excerpt from a John D. Rockefeller quote

### MAINTAINING STRONG COLLECTIONS

A good thing: The quality and quantity of current knowledge-based resources acquired and managed by Library staff

Acquisitions Budget*	\$1,694,004.00
Departmental Sponsorships of Electronic	\$7,252.85
Resources	
Total Print Books	21,397
Total E-Books	1,667
Total Journal Subscriptions	4,710
Journal Subscriptions Provided via Consortia	2,491

Careful management of the Library's budget, and favorable pricing obtained through consortia, allowed the Library to maintain and expand its collection. Examples of new or expanded resources included:



<sup>\*</sup>Reflects a mid-year budget cut of \$24,517

<sup>\*\*</sup>Clinical Key for Nursing replaced NursingConsult, which Elsevier discontinued

### MAINTAINING STRONG COLLECTIONS

#### Statewide grant expands allied health e-book collection

In fall 2015, the Board of Regents offered academic libraries a \$1,000 grant to help reduce the costs of textbooks for higher education students in Louisiana. Assistant Director of Technical Services **Betty Tucker** applied for and obtained this funding to license 5 e-books used by School of Allied Health Professions students.

#### Additional value from the investment in the Library's collection

- As a benefit of the Library's subscriptions to three journals published by the American Association for the Advancement of Science (AAAS), LSU Health Shreveport authors publishing in the new AAAS publication Science Advances were eligible to receive a \$450 discount on article processing charges.
- Because the Library subscribes to BMJ Case Reports, LSU Health Shreveport authors publishing in the journal have the usual fee waived for submitting cases for publication.

### Departmental sponsorship of e-resources

- For 2015/2016, the Department of Psychiatry continued to pay for access to *Psychiatry Online* from the American Psychiatric Association.
- The Departments of Anesthesiology, Obstetrics & Gynecology, and the Master of Public Health Program, donated the costs of additional electronic books available in the Library's collection.



Left to right: Dixie Jones, library director; Robert Barish, MD MBA, former chancellor; and Deidra Woodson, metadata & digitization librarian, with some of the Classics in Medicine.

Former Chancellor Robert Barish, MD MBA, donated 184 books to the Library's History of Medicine collection. The books are from the "Classics of Medicine Library," and are leather-bound reproductions of original classic works in medicine. New shelving was installed in the History of Medicine room in June 2016 to accommodate the expanding collection.

### LIBRARY STUDY SPACE IMPROVEMENTS

Good things: tangible improvements to study rooms for the benefit of our students, as well as frequent usage of Library space and educational resources

Students requested quieter study rooms on the 2<sup>nd</sup> floor and, in July 2015, we made it happen!

Thanks to almost \$10,000 in funding from the Alumni Association, insulation was sprayed into the walls and ceilings of the second floor study rooms. The insulation has helped with noise control between rooms and temperature control within the rooms.

Also in response to student requests, new white boards were purchased for study rooms in June 2016 with installation scheduled early in academic year 2016/2017. Funding was through the Comegys Library Enhancement Fund.



Left: New whiteboards being installed, early in academic year 2016/2017. Right: Contractors blow insulation into 2<sup>nd</sup> floor study room walls and ceilings, July 2015.

### **USE OF THE LIBRARY'S SPACE**

The Library continued to be a popular destination for study, small group sessions, computer lab classes, literature searching, viewing exhibits and relaxation breaks.

2015/2016 Gate Count	88,200
Number of checkout transactions	4,488
(study room keys, Reserve materials and the circulating collection)	
Total classes in Library computer labs	197
Total people in Library computer labs	3,697

### **IMPROVED SYSTEMS & TECHNOLOGY**

A multiplicity of good things: high-tech instructional equipment, website enhancements, cybersecurity improvement and more

2015/2016 was a tremendously busy year for Library Systems. Well-maintained Library systems comprise the backbone of Library operations and are vitally important for access to the strong collections mentioned in the first part of this report. Projects were planned and overseen by **Mararia Adams**, Assistant Director for Library Systems, and accomplished with the help of capable Library staff: **Charlie Tudor**, **Locrecia Abner**, **Katrina Bell**, and **Armand Johnson**.

#### Highlights included:

- Training staff to use the Library's new Smart Board.<sup>1</sup>
- Scheduling Library classrooms on the institution's Ad Astra scheduling system, starting in August 2015.
  - Library systems personnel used Ad Astra to generate a current list of upcoming classroom reservations and integrate it into the Library's home page in October 2015.<sup>2</sup>
- Answering questions about the new campus VPN, rolled out in December 2015, which provides critical off-campus access to online Library resources.
- Creating and maintaining the Art from the Heart database to allow students, faculty and staff to submit their artwork entries for the spring 2016 show.
- Refreshing the Library's home page in March 2016, moving the Library's website to the Drupal platform.
- Migrating the Library's servers to the campus data center<sup>3</sup> in June 2016, which allows centralized backup, maintenance and security.
- Testing the Library's new public copiers and printers, including the PaperCut software that will eliminate copy cards and allow campus ID badges to pay for self-service printing and copying.<sup>4</sup>
- Proctoring 60 exams and certifying Library computer lab machines for 92 departmental exams
- Working with the Information Technology Group to upgrade the ILLiad (interlibrary loan) server to Windows 2012.
  - This included upgrading the ILLiad database and client workstations to version 8.6,
     while preserving the integrity of the database.

