

Building Message Templates

Dan Bonville | Product Manager, Finalsité
Daisey Fahringer | Product Manager, Finalsité

 **FinalsitéUniversity**

#FinalsitéU |  @FinalsitéUK



This is her.

Daisey Fahringer *Product Manager*

2001 - 2007 | Client

Middle & Upper School IT Support & Computer Teacher, Webmaster

2007 - 2016 | Support Team

Support Specialist, Product Best Practice Analyst, LMS & Apply Deployment Specialist

2016 - Present | Product Team

Product Manager for Athletics, Forms, Messages, Posts, Registration

This is him.

Dan Bonville *Product Manager*

2011 - 2014 | Support Team

Support Specialist

2014 - Present | Product Team

Product Manager for Constituent Manager, Editor, Integrations & SSOs





This is today. Session Agenda

~~Who~~ are these presenters?

Why do we send email?

What are some tips or strategies?

How do we build one?

Why
do parents read your
emails?



Where
are parents reading
your emails?



What information are
they trying to find?



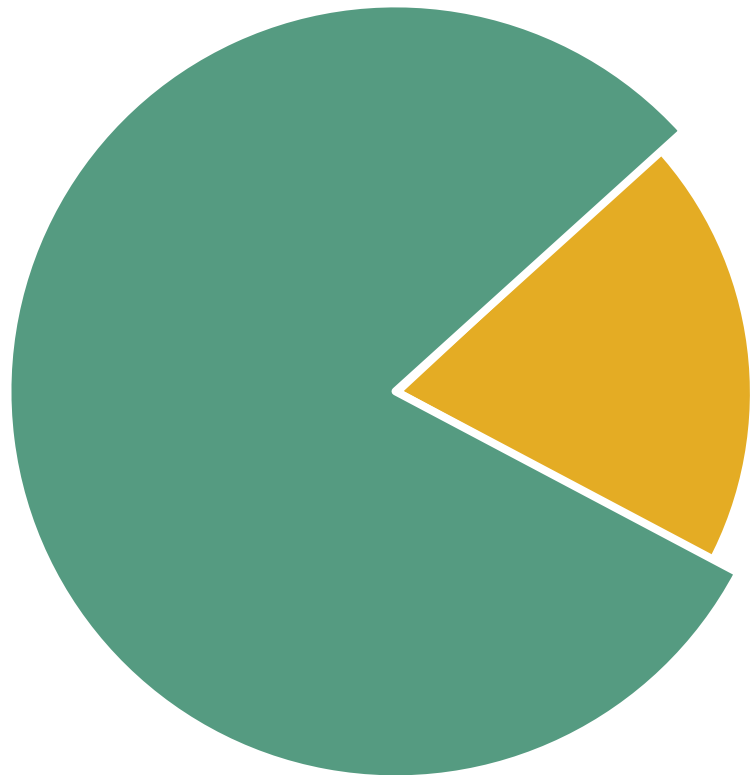


But, let's
be **honest**
just for a
moment

Scrolling Much?



Mobile First. **Mobile Friendly.**



80.8%

of users report
reading email
on mobile devices
- HubSpot

Be Creative.

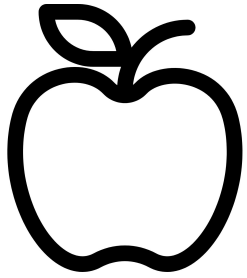


The brain processes visual information

60,000

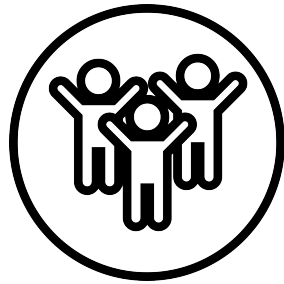
times faster than text.

- SerpLogic



1:8

Teacher-Student
Ratio



400+

Extracurricular
Options



51

Nationalities
Represented



65%

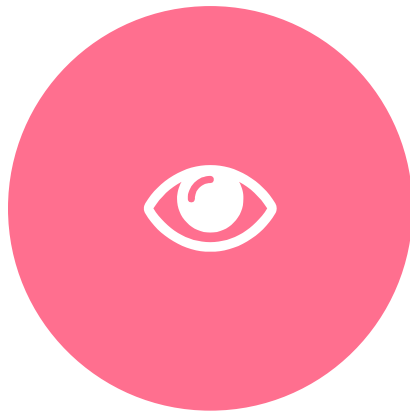
Teacher's with
10+ Years
Experience

Incorporate **Infographics**

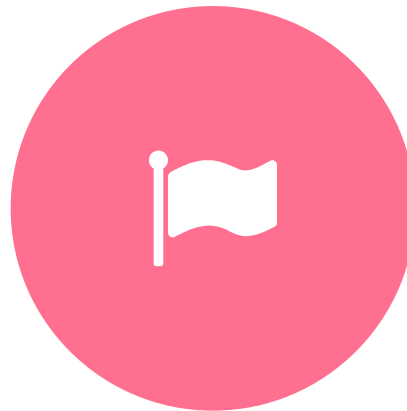
Infographics allow you to take a complicated (or boring) topic and turn it into an **easy-to-digest** piece of **visual content** that captivates the reader.

