

Remarks made by Dr. Reusche at the 2/7/19 Board of School Directors' Meeting

### 2019-2020 Kindergarten Registration

We understand that Kindergarten registration can be a stressful time for many parents. Our registration process clearly did not unfold the way we would have liked and for that, we sincerely apologize.

During new student registration, two software issues were identified in the system we utilize. The first glitch would not allow for a completed registration using a correct birth year for many of our incoming kindergarteners. The second would not show any available registration appointments once the registration had been completed. Upon this discovery, a representative of the district contacted the registration software company to report the issue. They immediately began working on our system to rectify the 2 problems. On Tuesday, after the issues had been resolved, an email was sent to parents who had registered and included a link to schedule an appointment in their Elementary school to complete the registration process. During the appointment, all birth dates will be verified and corrected.

In the past, the district has used the kindergarten registration completion time as one of many elements to balance AM and PM sessions. We are actively working with the registration software company to obtain and use another field to help sort the time that the registration started instead of completed. Again, this indicator is just one of many that the Elementary teams use to balance the classes.

We appreciate your understanding at this time. And we are committed to remedying this situation so that it doesn't happen again moving forward.