<sup>&</sup>lt;sup>1</sup>The Library's Smart Board was purchased with funds from an outreach award from the National Network of Libraries of Medicine, South Central Region.

<sup>&</sup>lt;sup>2</sup>This functionality was requested in Library focus groups.

<sup>&</sup>lt;sup>3</sup>In cooperation with Information Technology Group personnel.

<sup>&</sup>lt;sup>4</sup>This functionality was requested in Library focus groups. Testing continues into 2016/2017.

### **IMPROVED SYSTEMS & TECHNOLOGY**

#### Additional enhancements to the Library's systems and websites included:

- Development of a monthly Health Observances LibGuide
- Development and revision of the Library Employee Handbook (online)
- Development of First-Year Medical Student Information Resources and Second -Year
   Medical Student Information Resources LibGuides\*
- Addition of a Nutrition page to the Public Health LibGuide\*
- Creation of Enhanced Journal Club (EJC) LibGuide
- Development of database to track Enhanced Journal Club activity
- Expansion of the Information for Authors and the Open Access LibGuides
- Development of a Teen Health portal on healthelinks
- Addition of a Google search box to A History of the LSU Health Sciences Center in Shreveport and John C. McDonald, MD websites
- Revision of the ILLiad request form to allow users to specify a maximum cost\*

### Visits to the Library's Suite of Websites, 2015/2016

Site	URL	Page Views
Library home page	http://lib.sh.lsuhsc.edu	986,518
A History of the LSU Health	http://lsuhscshistory.org	120,571
Sciences Center in Shreveport		
website		
healthelinks, the Library's	http://healthelinks.org	59,962
consumer health and patient		
education website		
eNewsletter, the Library's	http://www.lsuhsclibnews.org	52,625
newsletter		
LibGuides (tailored guides	http://guides.lsuhsc.edu	44,720
maintained by Library faculty		(across all
for specific subjects or		LibGuides)
programs)		
Captain Fit, the Library's	http://www.healthelinks.org/captain_fit	822
comic book about healthy		
behaviors aimed at young		
readers		
John C. McDonald, MD	http://johncmcdonald.org/	822
website		
Total page views for all website	es	1,266,040
July 1, 2015-June 30, 2016		

<sup>\*</sup>Requested by faculty or students

### LIBRARY LIAISONS

Several good things: specialized service to departments, answers to questions, writing assistance, and cooperative lending and borrowing with other libraries



The Library Liaison program is headed by **David Duggar**. Library faculty are assigned to 41 departments or programs as liaison librarians — personal librarians who are your first point of contact for Library services and who maintain LibGuides for their respective departments.

See the Education section (p. 14) of this report for specific examples of classes the Library liaisons taught.

Left: Liaison librarians distributed 82 holiday gifts in 2015.

### REFERENCE SERVICE AND WRITING CONSULTATIONS

Library faculty answer complex reference questions, provide informal instruction (in addition to classes), and conduct literature searches for the campus community. The Library's Writing Consultants provide editorial assistance for a variety of documents submitted by faculty, residents and students. Demand for both services is steady or increasing.

Writing Consultants are Lexi Brackett, Terri Nail, Barbara Reilly and Betty Tucker.

Total Reference Transactions	3,721
<b>Total Writing Consultant Requests Completed</b>	338

### INTERLIBRARY LENDING AND BORROWING

Interlibrary lending and borrowing services are led by **Barbara Reilly** with assistance from **Sheryll Anderson, Montie' Dobbins, Terri Nail** and student workers. They processed a total of 2,150 requests, of which 1,392 were requests to lend our materials. Because of the strong collections mentioned earlier, the Library is a net lender, providing more materials to other libraries than it borrows. No library owns everything needed by its patrons, but we are successful in borrowing materials needed to meet the research, teaching and patient care missions of our campus.

### SUPPORTING PATIENT CARE

A good thing: information for clinical decision making

Library faculty participated in **155** morning reports or conferences for house staff and attending physicians by supplying evidence-based literature to answer clinical questions. This service extends the Library's reference and literature searching expertise to decision-makers at the point-of-care.

Library faculty also do literature searches in support of patient care in response to individual requests, independent of these rounds or conferences.



"Residency applicants are impressed with the e-mail you guys send out for morning report follow-up and I greatly appreciate it."

Praise from attending physicians for Library faculty involvement during Morning Report in 2015/2016

"[The Library's follow-up e-mail] is a very popular educational tool that we all await after each Morning Report."

### SUPPORTING PATIENT CARE

A good thing: evidence-based information at the point of care

In December 2015, **Dixie Jones**, library director, worked with University Health IT personnel to activate HL7 linking to DynaMed, the third of the Library's institutional point-of-care decision-making tools to be integrated into Epic. Health care providers within the Epic electronic health record can view context-sensitive information for their patients from DynaMed, UpToDate or Visual DX. They can also perform free text searches of these resources while in Epic.

Additionally, providers can send questions to the Library reference staff from within Epic.



Alan Georges, MD, psychiatry resident, using Epic and its integrated point-of-care decision-making tools.

Patient safety updates from the Agency for Healthcare Research and Quality are sent weekly to key staff associated with patient safety in University Health and LSU Health Shreveport.