BE YOUR BRAND

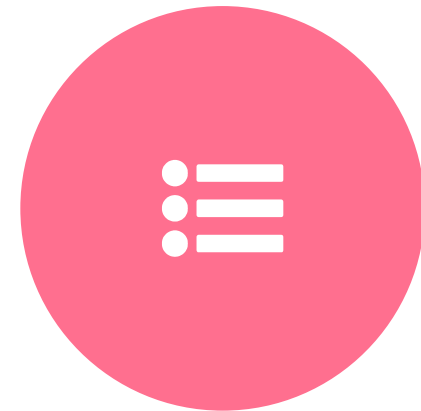
Consistency is KEY. Carry your brand through your e-newsletters



LOOK &
FEEL

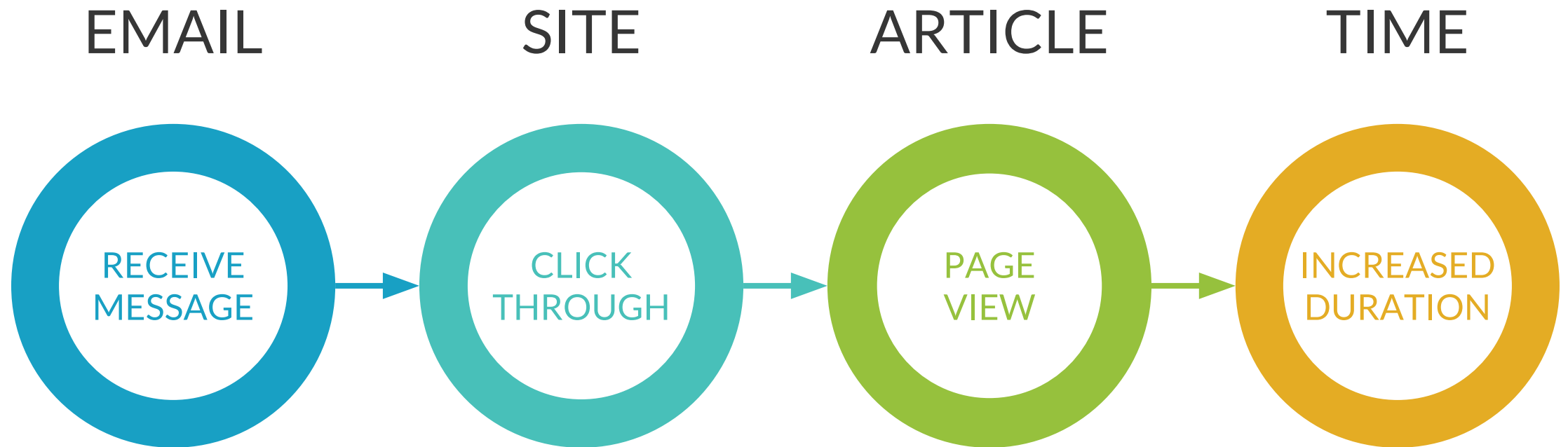


LOGO



MAIN
MENU

Email as a **Gateway to Your Site**



Save Time. **Reuse Content.**

CALENDAR

POSTS

ATHLETICS

MESSAGES

Message Personalisation

Make them feel **loved** and **unique**.

Subject: Welcome to Finalsite, Dan!



Dan, Congratulations!

Morbi leo risus, porta ac consectetur ac, vestibulum at eros. Aenean lacinia bibendum nulla sed consectetur. Maecenas sed diam eget risus varius blandit sit amet non magna. Maecenas faucibus mollis interdum.

Sed posuere consectetur est at lobortis. Vivamus sagittis lacus vel augue laoreet rutrum faucibus dolor auctor. Curabitur blandit tempus porttitor. Morbi leo risus, porta ac consectetur ac, vestibulum at eros.

“

Click through rate (CTR) is higher when using the recipient's first name in the subject line over no use of the first name.

-HubSpot

”

OLD NEWSLETTER

234

CLICK THROUGHS

387

SESSIONS

344

USERS

1,191

PAGE VIEWS

51.16%

BOUNCE RATE

NEW NEWSLETTER

1,183

CLICK THROUGHS

1,050

SESSIONS

863

USERS

3,194

PAGE VIEWS

34.12%

BOUNCE RATE

The .GIF that Keeps on Giving

Graphics Interchange Format.
Image files that are compressed to reduce transfer time. They are images stacked on top of each other, sort of like Flipbook Pictures.



How
do we build a
template?



Thank You!

Thank you for attending our presentation.

 FinalsiteUniversity

#FinalsiteU |  @FinalsiteUK