

# Blair Academy

## Textbook Ordering

### Information 2018-2019

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#### COMMON QUESTIONS

**Q: Why should I purchase my books from Follett?**

**A:** Your school chose Follett as its official online bookstore. We work closely with school administration to source and stock the exact edition of the books you will use in class this year. With Follett you can choose to purchase new or money-saving used books, rent books or purchase a digital version. Additionally, every order placed through your official bookstore supports Blair and its students.

**Q: Where do I get my books?**

**A:** To order your textbooks and other course materials, visit the virtual bookstore at [www.blair.bkstr.com](http://www.blair.bkstr.com).

**Q: What if I don't have internet access?**

**A:** You can place your order by phone with Follett Customer Service at 888-FVC-3383 or fax your order to 800-621-4187.

**Q: When will the booklist be available?**

**A:** The Follett bookstore opens on Tuesday, August 14.

**Q: What purchasing options are available?**

**A:** Follett offers numerous purchasing options including new and used books, rental books and digital editions. Note that rental and digital editions are not available for all titles. These options will be listed where available.

**Q: Does Follett just sell books?**

**A:** No, Follett is now your one stop shop for all of your school essentials. In addition to course materials, we also offer supplies, technology, and spirit wear to meet all of your needs.

**Q: How are the orders shipped?**

**A:** All orders are shipped via FedEx to your home or other provided address.

**Q: Does Follett accept returns?**

**A:** Follett accepts returns on books purchased or rented through the website 30 days from your order date or 30 days from the start of classes, whichever is later. Unopened computer hardware and software may be refunded or exchanged within 14 days of purchase.

**Q: What payment methods are accepted?**

**A:** We accept American Express, MasterCard, Visa, Check or Money Order.

**Q: What promos apply during the summer?**

**A:** Follett offers a TEXT10 Promo for four days upon launch of the site. This will run from 8/14/18- 8/17/18 and offers a 10% discount on USED and RENTAL texts when the code TEXT10 is entered in the promo box at checkout. Also, Blair Academy students may enjoy free ground shipping from 8/14/18- 8/20/18 by selecting ground shipping at checkout.

Need assistance?

Call Follett Customer Service at 888-FVC-3383