



MILFORD PUBLIC SCHOOLS

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To: Parents/Guardians

Subject: Transportation Bus Tracking App

We want to share some exciting news with those that use district-provided bus service. Our school bus partner, Durham School Services has developed a phone and web browser application that will allow parents and guardians to **securely** view the bus location of their child(ren)'s bus in relationship to their assigned bus stop. This application enables parents and guardians to view the scheduled arrival time for each stop on the route. The service is free of charge to parents/guardians and provided at no additional cost to the school district.

We have chosen to implement this service during the last month of school as a test run in order to work out any issues that may occur before we fully launch it for the 2018-2019 school year. Use of the application is voluntary.

You can get more information, sign-up and create your **secure** login, to use the application on your smart phone or web browser, in several ways. Specifically you can go to:

- For information: www.durhamschoolservices.com/durhambustracker
- To create your **secure** login account: <https://m.durhambustracker.com/secure/login>
- For technical support, please contact: support@durhambustracker.com

In order to view the bus location and follow the route, parents and guardians will need to:

- Create an account by clicking on "Need a Login";
- Enter the state and then the city of your child's Durham School Services' customer service center;
- Enter your child's PowerSchool issued ID number,
- Enter your child's last name; and
- Use the plus sign (+) to add your additional children who use Durham's bus services.

Please note, this application is to be used as a guide only. Students should continue to report to their bus stop at the regularly scheduled time. Additionally, the App is updated by the bus company and at times there may be extenuating circumstances that may delay the updates.

If you have any questions regarding this application, please contact Durham School Services at 203-783-9763 or Judy Messologitis, Transportation Coordinator at 203-783-3438.

Sincerely,

James L. Richetelli, Jr.
Chief Operations Officer