**Resources for Immediate Need**

**As you call your families, please be mindful of your surroundings and listen to what they are telling you. You may not have all the answers but providing support is important. Listen attentively and with an open heart. Remember to smile while you speak, and your tone is important. Show empathy.**

**211 and 311 are good resource and can help you or your families narrow down by need and zip code.**

**Please use this website as a resource, you may need to call to verify that the agency is open and eligibility: San Antonio Resource Directory:**

[**https://www.sacrd.org/directory/**](https://www.sacrd.org/directory/)

**NOTE: SAWS/CPS/RENT: WILL NOT DISCONNECT SERVICES FOR RESIDENTS WHO FAIL TO PAY THEIR BILLS. HALTING EVICTIONS TO PREVENT PEOPLE FROM LOSING THEIR HOMES**

**Unemployment Benefits**

Those seeking to apply for Unemployment Benefits will need to submit an application.

You will need the following:

• Last employer's business name and address

 • First and last dates (month, day and year) you worked for your last employer

 • Number of hours worked and pay rate if you worked this week (including Sunday)

 • Information related to your normal wage

 • Alien Registration Number (if not a U.S. citizen or national)

*Gov. Abbott has waived the week waiting period and waived the Unemployment Insurance work search*

To apply for benefits: <https://twc.texas.gov/jobseekers/applying-unemployment-benefits>

OR https://ui.texasworkforce.org

OR call 1-800-939-6631

**Emergency Assistance for Employment**

* **HEB**: (short term opportunities): <https://heb.taleo.net/careersection/ex-hourly_stores_temps/jobsearch.ftl?lang=en&portal=136200028688>
* **Amazon**: (hiring for warehouse and drivers, etc)

[https://www.google.com/searchq=is+amazon+hiring+in+sanantonio&oq=is+amazon+hiring+in+sanantonio&aqs=chrome..69i57j0l2.12726j0j7&so](https://www.google.com/searchq%3Dis%2Bamazon%2Bhiring%2Bin%2Bsanantonio%26oq%3Dis%2Bamazon%2Bhiring%2Bin%2Bsanantonio%26aqs%3Dchrome..69i57j0l2.12726j0j7%26so)

* **Costco**
* **UberEats**
* **Target**
* **Walmart**

**San Antonio Food Bank**

SNAP, Medicaid, TANF, WIC, CHIP, Healthy Texas Women

\*To learn more about these programs and what they offer log on: <https://safoodbank.org/our-programs/benefits-assistance/>

Benefits Assistance Hours: Monday – Friday: 8 AM – 8 PM, Saturday: 9 AM – 3 PM

BENEFITS ASSISTANCE: (210) 431-8326 or 1-800-246-9121 OR clientservices@safoodbank.org

**Food Stamps (SNAP Benefits)**

**\*\*At this time, Disaster Food Stamps are not available for COVID 19\*\***

\*\*Appointment Line 844-808-7712

\*\*Lone Star (card) Help Desk 800-777-7328

\*\***Apply Online** (when available) at [https://foodstamps.org/texas/san-antonio or Yourtexasbenefits.hhsc.texas.gov/](https://foodstamps.org/texas/san-antonio%20or%20Yourtexasbenefits.hhsc.texas.gov/)

**In you are in need of food assistance, please contact:**

**BENEFITS ASSISTANCE
210.431.8326**

**SATX Christian Hope**

321 N General McMullen

210-732-3776

**Open Monday through Friday, 9 a.m. to 5 p.m**. Drive up, answer question regarding household size, and receive bags of groceries in your car (unless coming by foot/bus)

**Christian Assistance Ministry**

[Address](https://www.google.com/search?rlz=1C1CHBD_enUS865US865&sxsrf=ALeKk03MVCrKARnJNSxTbpPlXopK201l4g:1585246426380&q=christian+assistance+ministry+address&stick=H4sIAAAAAAAAAOPgE-LWT9c3LMlKjy8uS9OSzU620s_JT04syczPgzOsElNSilKLixexqiZnFGUWl2Qm5ikkFhcDWYl5yakKuZl5QGZRpQJUHQBaCFrEVgAAAA&ludocid=18084261511475995209&sa=X&ved=2ahUKEwiyuYCR37joAhUbIDQIHU0OAYMQ6BMwE3oECBoQAg): 110 McCullough Ave, San Antonio, TX 78215

