



2018-19 Serra Spirit Store Refund/Exchange Policy

- Refunds/Exchanges are only available within 30 days from the delivery date and **require a printed receipt.**
- Refunds will be made in the form of original payment. *Credit card refunds will be made with original card used. Cash or check refunds are sent via mail up to 14 days after the day of refund.*

Remember...

- Items returned for refund/exchange **MUST** be new, unwashed and undamaged.
 - Exchanges will be processed on a timely basis and subject to product availability.
 - Items will be returned to the family through the oldest student’s classroom, as soon as available.
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SJSC

Serra Spirit Store –EXCHANGE/REFUND FORM

Please complete the following and return this EXCHANGE FORM, with the garment and your receipt in the new bag provided with this order. Return to the SCHOOL OFFICE.

Family Name: _____ **Student Classroom:** _____

- | | | |
|--------------------------------|--------------------|-------------------------------|
| 1. Original Item: _____ | Size: _____ | New Size Needed: _____ |
| 2. Original Item: _____ | Size: _____ | New Size Needed: _____ |
| 3. Original Item: _____ | Size: _____ | New Size Needed: _____ |
| 4. Original Item: _____ | Size: _____ | New Size Needed: _____ |
| 5. Original Item: _____ | Size: _____ | New Size Needed: _____ |
| 6. Original Item: _____ | Size: _____ | New Size Needed: _____ |

Harvest Festival T-shirts are non-refundable and are available on a first come first serve basis. Manufacturer is not Dennis Uniform. Sizes and quantities are not guaranteed.