### TRIP: TRANSLATING RESEARCH INTO PRACTICE

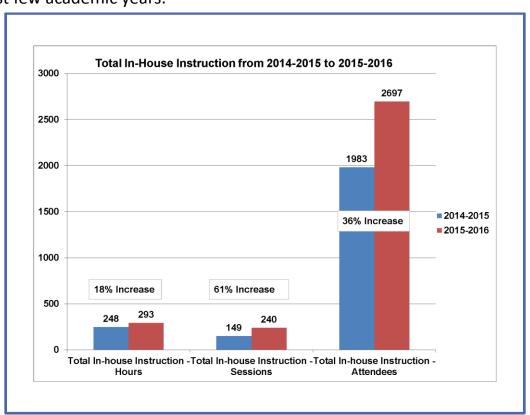
A good thing: significant contributions from Library faculty to the Quality Enhancement Plan

Library faculty continued to lead these key components of TRIP, the campus Quality Enhancement Plan (QEP), a requirement of the Southern Association of Colleges and Schools Commission on Colleges:

- Enhanced Journal Club (EJC) in all required medical student clerkships
- Freshman Immersion literature analysis exercises
- Mock Epidemiologic Investigation for second-year medical students using point-of-care Library resources

The Library's role in these educational sessions was spearheaded by Julie Esparza, head of User Education and Outreach. Other Library faculty members who facilitated sessions were Lexi Brackett, Montie' Dobbins, David Duggar, Will Olmstadt, and Talicia Tarver.

Participation in TRIP has noticeably expanded the Library's education efforts over the last few academic years.



### **EDUCATION AND OUTREACH**

A good thing: active involvement in the education of affiliates, as well as non-affiliates through outreach activities



### Summary of LSU Health Shreveport Library Education & Outreach Statistics

July 1, 2015 - June 30, 2016

	July 1, 2015 - Julie 30, 2016	
In-House Instruction	Outreach Activities	
Allied Health and Basic Sciences	Outreach Classes and Events	
Hours 27.50 Sessions 22.00 Attendees 413.00	Hours 24.00 Sessions 21.00 Attendees 444.00	
Medical School Classes Faculty, Fellows, Residents, Medical Students	Healthelinks Brochure Distribution	
Hours 237.50	Hours 7.90	
Sessions 204,00	Sessions 8.00	
Attendees 2046.00 Brochures 3365.00		
Library Initiated Webcast	Exhibits Webcast	
Hours 23.75 Hours 4.00	Hours 6.00 Hours 3.00	
Sessions 11.00 Sessions 3.00	Sessions 1.00 Sessions 2.00	
Attendees 219.00 Attendees 19.00	Attendees 205.00 Attendees 4.00	
Totals for In-House Instruction:	Totals for Outreach Activities:	
Hours 292.75 Sessions 240.00	Hours 40.90 Sessions 32.00	
Attendees 2697.00	Attendees 653.00	
	Brochures 3365.00	

### **EDUCATION AND OUTREACH**

Beyond TRIP, Library faculty are active partners and collaborators in the curricula of the health sciences center. Below are some highlights of the education opportunities offered during 2015/2016.

### **Examples of Customized Classes taught by Library Liaisons**

Case Report Writing Workshop
EndNote for Biochemists
Library Orientations (for multiple residency programs)
Resources for Pharmacy Fellows

#### **Classes or Clerkships with Integrated Library Education**

FACTTS (Fourth-Year Academic Clinical Teaching and Training Selective)

Pharmacology 200: Writing Mechanics and Writing Strategies

Physiology 211: Skills in Investigative Research
Public Health 721: Public Health Research Methods

Surgery Clerkship

### Revised and Expanded Course Offerings in 2015/2016

Freshmen Medical Student Immersion Book Discussions

12 Diseases that Changed our World

Timely Topics for Medical Students

### Classes Available Online via Moodle, Videoconference, or Recording

Cardiopulmonary Science: Introduction to Clinical Information Resources Internal Medicine Grand Rounds: These are the resources you are looking for! Public Health 720: Informatics & Geographic Information Systems (3 credit hour elective)

### **EDUCATION AND OUTREACH**

Library faculty reach beyond the university's walls, providing expert assistance and guidance to the public for locating reputable health information. Outreach efforts were funded by awards from the National Network of Libraries of Medicine, South Central Region.

Outreach activities for 2015/2016 reached diverse audiences.

#### **Classes Offered to the General Public**

Exercise Your Mind and Get Healthy! (Bossier Parish Library)
Get in the Game and Get Healthy! (Bossier Parish Library; aimed at teenagers)
Information Tools for Healthy Eating (David Raines Branch of Shreve Memorial Library)
MedlinePlus and WISER: Wireless Information System for Emergency Responders
(offered for the Civil Air Patrol at the Shreveport Downtown Airport)

#### Outreach to High School or College Students and High School Faculty

BioStart Library Orientation
Jumpstart Summer Enrichment
Science and Medicine Academic Research Training (SMART)
AHEC "Day with the Doctors" Tours

### **Story Times for Preschool Students and Teachers**

Offered at various branches of Shreve Memorial Library 2015/2016 topics included Exercise, Hygiene, Nutrition, Halloween Nutrition, Healthy Sleep, *The Amazing Captain Fit* 

#### **Classes Offered for Alumni**

"Where to Find It: Online Health Resources" for the 10, 20 and 30-Year School of Medicine Class Reunion, September 2015

### **SOCIAL MEDIA**

A good thing: communication with users in varied ways





The Library ventured into social media this year. Based on feedback, we began with Facebook, followed by Twitter.

