



FUHSD & City of Cupertino Enrichment

FREQUENTLY ASKED QUESTIONS (FAQ)



Registration Process

Participant must use the provided registration form. If applying for a financial aid scholarship, please follow instructions found on the back of the financial aid application.

Submit forms by walk-in, fax or by US Mail to:

City of Cupertino Recreation and Community Services Office

Quinlan Community Center

Attn: Registration

10185 North Stelling Road

Cupertino, CA 95014

Phone: 408-777-3120

Fax: 408-777-1305

Monday-Thursday: 8:00am-10:00pm

Friday: 8:00am- 5:00pm

Saturday: 8:30am- 4:30pm

The City of Cupertino accepts check payable to CITY OF CUPERTINO, and credit cards (Visa, MasterCard, American Express, or DiscoverCard). There will be a \$27.85 service charge for all returned checks.

Random Lottery Procedure

All registration forms received up to the end of business day of the deadline have an equal opportunity to be placed in a course. Random lottery will take place 1-3 days following the deadline. Due to the high volume of registration, processing will take 2-3 weeks. Please refrain from calling FUHSD or the City of Cupertino with questions about enrollment until you have received notification.

**Please note, these courses are in high demand. Submitting a registration form first does not guarantee placement in a course.*

Refund Policy

Please contact the City of Cupertino Recreation and Community Services Office to request a refund.

- Requests must be emailed to refunds@cupertino.org or submitted in writing and include: student's name, address, phone number, name and activity number of class
- Withdrawals must be requested at least 8 calendar days prior to the start of the class for a full refund.
- Withdrawals requested 7 calendar days or less prior to the first class meeting will incur a 10% processing fee.
- Refunds will not be issued 3 calendar days or less before the start of the class. No refunds will be issued once the class has begun.
- For more information, go to the City of Cupertino's website: www.cupertino.org