

RPM

Guiding Principles



What are Guiding Principles?



Fundamental guidelines driving the future state of business processes and supporting systems.



Guides decision making between competing ideas, strategies, or requirements.



Used to differentiate and rank the vendors during the RFP process.

How Do We Use Them?

1

Centralized Data

- Single systems to manage data throughout business process
- One-time data entry across all systems with seamless integrations
- Customized forms and documents within the system
- Utilization of employee Self-Service



2

Paperless

- From input to output going paperless wherever possible
- Document repository with intuitive library access
- Robust search capabilities within documentation



3

Data Access

- Standardized and custom reporting
- Ad-hoc reporting
- Retention of and access to all historical data
- User customizable dashboard capability



4

Workflows

- Configurable workflows by department and business process
- Business process modification and optimization
- Utilize workflows to enforce district policies



5

Communication

- Customized automated system notifications
- Built in communication with customizable templates
- Communication history saved in the system

