

# Parkland Transportation Department...Safety is what drives us.

## Frequently Asked Questions

### Who should I call if the bus does not arrive on time?

After 15 minutes, you should call the Transportation Department at (610) 351-5690

### What information should I have ready when I call?

You should know your child's bus number as well as the school, child's name, and stop location.

### What are the hours of operation in the Transportation Office?

The Transportation Office is open from 6 a.m. until 5:30 p.m. on school days.

### Will my child have the same driver every day?

Your child may have a different driver for the a.m., mid-day, and p.m. routes. We try to keep driver changes to a minimum.

### Why is the bus late and why wasn't I called?

Some of the situations that could cause lateness include traffic, road closures, weather, vehicle breakdowns, or a late prior route. Since we operate 151 buses and school vehicles, it is virtually impossible to contact parents when the bus is running late. However, we have radio contact with all buses and school vehicles and we can determine expected time of arrival.

### How will I be notified of a change to my child's stop time or location?

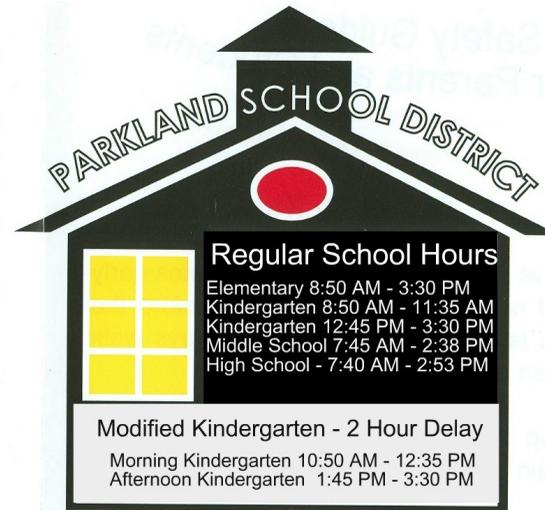
A letter will be sent to your home or a note will be given to your child from the bus driver, if the time change is greater than five minutes.

### What do I do if I would like my child to be dropped off at a friend's or family member's bus stop?

The child needs a signed note from the parent, which must be taken to the school office, where the child will be given a bus pass. Permission will be granted based on seating availability.



Parkland School District  
Transportation - Troxell Bldg.  
2219 N. Cedar Crest Blvd.  
Allentown, PA 18104  
(610)-351-5690



## Inclement Weather

The following policy has been established to assure your child's safety when weather conditions warrant:

## School Closings:

Parkland schools will not open when travel is too difficult to guarantee the safety of students. If bad weather forces the closing of schools, we will utilize the District's rapid notification system to alert parents and staff of a delay or cancellation at approximately 5:30 AM, post the information to our web site: [www.parklandsd.org](http://www.parklandsd.org), and notify the local media for broadcast purposes. Early closings and activity cancellations due to adverse weather conditions or other emergencies will be communicated in the same manner.

## A Safety Guide for Parents and Students

### Bus Stop Rules

Be at the bus stop at least 5 minutes early and no more than 10 minutes before the bus is scheduled to arrive. Always walk when approaching the bus stop.

Stop and look left, right, and then left again if you must cross the street.

When the bus approaches, stand at least three giant steps (6 feet) away from the curb, and line up from the street without crowding or pushing.

Cross the road at least 10 paces in front of the bus and watch for the bus driver to indicate when it is safe to proceed.

Parents are responsible for their child's behavior and for any property damage at the Bus Stop.

Misbehavior will not be tolerated on any bus or school vehicle.

Anything forbidden on school district property by authority of the Parkland School Board is not allowed on the school bus. Absolutely no live animals or large objects of any kind will be allowed on the school bus.

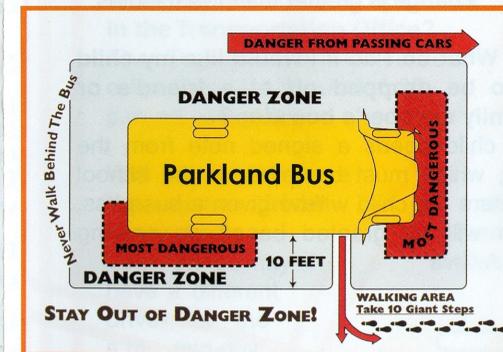
## Getting on and off the Bus

Respect the "Danger Zone" which surrounds all sides of the bus. The "Danger Zone" is 10 feet wide on all sides of the bus.

Never walk behind the bus.

Always remain 10 giant steps (10 feet) from the bus to be out of the "Danger Zone" and where the driver can see you.

If you have to cross the street, walk 10 giant steps ahead of the bus before you cross.



Stay Out of Danger Zone!