[Hours](https://www.google.com/search?rlz=1C1CHBD_enUS865US865&sxsrf=ALeKk03MVCrKARnJNSxTbpPlXopK201l4g:1585246426380&q=christian+assistance+ministry+hours&ludocid=18084261511475995209&sa=X&ved=2ahUKEwiyuYCR37joAhUbIDQIHU0OAYMQ6BMwFXoECBMQAg):  Closes 3:30PM

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[Phone](https://www.google.com/search?rlz=1C1CHBD_enUS865US865&sxsrf=ALeKk03MVCrKARnJNSxTbpPlXopK201l4g:1585246426380&q=christian+assistance+ministry+phone&ludocid=18084261511475995209&sa=X&ved=2ahUKEwiyuYCR37joAhUbIDQIHU0OAYMQ6BMwFnoECBUQAg): [(210) 223-4099](https://www.google.com/search?q=christian+assistance+ministry&rlz=1C1CHBD_enUS865US865&oq=Christian+assistance&aqs=chrome.0.0j69i57j0l6.4070j0j8&sourceid=chrome&ie=UTF-8)

**List of additional food pantries**

<https://www.foodpantries.org/ci/tx-san_antonio>

**Meals at School Campuses**: <https://nowcastsa.com/news/map-where-pick-free-breakfast-lunch-while-schools-closed-coronavirus>

**SSISD Food Distribution**

**Monday- Thursday 11am-1pm @ Palo Alto ES, Kindred ES, Carillo, Five Palms.**

**Breakfast and Lunch provided together, given to families in one visit.**

**DIAPERS**

* Texas Diaper Bank: 210-731-8118, ext. 1
* Inman Christian Center: 210-222-9641 (out of formula)
* Daughters of Charity: 210-334-2306 (Diapers limited)
* St. Stephens Care Center: 210-226-6178 (Baby Supplies, clothing, food pantry)
* Gabriel Project: Food pantry, baby food, cereals and formula, clothing, diapers and wipes)
* A New Life For A New Generation, [(210) 447-7715](https://www.google.com/search?q=a+new+life+for+a+new+generation&rlz=1C1CHBD_enUS865US865&oq=a+new+life+&aqs=chrome.1.69i57j0l7.3573j0j7&sourceid=chrome&ie=UTF-8), info@anewlifeforanewgeneration.org

**Yourtexasbenefits.hhsc.texas.gov/**

\*On this website you can apply for the following: SNAP food benefits, Medicaid, CHIP, Medicare Savings Programs, TANF cash help, Women’s health services and long-term care services

 \*If you want to fill out a paper form, log onto site and print application.

**SAMMinistries (Rent, utility, long-term housing assistance)**

11919 NW Loop 410

Suite 100

San Antonio, TX 78213

Email: hope@samm.org

Phone: (210) 340-0302

TAX ID: 74-2285793

**Bexar County Utility Assistance**

THE APPLICATION PROCESS

To start the process of getting an application, you may do one of the following:

1. Mail us a request form or letter to:
233 N. Pecos, Suite 590
San Antonio, TX 78207
2. Email us your request to clientservices@bexar.org, or
3. Call us at (210) 335-3666, *if calling, you will be asked the following:*
	* *Your Name*
	* *Date of Birth*
	* *Social Security Number*
	* *Address, City and Zip Code*
	* *Utility Bill Account Number*
	* *Telephone Number*
	* *Email Address*
	* *U.S. Citizenship*
	* *Estimated Amount of Income*
	* *Number of People in Your Home*

Applications will be sent by mail based on funding availability. Be prepared to wait 7-10 business days to receive your application by mail. If you do not receive your application within this time frame, call us at **(210) 335-3666**. You'll be asked your case ID located on the upper right hand corner of the application.

**Project Agua Agency: San Antonio Water System (SAWS)**

\*\*One-time payment assistance

**Apply**: customer **MUST** contact City of San Antonio Dept. Of Human Services, 210-207-7830 or print the application

at www.sanantonio.gov/humanservices/FinanceEmergency/UtilityAssistance

**Comprehensive Energy Assistance Program (CEAP) and Residential Energy Assistance Partnership (REAP)**

\*\*Must request an application online at http://www.bexar.org/CDP/DirectClientServices.html by email to clientservices@bexar.org or by mail to 233 N. Pecos, Suite 590, San Antonio TX 78207

 \*\*\*\*Walk-ins NOT accepted\*\*\*\*

**Family Assistance Self-Sufficiency Services: City of San Antonio- Dept. Of Human Services – Family Assistance Division**

