

Lower Merion School District

Policy No.:	906
Section:	COMMUNITY
Title:	ADDRESSING COMPLAINTS AND CONCERNS OF THE PUBLIC
Date Adopted:	1/23/17
Date Last Revised:	2/18/2020

906 ADDRESSING COMPLAINTS AND CONCERNS OF THE PUBLIC

Purpose

The Board welcomes constructive criticism of the schools by all segments of the community. Such criticism, when constructively presented, can result in improvement of a school situation. The Board also believes that due process should be observed in the handling of complaints regarding any member of the professional and classified staff.

Delegation of Responsibility

Ideally, any misunderstandings between the public and the District are resolved by direct discussions of an informal type among the interested parties. It is only when such informal meetings fail to resolve the differences that more formal procedures will be employed. The Board directs the Superintendent to develop procedures for receiving and addressing complaints.

Legal Reference:

24 P.S. §510.2