

Hiba Al Najjar - CV

Contact Info

Hiba Al.

(469) 583-5029

halnajjar@garlandisd.net

United States, Texas, Flower Mound

Summary

- CCNA Certified
- Cisco CCNA Instructor Certified
- IT Essentials Instructor Certified
- Network Engineer I
- Teaching Experience
- B.Sc. in Computer Software Engineering
- AWS Concepts Understanding
- Administrative and Reporting Skills

Certificates

- B.Sc. in Computer Software Engineering, University of Technology
- CCNA (Certified Cisco Network Associate), North Lake College
 - CCNA R&S: Introduction to Networks
 - CCNA R&S: Routing and Switching Essentials
 - CCNA R&S: Scaling Networks
 - CCNA R&S: Connecting Networks
- Cisco CCNA Instructor Certificate
- IT Essentials Instructor Certificate

Computer & Networking Skills

- Networking design, configuration, integration, and troubleshooting with TCP/IP and OSI working models, IPv4/IPv6 level, Layer 3 protocols (like RIP, EIGRP, OSPF, BGP, etc...), Layer 2 protocols (like STP, RSTP, MSTP, PVST+, etc...), and First Hop Redundancy protocols (like HSRP, GLBP and VRRP, etc...).
- Amazon Web Services (AWS) Concepts Understanding
- General Computer Use:
 - Microsoft Office: Word, Excel, PowerPoint, Access, and Outlook
 - Microsoft Windows: Formatting, Installing, Configuring, and Troubleshooting
 - Computer Maintaining from Malfunctioning, Viruses, and Bugs
 - Filling and data archiving

Professional Experience

- North Garland High School, Oct-2017 – Present
 - Job Title: Technology Education / Instructor
 - Duties:
 - Teach technology classes to school students
- North Lake College, for 1 year and a half
 - Job Title: Adjunct Faculty / Lab Instructor
 - Duties:
 - Giving lectures in Cisco networking, IP sub-netting, IP routing, IP security, network troubleshooting, etc...
 - Tutored courses in the Lab environment for Cisco networking.
 - Lab network configuration and support.
 - Worked in the recruiting section to promote Cisco for the students (maintained 100% class filling).
 - Checking department computers for errors or application malfunctioning and troubleshoot them.
- Tylos American Private School, for 1 year and a half
 - Job title: Computer Science Teacher / IT Engineer
 - Duties:
 - Teaching computer science.
 - Administrate school network and troubleshoot problems if they occur.
- University of Technology, for 3 years
 - IT Assistance in Computer Science Department. Duties: Part of engineering group that do maintenance for all computer devices of the university: Maintain Windows Servers and Clients functionality (administration and troubleshooting), Checking computers hardware for malfunctions and reporting it, checking computers software for errors or viruses and solving it, maintain automated archive systems, and provide technical support and customer service.
 - Computer Laboratory Teacher and Manager in Laser and Optoelectronics Engineering Department. Duties: Give lectures in computer hardware and software maintenance, as well as some Windows application and program use. Furthermore, give tutored courses in general computer use (Windows, Internet, and Office) and programming Languages (Web Design and Visual Basic).