**Lexi Brackett** developed the Library's social media policy and maintains the Facebook and Twitter accounts.

In addition to in-person visits, e-mail, phone, and Library Liaisons, Facebook and Twitter are ways the campus community can participate in two-way communication with the Library. We also invited members of the campus to interact with us via Facebook and Twitter for contests held during 2015/2016 (see next page).





### **EXHIBITS, CONTESTS AND CHARITABLE CAUSES**

A few more good things: provision of educational and entertaining diversions, as well as contributions to worthy causes

The Library offered several activities for relaxation or leisure – in addition to the exhibits and therapy dog visits described on the next two pages.

#### **Exhibits**

- Harry Potter's World: Renaissance Science, Magic, and Medicine, July 6, 2015-August 15, 2015 traveling exhibit from the National Library of Medicine
- *Lilly Oncology on Canvas*, September 3-29, 2015 reproductions of artwork created by those who have been affected by cancer

### Contests, Fun and Games

- Library Quiz, part of School of Allied Health Professions orientation, July 2015
- Library Scavenger Hunt, part of first year medical student orientation, August 2015
- Halloween-themed Library booth for LSU Health benefits fair, October 2015 (pictured at right)
- Young Frankenstein @ the Library movie night, October 2015
- "Win an Exclusive Study Room for Finals Week," December 2015 and May 2016
- "Movies and Medicine" Contest, February 2016
- Pi (\$\mathcal{T}\$) Day, March 2016 (3.14.16 free pie!)
- Match Day Contest, March 2016
- Take a Break with BB-8, May 2016



### National Library Week

The Library displayed a bulletin board from April 10-16, 2016, for National Library Week, inviting visitors to comment on why the Library was important to them. Library staff distributed bottles of water to visitors during the week. Coloring sheets were also available.

#### Charitable Causes

The Library served as a centralized spot for campus donations to charities. For this academic year, the Library hosted 2 drives that gathered 375 items:

- "Reach Out and Read" Children's Book Drive, October –November 2015 (212 books)
- Eyeglasses Drive @ the Library, November 2015 (93 pairs of eyeglasses and 70 cases)





### **CELEBRATING CAMPUS ART AND HISTORY**

More good things: the Library's provision of a venue for campus artists and a feast for the eyes of Library users, while the Library's historical collections help support Founders Day activities

#### The Library hosted two locally created exhibits this year.

The 4<sup>th</sup> Annual *Art from the Heart* exhibit, March 15 through May 31, 2016, showcased the artistic talents of students, alumni, and employees. Artwork on display represented a wide variety of mediums. A reception on March 17, 2016, provided an opportunity for the campus to meet the artists.



From left to right: *Imaging Blood Vessels in the Brain*, stained glass by Dr. Felicity N. Gavins, assistant professor of physiology; *Garden Birdhouse*, wood construction by Dr. Dennis Wissing, associate dean for academic affairs in the School of Allied Health Professions; *Porifera II*, mixed media by Catherine Nix, medical student class of 2019

In collaboration with Medical Communications, the Library hosted a new Founders Day exhibit, featuring composite photos of each medical school class through 2005. Library personnel **Mararia Adams**, **Dixie Jones**, **Mallory Moran**, **Barbara Reilly**, **Charlie Tudor** and **Deidra Woodson** collaborated with Office of the Chancellor and Human Resources personnel to update the Library's Chronological History of the Health Sciences Center website – including information about current and former department heads. As part of the Founders Day celebration, there were collaborative efforts to create a "time capsule" to be opened in October 2025 for the 50<sup>th</sup> Founders Day. The time capsule includes artifacts from 2015, plus an introductory letter from Deidra Woodson about the spirit of Founders Day and the contents of the time capsule. It will be on display on the Library's first floor in fall of 2016 and then moved to the History of Medicine room.



Left: Deidra Woodson places her letter to the campus of the year 2025 in the Founders Day time capsule. Right: Composite class photos on display in the Library.

### WHO LET THE DOGS IN?

A good thing: furry friend therapy provided to all who came

Therapy dog handlers, led by Maureen Kidd from The Glen retirement system, brought their four-legged friends to the Library to offer stress relief to students and employees. The Library hosted the dogs three times in 2015/2016. In all, 110 people came to the Library to visit the dogs.



Left: A library visitor pets Bentley. Top Right: Lucy Woodley, medical student class of 2018, and her therapy dog, Lady Sybil. Bottom Right: Library visitors with Bayou.

### **EVALUATING LIBRARY SERVICES**

 ${\it Good things: satisfied customers \ and \ people \ who \ feel \ free \ to \ make \ suggestions}$ 

Library Administration gathered feedback through the following sources:

Source	2015/2016 Results
AAMC Medical School Graduation Questionnaire	Of 68 students who responded to the question about Library facilities, 91.2% were either "Satisfied" or "Very Satisfied" compared to 90% of respondents to the same question in 2015.
"Comments and Suggestions" link on web site	E-mail goes directly to Library Administration. Replies are made if contact information is provided.
Evaluations of Library faculty in all classes	In 2015/2016, the average evaluation score for classes taught by Library faculty was 3.84 out of 4.00. Feasible suggestions from class evaluations are incorporated into future class offerings.
Library Advisory Committee	A meeting was led by committee chair Dr. Dennis Wissing on February 3, 2016.
Student Focus Groups (offered to all schools annually)	The Library hosted four focus groups: one of allied health students, one of graduate students, one of MSI/MSII students, and one of MSIII/MSIV students.