\*\*Print a paper application OR can apply online at <https://dhs.mendixcloud.com>

Services: Access to public benefits, VITA- free tax preparation, emergency assistance utilities, CPS Project WARM and REAP, Adults older than 60 can receive medical equipment assistance and personal care items

210-207-7830

Hours: Mon-Fri 8-4:45 pm

**Business Owner Resources:**

**SBA Loans:** (Small Business Administration Economic Injury Disaster Declaration to access the Economic Injury Disaster Loan (EIDL) program)

Apply: <https://disasterloan.sba.gov/ela/>

**Disaster Loan**: 0% interest loan available for local, small, minority and women owned businesses (range from $500-$100,000)

Apply: <https://disasterloan.sba.gov/ela/Documents/Three_Step_Process_SBA_Disaster_Loans.pdf> OR

 <https://www.liftfund.com/loans/>

**Small Business Resources**: [www.sba.gov](http://www.sba.gov)

**Internet Resources**

**Spectrum**

FREE 60-day Internet services- only for families with K-12 children in home:

<https://spectrumlocalnews.com/tx/san-antonio/news/2020/03/13/charter-communications-to-offer-free-broadband--wifi-access->

**FCC Keep Americans Connected Pledge**

* Unlimited Data Plan with current service provider
* Public Wi Fi Hotspots
* Not terminate service because of inability to pay, waive any late fees
* Signed by AT&T, Charter Communications, Century Link, Comcast, Verizon, and others

**Comcast/Xfinity**

* [www.internetessentials.com](http://www.internetessentials.com)
* 1-855-846-8376 for English, 1-855-765-6995 for Spanish

**Resources for Undocumented students/families**

**List of Resources**

<https://docs.google.com/spreadsheets/d/18p9OSlLpSYanIoUC-gEbhVbRMYVUfw4wyrixa9ekGdc/htmlview?fbclid=IwAR2quyK7lBNZDQ4qRbfach_Rf8l6RLU6BDwmdhnkYOJCO2HYmLOkFf3oF-Q&sle=true#gid=0>

**United Way has a COVID-19 Community Economic Relief fund. They will help with bills, rent, and food. Call 1-866-211-9966 and provide zip code and will be given a list of local agencies to aid.**

**If you are experiencing an emergency, emergency rooms and hospitals that receive Federal Funding (most**
**do) cannot turn away patients.**

**If you are pregnant, you can get care in some states, regardless of immigration status: WA, OR, CA, MN, NE,**
**OK, TX, LA, AR, MO, IL, WI, MI, TN, NY, MA, RI, DC.**

**St. Stephen’s CARE Center**

2127 S. Zarzamora St., San Antonio, TX 78207

Need to call 210-226-6178 to be screened to receive basic needs

Clothing and Food Pantry

<https://ccaosa.org/covid-19/>

**American Gateways**

Free Legal Assistance

(210) 521-4768 ext. 232

**Centromed Palo Alto Clinic**
Location: San Antonio, TX - 78224-2124
Contact Phone: 210-922-0103
Services: Family Practice ,Pediatrics ,Women's Health/OB Gyn ,Walk-In appointments
Remarks: Community Health, Health Care for the Homeless, Urban Area, Permanent Clinic, Year-Round, Full-Time (open 44 hours per week)

**Consular Offices** are temporarily closed but families can still call for any emergencies and can view information in Spanish about the current news.

Consular Offices of Mexico in San Antonio

210-872-4386

<https://consulmex.sre.gob.mx/sanantonio/>

Consular Offices of El Salvador in McAllen

956-800-1365

consulta\_comunicaciones@gmail.com

<http://consuladomcallen.rree.gob.sv/index.php/embajada/informacion-general>

Consular Offices of Guatemala in McAllen

956-800-7351

Consular Offices of Honduras in Houston

346-201-6711

**Elderly**

**HEB and Favor have partnered to offer a safer solution for people ages 60 and over**.

HEB and Favor will staff its Senior Support phone line with volunteers from both companies to accept and process orders over the phones from 9:00am to 1:00pm, seven days a week.

To access the Senior Support Line, call 1-833-397-0080

**Northeast Senior Multiservice Center**

(210) 207-4590 / 4135 Thousand Oaks Dr

Frozen meal distributions every Mon, Wed, and Fri, from 11 a.m. to 12 p.m. Preference for senior who are already members if supplies are limited. Must be 60 or older.