



## FACTS Management Payment Program

**ALL** tuition billing and payments are handled through FACTS Management. All new families are required to sign up with FACTS by March 29, 2019. A returning family's FACTS agreement automatically renews.

You may link to FACTS Management (FACTS) through one of our school websites:

[www.divinechildhighschool.org](http://www.divinechildhighschool.org) or [www.divinechildelementaryschool.org](http://www.divinechildelementaryschool.org) The FACTS link may be found under ADMISSIONS.

- **Automatic Bank Payment (ACH)**—ACH payments are those payments you have authorized FACTS to process directly through your financial institution. It is simply a bank-to-bank transfer of funds that you have pre-approved from either your checking or savings account.
- **Credit Card**— If you elect to use this option, your payment, along with a 2.95% convenience fee, will be automatically charged to your credit card (AMEX, MasterCard, or Discover are accepted). Paying with your credit card allows you to take advantage of various bonus programs offered by your credit card company.

### Payment Plan Options

Equal payments will be automatically deducted from a designated checking or savings account, or automatically charged to a credit card (with 2.95% convenience fee added for credit cards payments only) on your choice of the **5th or 20th** of the month.

- **1 payment – May 2019**
- **2 payments – 50% May 2019 and 50% August 2019**
- **Monthly payment – 30% down payment due May 2019. The remaining 70% is paid monthly beginning July 2019 with the last payment being April 2020**
  - NOTE: If the monthly payment option is selected, FACTS will assess a \$45 annual fee.

### Convenient Online Enrollment

Enrolling online is simple and secure. Please visit : [www.divinechildhighschool.org](http://www.divinechildhighschool.org) or [www.divinechildelementaryschool.org](http://www.divinechildelementaryschool.org) The FACTS link may be found under ADMISSIONS.

Be sure to have the following information ready:

- Account information for the person responsible for payment: bank name, telephone number, account number, and the bank routing number. Most of this information is located on your check. If paying by credit card, have your card information available.
- Student name(s) and grade level(s).

Before you click the Submit button, please carefully read the Final Review. Notification confirming your enrollment in a FACTS payment plan online will be sent to you (mid to late April) after you submit your agreement.

If you have questions about enrolling in FACTS please contact the rectory. You may also contact FACTS directly at 800-624-7092, or view your agreement online at <https://online.factsmgmt.com>. You can log on with your username and password. FACTS customer service representatives are available Monday - Thursday, 7:30 a.m. to 7:00 p.m., and Friday, 7:30 a.m. to 5:00 p.m.

Over→



## Frequently Asked Questions

*When do I enroll in FACTS?*

FACTS enrollment is now available on the Divine Child school websites.

*How will I be notified of my payment information?*

Once your agreement for tuition payments is posted to the FACTS system, Divine Child will post the tuition charges for the year and you will receive a confirmation notification of your payment amount by e-mail or letter. Payments will be processed until the total balance is paid in full.

*When will the funds for my payment plan be withdrawn from my bank account?*

While FACTS transacts each payment on the specified date (ex: 5<sup>th</sup> or 20<sup>th</sup>), it is your financial institution that determines the time of day the payment is debited. FACTS recommends checking with your financial institution to determine how far in advance funds should be deposited into your account to ensure the automatic payment clears. If a payment date falls on a weekend or banking holiday, the payment will be transacted the following business day.

*What happens if FACTS attempts to process my payment and there are not enough funds in my account?*

Should an automatic bank payment or credit card payment be returned, a \$30 FACTS Returned Payment Fee will be automatically assessed to your account for each failed payment attempt. This is in addition to any penalty your bank may assess. You will be notified by FACTS of the returned payment via mail or e-mail. For payment scheduled for the 5<sup>th</sup> of the month, a reattempt will occur on the 20<sup>th</sup>; for payment scheduled for the 20<sup>th</sup>, a reattempt will occur on the 5<sup>th</sup> of the following month.

*What if I need to change my payment date?*

Please contact the Rectory at 313-277-3110 **at least one week prior to the scheduled payment date to reschedule**. It may not be possible to process requests that are received less than one week prior to the scheduled payment date.

### 2019-2020 High School Tuition Rates

- In-Parish rate: \$7,475 per student\*
- Out-of-Parish rate: \$8,975 per student\*
- Registration fee: \$425 per student, payable annually, non-refundable
- iPad fee w/Apple Care Plus: approximately \$400 per student, payable first year only
- Senior fee: \$250 per student, payable senior year only
- iPad Textbook downloads: approximately \$175 per student per year

\* If a family has three children enrolled concurrently at Divine Child High School, the third student receives a 50% tuition discount.

### 2019-2020 Elementary School Tuition Rates

- In-Parish rate: \$4,450 for one child  
\$7,700 for two children  
\$10,150 for three or more children
- Out-of-Parish rate: \$5,950 per student
- Registration fee: \$125 per family, payable annually, non-refundable

### We Look Forward to Serving You!

Divine Child looks forward to our continued partnership with FACTS and the options it offers our parents and families. Should you have any questions regarding this plan, please contact the rectory at 313-277-3110 or FACTS at 800-624-7092. Our rectory is open Monday through Wednesday from 9:00 a.m. – 7:00 p.m., and Thursday and Friday from 9:00 a.m. – 5:00 p.m.