### LIBRARY PERSONNEL CHANGES

In 2015/2016, the Library said goodbye to **Donna Compton, Donna Timm,** and **Charlie Tudor**, who retired. **Nell Hays** also retired but stayed with the Library in a part-time capacity, for which we are very grateful. We had to bid farewell to **Armand Johnson** and **Talicia Tarver** who took new positions out of state. We wish them all well in their new lives.

We welcomed new Library Associates, **Katrina Bell** in Systems and **Theresa (Terri) Nail**, evening and weekend supervisor in Access Services, as well as a new faculty member **Alexandria (Lexi) Brackett**, Reference Librarian.

We congratulate those who received promotions:

- Locrecia Abner from Library Associate in Systems to the faculty position of Cataloging Librarian in Technical Services
- Julie Esparza from Clinical Medical Librarian to Head of User Education and Outreach
- Betty Tucker from Head of Collection Management to Assistant Director of Technical Services



At the September 2015 Milestone service dinner, **Nell Hays** was recognized for 35 years of service to LSU Health Shreveport.

A good thing: Library faculty engaged in their profession and sharing with colleagues from other institutions



In May 2016, six Library faculty attended **Mosaic '16**, a unique joint meeting of the Medical Library Association (MLA), the Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada (CHLA/ABSC), and the International Clinical Librarians Conference (ICLC) in Toronto, ON.

Individual activities for Library faculty at this meeting are noted in the respective sections of the report that follow. Papers and posters presented at this meeting are indicated with a red maple leaf icon:

Maple leaf collage courtesy of Rich Meehan in St. Louis, MO

A good thing: Library faculty showing initiative to obtain financial support for activities and resources

#### Library Faculty Scholarly Productivity

In 2015/2016, research output for Library faculty included 3 external grants/awards, 1 competitive fellowship, 4 articles, 2 book chapters, 2 encyclopedia entries, 5 contributed papers, 3 contributed posters, and 4 moderated professional panels.

Recognition for Library faculty included 4 honors/awards, including regional and national prizes for research quality.

Library faculty served on 8 editorial boards for professional or research publications.

### **External Funding Awards**

Timm D, **Woodson D**. Health and wellness for children and teens in the Red River Twin Cities. National Network of Libraries of Medicine, South Central Region -2015 Resource Library Outreach Subcontract. (5/1/2015 - 4/30/2016)

This project provided outreach services to staff and patrons who participate in programs at the Shreve Memorial Public Library and the Bossier Parish Libraries, as well as college and high school students in the local community. The focus is on presenting information on health and wellness issues for both children and adolescents, using National Library of Medicine (NLM) resources and healthelinks, the Library's consumer health website. Amount: \$15,000.

Tucker B. Board of Regents Ebook Grant. (Awarded 7/2015)

State legislators asked the Board of Regents to help reduce student expenses for books required in the classroom. In response, the Regents issued this grant to provide funding for the purchase of ebooks that would replace print books that students would be required to purchase for classes. Amount: \$1,000.

Vanchiere J, **Olmstadt W**. Health Project Grant. Shreveport Medical Society Alliance. (Awarded 4/2016)

This project provided funding for patient education resources, new DVD players and televisions for the Children's Clinical Research Center and the Viral Diseases Clinic. Amount: \$1,565.

### Competitive Fellowship

**Olmstadt W**. Biomedical Informatics Fellowship, National Library of Medicine via Augusta University, 2015 Sep.

A good thing: Library faculty contributing to the professional literature

#### Articles

Davison L, **Woodson D**. An app a day keeps the doctor away: mobile resource education for health consumers. J Hosp Librariansh. 2015 Jul-Sep; (15)3: 301-8.

Jones DA. In memoriam. [Sarah Cole Brown, AHIP, FMLA]. MLA News 2016 Jan; 56(1): 17.

Engeszer RJ, **Olmstadt W**, Daley J, Norfolk M, Krekeler K, Rogers M, Colditz G, Anwuri VV, Morris S, Voorhees M, McDonald B, Bernstein J, Schoening P, Williams L. Evolution of an academic-public library partnership. J Med Libr Assoc. 2016 Jan; 104(1): 62-6.

Tarver T, **Woodson D**, Fechter N, Vanchiere J, **Olmstadt W**, Tudor C. A novel tool for health literacy: using comic books to combat childhood obesity. J Hosp Librariansh 2016 Apr-Jun; 16(2): 152-9.

#### **Book Chapters**

**Woodson D**, Timm DF. Rewards and challenges of children's health education: an ongoing community partnership to reach local preschoolers. In: Wood MS, editor. Consumer health information services and programs: best practices. Lanham (MD): Rowman & Littlefield; 2016. p. 67-86.

