

Chromebook Protection Plan Overview

Granada Hills Charter ("GHC" or "School") is pleased to offer parents/guardians an optional, low cost plan (the "Optional Protection Plan") to cover accidental loss and damage to your student's Chromebook. Under the Optional Protection Plan, your student's Chromebook ("Device") is protected against accidental damage, theft or loss. If the Optional Protection Plan is waived, you will be responsible to pay for the repair or replacement of your student's Device if it is stolen, lost or damaged, regardless of the circumstances leading to its loss or damage. It is important to understand that failure to pay for the repair or replacement of a Device will be treated like any other School debt and may preclude your student from participating in extracurricular, sports and graduation activities. The full replacement cost of the Device being issued to your student is currently \$250. Depending on the type of damage to the Device, repairs may range from \$35 to \$100, or more, per instance.

The cost of the Optional Protection Plan is \$25 per Device (non-refundable) and runs from the date of payment through the earlier of: (1) the first instructional day of the next academic year; (2) the last day of the current school year for graduating seniors; or (3) the last day of enrollment for exiting students.

There is no cost for the use of the Device. The Optional Protection Plan is provided by the School purely as a convenience and <u>is not required</u>. If you would like to sign-up for this optional protection plan, please complete the Chromebook Protection Plan Form included in your registration packet. As with all School-issued materials and equipment, it is imperative that the Device your student is issued be maintained and handled in a responsible manner and that it remains in operational condition throughout the school year.

Protection Plan Coverage:

Type of Damage	Examples
Liquid	Accidentally spilled drink
Breakage	Broken AC or USB connector or missing keyboard key(s)
Drop or Fall	Cracked screen or broken case
Loss	Stolen from a car or home, etc.; police report filed - excludes loss of charger

The Optional Protection Plan **does not** cover misuse, cosmetic damage, neglect, or intentional damage. Parents/guardians will be responsible for the entire cost of repairs or replacement to Devices damaged through misuse, neglect or intentional damage. GHC has the sole authority to assess damage and determine whether the damage was accidental and thereby eligible for repair/replacement or the result of misuse, neglect, or intentional damage. Multiple events may not be covered by this policy (i.e. more than two damage claims in one year may be deemed neglect and not covered by this policy). Damages caused by a student's failure to exercise responsibility and due care of the device will be deemed negligent. In case of theft, vandalism, or other criminal acts, an official police report, or in the case of fire, an official fire report must be immediately sought by the parent/guardian in order to qualify for coverage. This Optional Protection Plan will also replace one (1) lost Device at no additional cost to the student. However, if the Device is lost a second time, the student is responsible for the full cost of replacement for the lost item(s). GHC is not liable for the loss, damage, or costs arising from unauthorized use of the school-issued Device.

GRANADA HILLS CHARTER Chromebook Optional Protection Plan Declarations Page

Program Cost/ Coverage

- \$25 non-refundable per Device
- **❖ Limit of Liability**: \$250.00
- Coverage: Repair/Replacement of school issued Device

Effective Coverage/Expiration Dates

- **Effective Date**: Based on the receipt of signed agreement and payment.
- ❖ Expiration Date: The earlier of: (1) the first instructional day of the next academic year; (2) the last day of the current school year for graduating seniors; or (3) the last day of enrollment for exiting students.

Coverage

- Accidental Damage: Pays for accidental damage caused by liquid spills, drops or any other unintentional event.
- Theft: Pays for loss or damage due to theft; the claim requires a police report to be filed immediately in order to receive coverage.
- Fire: Pays for loss or damage due to fire; the claim must be accompanied by an official fire report from the investigating authority.
- Electrical Surge: Pays for damage to the Device due to an electrical surge.
- Natural Disasters: Pays for loss or damage caused by natural disasters.

Exclusions

- Dishonest, Fraudulent, Intentional, Negligent or Criminal Acts: Will not pay if damage or loss occurs in conjunction with a dishonest, fraudulent, intentional, negligent or criminal act. The parent/guardian/student will be responsible for the full amount of the repair/replacement.
- **Consumables**: Including but not limited to the charger and software.
- Cosmetic Damage: That does not affect the functionality of the Device. This includes but is not limited to scratches, dents, and broken plastic ports or port covers.
- "Jailbreaking": or otherwise voiding the manufacturer's warranty by altering the software.
- GHC is not liable for the loss, damage (including incidental, consequential, or punitive damages) or expense caused directly or indirectly by the equipment.

If a student's enrollment is terminated from Granada Hills Charter for any reason, this insurance agreement becomes null and void on that date. There are no refunds once this agreement becomes active on the date the Chromebook is issued and payment is made.