

# Population Health and Health Systems Management

## Goals and Objectives

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HSM Goal 1: Gain an exposure to different aspects of medical office management [Systems Based Practice]

Objective 1: Learn about front desk operations and management

Objective 2: Be exposed to “back office” management including billing, collections, employee issues

Objective 3: Be exposed to clinic scheduling issues, referral processes, “prior authorization” management

HSM Goal 2: Gain an exposure to Billing and Coding issues and differences [Systems Based Practice]

Objective 1: Learn about Medicare coding requirements, billing requirements, the impact on reimbursement and related issues involving the Medicare system

Objective 2: Learn about Medicaid coding requirements, billing requirements, the impact on reimbursement and related issues involving the Medicaid system

Objective 3: Learn about other insurance coding requirements, billing requirements, the impact on reimbursement and related issues for private insurance/Champus, etc.

Objective 4: Learn about Hierarchical Condition Categories (HCC) and the impact on reimbursement

HSM Goal 3: Gain an exposure/introduction to Advocacy [Systems Based Practice, Professionalism, Interpersonal and Communication]

Objective 1: Complete a computer based module on advocacy – from STFM:  
<http://www.stfm.org/OnlineCourses/AdvocacyCourse>

Objective 2: Participate in a live advocacy event. (Optional but encouraged)

PH Goal 1: Demonstrate ability of the Family Medicine Residents to identify, and collaborate in population based health outcomes of communities. [Systems Based Practice]

Objective 1: Identify at least one area of population health or quality improvement during the first year of residency

Objective 2: Develop a proposal in organizing the information for the identified project in

Objective 3: before the start of PH/HSM rotation

Objective 4: Collect and analyze data information of the identified project during the rotation month

Objective 5: Finalize a poster presentation/scientific presentation/community presentation on the project

PH Goal 2: Demonstrate readiness to take leadership as Family Medicine Physician to enhance the quality of care and preventive health services through utilization of population health information [Systems Based Practice, Professionalism, Interpersonal and Communication]

Objective 1: Submit article/ poster to a scientific forum or make presentation to community presentation

Objective 2: Mentor at least one junior resident to develop the Population Health Project