**Jones DA**. Health sciences librarianship. In: Sobel K, editor. Mastering subject specialties: practical advice from the field. Santa Barbara (CA): Libraries Unlimited, an imprint of ABC-CLIO; 2016. p. 131-40.

### **Encyclopedia Entries**

**Olmstadt W**. Washington. In: Bouhassira E, editor. The SAGE Encyclopedia of Stem Cell Research. 2nd ed. Thousand Oaks (CA): SAGE Publications, Inc; 2015. p. 1272-4.

**Olmstadt W**. Wisconsin. In: Bouhassira E, editor. The SAGE Encyclopedia of Stem Cell Research. 2nd ed. Thousand Oaks (CA): SAGE Publications, Inc; 2015. p. 1285-7.

#### **Contributed Papers**

**Olmstadt W**. Hot off the press: a summer 2015 online elective for graduate students in public health. Paper presented at: NOLA Information Literacy Forum; 2015 Aug 14; New Orleans, LA.

**Duggar DC**, **Esparza J**. Are we meeting the information needs of internal medicine residents and faculty? The follow-up study. Paper presented at: South Central Chapter of the Medical Library Association Annual Meeting; 2015 Oct 6; Little Rock, AR.

Elizabeth K. Eaton Research Award, Third Place. Sponsored by the South Central Chapter of the Medical Library Association and South Central Academic Medical Libraries Consortium (SCAMeL)

**Esparza J, Duggar D**, Gatson T, Gangireddy D, Hughes M, Kahlon G. Research information resources used to answer clinical questions from morning report follow-up. Paper presented at: South Central Chapter of the Medical Library Association Annual Meeting; 2015 Oct 6; Little Rock, AR.

Tarver T, **Woodson D**, Fechter N, **Olmstadt W**, Tudor C, Vanchiere J. Health literacy with comics: using a comic book format to help families prevent childhood obesity. Paper presented at: South Central Chapter of the Medical Library Association Annual Meeting; 2015 Oct 6; Little Rock, AR.

Esparza J, Duggar DC, Gatson T, Gangireddy D, Hughes M, Kahlon G. Morning report mosaic: information resources used to answer clinical questions from morning report. Paper presented at: Joint Meeting of the Medical Library Association (MLA), the Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada (CHLA/ABSC), and the International Clinical Librarian Conference (ICLC); 2016 May 17, Toronto, ON.

Medical Library Association Research Section Award, Second Place

#### **Contributed Posters**

- Jones DA, Reilly B. The shifting kaleidoscopic view resulting from a mandated change in hospital affiliations. Poster presented at: Joint Meeting of the Medical Library Association (MLA), the Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada (CHLA/ABSC), and the International Clinical Librarian Conference (ICLC); 2016 May 15; Toronto, ON.
- Tarver T, Fechter N, Vanchiere JA, Woodson D, Olmstadt W, Tudor C. Health literacy with comics: using a comic book format to help families prevent childhood obesity. Poster presented at: Joint Meeting of the Medical Library Association (MLA), the Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada (CHLA/ABSC), and the International Clinical Librarian Conference (ICLC); 2016 May 15; Toronto, ON.

▶ Dobbins M, Duggar DC, Craig P. Creating the Region 7 mosaic: three conversations for a better community. Poster presented at: Joint Meeting of the Medical Library Association (MLA), the Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada (CHLA/ABSC), and the International Clinical Librarian Conference (ICLC); 2016 May 17; Toronto, ON.

#### Moderated Panels, Roundtables, or "Lightning" Talks

Craig P, **Duggar D**, **Dobbins M**. Intruder Alert! Sharing Safety Resources. Lightning Talk presented at: South Central Chapter of the Medical Library Association Annual Meeting; 2015 Oct 5; Little Rock, AR.

**Dobbins M**, Craig P, **Duggar D**. When the river rises. Lightning Talk presented at: South Central Chapter of the Medical Library Association Annual Meeting; 2015 Oct 5; Little Rock, AR.

**Woodson D**. Cataloging academic medical e-books: efficiency versus quality. Panel discussion facilitated at: South Central Chapter of the Medical Library Association Annual Meeting; 2015 Oct 5; Little Rock, AR.

**Duggar D**, Huslig MA. Crossing the bridge: How we liaison to connect & collaborate with our clients. Panel discussion co-facilitated at: South Central Chapter of the Medical Library Association Annual Meeting; 2015 Oct 6; Little Rock, AR.

#### **Honors or Awards**

**Brackett A**. Inducted into Beta Phi Mu International Library & Information Studies Honor Society, Lambda Chapter, University of Oklahoma School of Library & Information Studies, 2016

Jones DA. Listed in Who's Who in America, 70th edition, 2016

#### Library Faculty on Editorial Boards

Journal of Consumer Health on the Internet. **Olmstadt W**, assistant editor.

Journal of Hospital Librarianship

Brown-Epstein HA, **Esparza JM**, O'Hagan KB, Young K, co-editors. Reach Out through Outreach column

Jones DA, member of the Editorial Board

Cyrus J, Haver MK, Jewell S, **Woodson D**, co-editors. Charting Consumer Health column Harnegie MP, Kouame G, **Tucker B**, co-editors. Specialty of the House column.

Library Faculty on Editorial Boards, continued

Journal of the Medical Library Association. Jones DA, member of the Editorial Board.

