

Schoology Q and A

Q: How do I set up my parent account?

A: Each student will receive a parent access code. You can go to schoology.com and click on the sign up button in the upper right corner. Just click on the parent option and enter the access code provided by your child's teacher.



The first screenshot shows the 'Sign up for Schoology' page with three buttons: 'Instructor' (blue), 'Student' (blue), and 'Parent' (grey). Below the 'Parent' button is a 'Register for Schoology' button. The second screenshot shows the 'Sign up for Schoology' page with a 'Back' link in the top right, a text input field, the instruction 'Enter the access code provided by your child's instructor', and a 'Continue' button.

Q: I have more than one child in Smith. How do I link the account?

A: Once you enter each access code, you children should automatically be linked.

Q: How do I view each child?

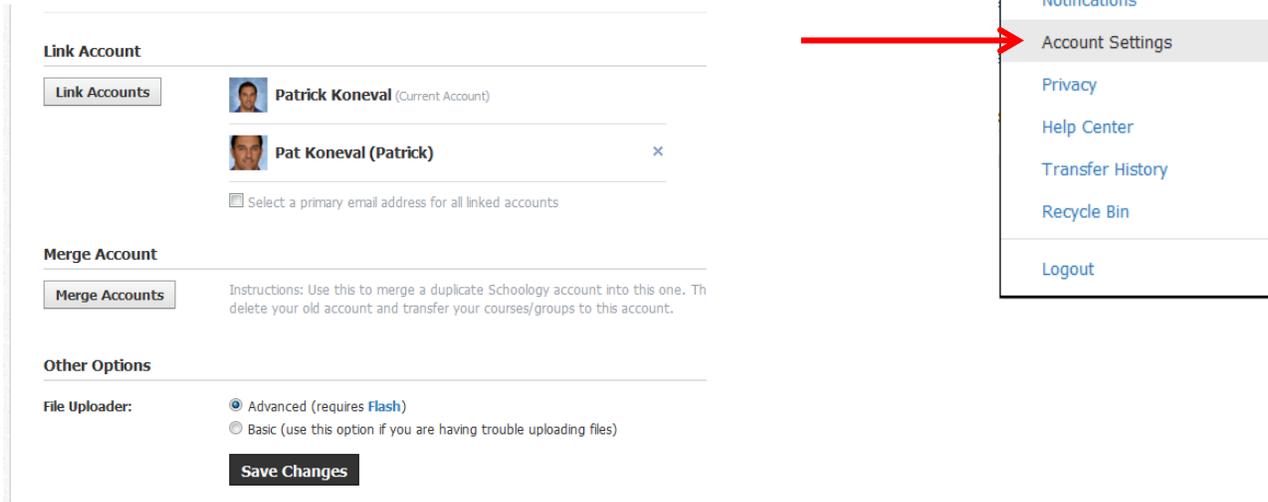
A: Simply click on the drop down arrow next to your name and you will see an option for your children.

Q: I have students at two different buildings, how are they linked together?

A: Once you enter each access code, you children should automatically be linked.

Q: I am a teacher in the district and have children in Troy Schools. When I entered the parent access code, it created and linked my children. How do I link them to my teacher account so I have one log in?

A: Log in as a teacher and NOT a parent.
Click the arrow in the upper right next to your name.
Click on Account Settings.
Scroll down until you see Link Accounts. Place a check next to the accounts you want to link. Now when you log in, you will see both account under your name.



The image shows a screenshot of the Schoology user interface. On the right side, there is a user profile dropdown menu for 'Patrick Koneval' at 'Smith Middle School'. The menu includes options for 'Notifications', 'Account Settings' (highlighted with a red arrow), 'Privacy', 'Help Center', 'Transfer History', 'Recycle Bin', and 'Logout'. On the left side, the 'Link Account' section is visible, showing a 'Link Accounts' button and a list of linked accounts: 'Patrick Koneval (Current Account)' and 'Pat Koneval (Patrick)'. Below this, there is a checkbox for 'Select a primary email address for all linked accounts'. The 'Merge Account' section contains a 'Merge Accounts' button and instructions: 'Instructions: Use this to merge a duplicate Schoology account into this one. Th delete your old account and transfer your courses/groups to this account.' The 'Other Options' section includes a 'File Uploader' choice with 'Advanced (requires Flash)' selected and 'Basic (use this option if you are having trouble uploading files)' as an alternative. A 'Save Changes' button is located at the bottom of the 'Other Options' section.

Q: I do not see the add child option when I hit the arrow next to my name.

A: It is probably because you are logged in as a student. Make sure you have created a parent account and are logged into that account.

Q: Who do I contact if I don't see my Schoology question here?

A: Mr. Koneval – pkoneval@troy.k12.mi.us or Mr. Eve geve@troy.k12.mi.us

Q: Where can I find additional Schoology support.

A: You can find more support [here](#).