Louisiana Libraries. Dobbins M, editor. People column.

Medical Reference Services Quarterly. Jones DA, member of the Editorial Board.

#### **Tenure**

**Will Olmstadt**, associate director, was approved for tenure at the rank of associate librarian/associate professor, in May 2016, effective July 1, 2016.

### Library Faculty in the Academy of Health Information Professionals (AHIP)



AHIP is the Medical Library Association's voluntary credentialing program. The credential is granted for 5 years, and provides a peer-reviewed assessment of a health science librarian's commitment to continuing education and professional activity. Of the 4 levels of credentialing, Senior and Distinguished are the highest.

In 2015/2016, **Lexi Brackett** was approved for membership at the Provisional level, and **Dixie Jones** renewed membership at the Distinguished level – a distinction she has maintained for 30 years.

Other Library faculty who have earned the AHIP credential are **David Duggar** (Distinguished level); **Julie Esparza** (Distinguished level); **Will Olmstadt** (Distinguished level); and **Betty Tucker** (Senior level).

Will Olmstadt also served as the mentor for 2 Provisional members of AHIP (including Lexi Brackett).

In December 2015, **Lexi Brackett** received the First-Time AHIP Applicant Award from the South Central Chapter of the Medical Library Association. The award's purpose is to encourage new applicants by covering the cost of AHIP application for first-time applicants.

### LIBRARY EMPLOYEE DEVELOPMENT AND EDUCATION

A good thing: Library faculty and staff developing their skills and knowledge in order to better serve LSU Health

In addition to these training opportunities, some Library faculty completed continuing education courses on their own, from continuing education providers including the Association of Academic Health Sciences Libraries (AAHSL), Credo Reference, the Louisiana Comprehensive Public Training Program, and the National Network of Libraries of Medicine. One Library faculty member completed 6 quarter hours of doctoral coursework in educational administration.

#### LSU Health Shreveport Faculty Development Classes (led by Dr. Tim Gilbert)

- Fundamentals of Teaching & Learning, Part I, completed by Lexi Brackett and Will Olmstadt
- Fundamentals of Teaching & Learning, Part II, completed by Lexi Brackett and David Duggar
- Providing Meaningful Feedback, completed by David Duggar
- Incorporating Active Learning Techniques into a Traditional Lecture, completed by David Duggar

#### Webinars from the Medical Library Association

- Understanding Qualitative Research: Exploring the Motivations of Patients and Clinicians, August 26, 2015
- Instructional Design for Medical Librarians (two parts), December 2 and 14, 2016

### Issues in Contemporary Librarianship (Staff Development Series)

- Competitive Intelligence, presented by Lexi Brackett, October 22, 2015
- Smart Board, presented by Mararia Adams and Katrina Bell, January 28, 2016
- Who Gives a Kahoot?, presented by Julie Esparza, March 18, 2016

A good thing: Library faculty and staff serving the institution, the community and the profession

#### **ADMINISTRATION**

#### Dixie Jones, Director and Chair

Health Sciences Library, LSU Health Shreveport

Art from the Heart Exhibit Committee

Dog Therapy visits to Library, Coordinator

Healthelinks Committee, ex-officio

Promotion and Tenure Departmental Review Committee, Chair

**Promotion and Tenure Mentor** 

Library Website Committee, ex-officio

LSU Health Shreveport

**Administrative Council** 

Area Health Education Center (AHEC) Rural Scholars, Interviewer for Mock Interviews

**Student Admissions Committee** 

South Central Academic Medical Libraries (SCAMeL)

**Board of Directors** 

Bylaws Committee, Chair

Association of Academic Health Sciences Libraries

Scholarly Communications Committee, Chair Designate

Medical Library Association

Abstract reviewer for MLA/CHLA/ABSC/ICLC 2016 "Mosaic/Mosaïque"

Fellows and Honorary Members Jury

Garfield Research Fellowship Jury

Nominating Committee, Chair

**Rising Stars Jury** 



#### Will Olmstadt, Associate Director

Health Sciences Library, LSU Health Shreveport

Art from the Heart Exhibit Committee

**Healthelinks Committee** 

Library Website Committee

Search Committee for Head of User Education & Outreach, Chair

Search Committee for Digital & Information Services Librarian, Chair

LSU Health Shreveport

**Continuing Medical Education Committee** 

South Central Chapter of the Medical Library Association

Credentialing Committee, Chair

Medical Library Association

David A. Kronick Traveling Fellowship Jury

Center for Media Literacy (Malibu, CA)

Interviewed for Connections newsletter, January 2016



#### **LIAISON PROGRAM**

#### David Duggar, Head, Library Liaison Program

Health Sciences Library, LSU Health Shreveport

**Healthelinks Committee** 

**Promotion and Tenure Mentor** 

Promotion and Tenure Departmental Review Committee

Search Committee for Digital & Information Services Librarian

Sunshine Committee, Chair

LSU Health Shreveport

Institutional Review Board, Non-Scientific Voting Member

United Way Power of One Campaign Committee

Northwestern State University Nursing Library

Planning Committee, Active Shooter Symposium, March 2016

Health Sciences Library Association of Louisiana

Membership Committee, Chair

Louisiana Library Association

**Intellectual Freedom Committee** 

South Central Chapter of the Medical Library Association

**Continuing Education Committee** 

**Bylaws Committee** 

Medical Library Association

Abstract reviewer for MLA/CHLA/ABSC/ICLC 2016 "Mosaic/Mosaïque"

**Cancer Libraries Section** 

Treasurer

Newsletter Editor

**Hospital Libraries Section** 

List/Forum Manager

Nursing & Allied Health Resources Section

Immediate Past Chair

Past Chair/Section Council Representative

Nominating Committee Chair

#### REFERENCE

### Alexandria "Lexi" Brackett, Reference Librarian



Health Sciences Library, LSU Health Shreveport
Healthelinks Committee
Library Video Update Committee
Library Website Committee
Health Sciences Library Association of Louisiana
Website Committee
Medical Library Association

Membership Committee

#### **SYSTEMS**



#### Mararia Adams, Assistant Director for Library Systems

Health Sciences Library, LSU Health Shreveport Healthelinks Committee, Chair Library Website Committee, Chair Promotion and Tenure Departmental Review Committee Promotion and Tenure Mentor Search Committee for Library Associate in Systems, Chair LSU Health Shreveport **Student Affairs Committee** 

#### **TECHNICAL SERVICES**



#### **Betty Tucker, Assistant Director of Technical Services**

Health Sciences Library, LSU Health Shreveport Search Committee for Library Associate in Systems LSU Health Shreveport Baptist Collegiate Ministry (student organization), faculty sponsor Health Sciences Library Association of Louisiana (HSLAL) **Newsletter Committee** 



#### Locrecia Abner, Cataloging Librarian

Health Sciences Library, LSU Health Shreveport Library Website Committee Library Video Update Committee Search Committee for Digital & Information Services Librarian



#### Deidra Woodson, Metadata and Digitization Librarian

Health Sciences Library, LSU Health Shreveport Art from the Heart Exhibit Committee, Chair Healthelinks Committee Library Website Committee Search Committee for Head of User Education & Outreach LSU Health Shreveport Continuing Medical Education Committee Health Sciences Library Association of Louisiana President (2014-2015); Past President (2015-2016)

South Central Chapter of the Medical Library Association

**Continuing Education Committee** 

**Medical Library Association** 

History of the Health Sciences Section Membership Committee, Chair Rittenhouse Award Jury Technical Services Section, Secretary/Treasurer

#### **USER ACCESS SERVICES**

#### Montie' Dobbins, Head, User Access Services

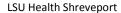
Health Sciences Library, LSU Health Shreveport

**Sunshine Committee** 

Library Video Update Committee, Chair

Search Committee for Evening & Weekend Supervisor, Chair

Search Committee for Head of User Education & Outreach



**Medical Communications Committee** 

LSU Health Shreveport Women's Club Website, Chair

Northwestern State University Nursing Library

Planning Committee, Active Shooter Symposium, March 2016

South Central Chapter of the Medical Library Association

Chapter Council Representative Alternate

Communications Committee, ex officio

Fundraising Committee, Chair

Medical Library Association

Abstract reviewer for MLA/CHLA/ABSC/ICLC 2016 "Mosaic/Mosaïque"

Chapter Council Elections Committee, Chair

**Public Services Section** 

Bylaws Committee, Chair

#### **Barbara Reilly, Interlibrary Loan Librarian**

Health Sciences Library, LSU Health Shreveport

Search Committee for Evening & Weekend Supervisor

LSU Health Shreveport

Medical Communications Committee

United Way Power of One Campaign Committee

#### **USER EDUCATION & OUTREACH**

#### Julie Esparza, Head of User Education & Outreach

Health Sciences Library, LSU Health Shreveport

Healthelinks Committee

**Promotion and Tenure Mentor** 

Promotion and Tenure Departmental Review Committee

**Sunshine Committee** 

LSU Health Shreveport

Continuing Medical Education Committee, Chair

Quality Enhancement Plan (QEP) Committee

Institutional Review Board, Non-Scientific Voting Member

Health Sciences Library Association of Louisiana

President

South Central Chapter of the Medical Library Association

Awards & Scholarships Committee

Medical Library Association

Ad Hoc Committee to Review Core Clinical Journals

Hospital Libraries Section, Chair-Elect



### LIBRARY STAFF



**Sheryll Anderson**Library Specialist 3, User Access
Services



**Katrina Bell**Library Associate,
Systems



**Nell Hays** Administrative Coordinator, Administration



Theresa (Terri) Nail Evening & Weekend Supervisor, User Access Services



Mallory Moran
Library Specialist 3, Metadata &
Digitization, Technical Services

### 2015/2016 LIBRARY ADVISORY COMMITTEE

A good thing: The Library faculty and staff following up on suggestions from the Advisory Committee whenever possible

Dennis Wissing, PhD RRT AE-C FAARC, Chair

Dixie Jones, ex-officio

Adrian Abreo, MD

Matthew Deshotels, MS II Student

Randa Eshaq, Graduate Student

Alexandra Finney, Graduate Student

Priyanka Gil, MD, House Officer Representative

Leslie Hammer, PhD

David Henry, MD

Anna Li, MS III Student

James Morris, MD

Martin Muggeridge, PhD

Sonja Tindle, RN

Marie Vasquez-Morgan, PhD

Richard Wigle, MD

Xiuping Yu, PhD

Cynthia Zhao, MD